

LAMPIRAN 1

Kuesioner

Kepada:

Yth Saudara/i Mahasiswa UII

di tempat

Dengan hormat,

Sehubungan dengan tugas akhir yang harus ditempuh untuk mengakhiri pendidikan di Fakultas Ekonomi **Universitas Islam Indonesia**, dengan ini saya bermaksud untuk memohon kesediaan Saudara/i untuk mengisi kuesioner yang terlampir berikut ini untuk keperluan penyelesaian skripsi saya. Adapun judul skripsi saya adalah “**FAKTOR-FAKTOR YANG MEMPENGARUHI MINAT NASABAH DALAM PENGGUNAAN ONLINE BANKING (Studi Empiris pada Mahasiswa Universitas Islam Indonesia)**”. Kesediaan Saudara/i untuk menjawab pertanyaan-pertanyaan yang diajukan dalam kuesioner ini sangat berharga bagi keberhasilan penelitian ini dan seluruh jawaban yang Saudara/i berikan akan dirahasiakan.

Atas bantuan dan partisipasi Saudara/i, saya ucapkan terimakasih.

DAFTAR PERTANYAAN

Karakteristik Responden

Mohon diisi semua pertanyaan dibawah ini dengan memberi tanda (√) pada jawaban yang paling sesuai.

1. Nama :(boleh tidak diisi)
2. Jenis Kelamin : Pria
 Wanita
3. Usia : < 20 tahun
 21 tahun – 23 tahun
 > 23 tahun
4. Fakultas :

Isilah tanda tickmark (√) pada jawaban yang Bpk/Ibu/Sdr/i anggap paling sesuai dengan persepsi yang dimiliki tentang online banking. (satu jawaban saja)

1 = sangat tidak setuju

4 = setuju

2 = tidak setuju

5 = sangat setuju

3 = netral

ITEM PERTANYAAN :***Perceive Usefulness (Persepsi Kebermanfaatan)***

No.	Pertanyaan	1	2	3	4	5
1	Dengan menggunakan online banking, saya bisa menggunakan layanan perbankan dengan secara lebih cepat					
2	Penggunaan online banking memperbaiki kinerja saya dalam menggunakan layanan perbankan					
3	Penggunaan layanan online banking meningkatkan produktivitas saya					
4	Penggunaan online banking meningkatkan efektivitas saya dalam menggunakan layanan perbankan					
5	Penggunaan online banking membuat saya lebih mudah untuk menggunakan layanan perbankan					
6	Secara keseluruhan, sebuah online banking berguna bagi saya untuk menggunakan layanan perbankan					

Perceive Ease Of Use (Persepsi Kemudahan)

No.	Pertanyaan	1	2	3	4	5
1	Pembelajaran penggunaan online banking mudah bagi saya					
2	Saya merasa mudah untuk melakukan apa yang ingin saya lakukan dalam online banking					
3	Interaksi saya dengan online banking adalah jelas dan dapat dipahami					
4	Saya merasa fleksibel untuk berinteraksi dengan online banking					
5	Mudah bagi saya untuk terampil dalam menggunakan online banking					
6	Secara keseluruhan, saya merasa online benking mudah untuk digunakan					

Computer Self Efficacy (Kemampuan Menggunakan Komputer)

No.	Pertanyaan	1	2	3	4	5
1	Saya dapat melakukan transaksi perbankan dengan menggunakan online banking jika saya mendapat petunjuk cara penggunaannya.					
2	Saya dapat melakukan transaksi perbankan dengan menggunakan online banking jika saya pernah melihat orang lain menggunakannya sebelum saya menggunakannya sendiri					
3	Saya dapat melakukan transaksi perbankan dengan online banking jika saya dapat menghubungi orang lain untuk menolong saya jika saya mengalami kesulitan					

Security And Privacy (Keamanan dan Privasi)

No.	Pertanyaan	1	2	3	4	5
1	Penggunaan online banking aman secara financial					
2	Saya percaya pada kemampuan online banking untuk melindungi privasi saya					
3	Saya percaya online banking sebagai sebuah bank					
4	Saya tidak khawatir tentang keamanan online banking					
5	Masalah keamanan tidak mempengaruhi dalam penggunaan online banking					

Trust (Kepercayaan)

No.	Pertanyaan	1	2	3	4	5
1	Saya tidak khawatir memberikan informasi keuangan melalui online banking					
2	Bank memiliki pengendalian cukup untuk melindungi data pribadi keuangan nasabah					
3	Bank akan bertindak berdasarkan komitmennya					
4	Pihak bank melindungi informasi personal dan kebiasaan nasabah bertransaksi melalui online banking					

Intention to Use (Minat Penggunaan)

No.	Pertanyaan	1	2	3	4	5
1	Dimasa yang akan datang saya bermaksud untuk menjaga hubungan saya dengan bank penyedia online banking					
2	Saya akan sering menggunakan online banking di masa yang akan datang					
3	Saya akan merekomendasikan kepada orang lain untuk menggunakan online banking					

LAMPIRAN II

Res	Perceive Usefulness							Perceive Ease of Use						Computer Self Efficacy				KeamananPrivasi						Trust					Intention to use				
	1	2	3	4	5	6	Mean	1	2	3	4	5	6	Mean	1	2	3	Mean	1	2	3	4	5	Mean	1	2	3	4	Mean	1	2	3	Mean
1	5	5	5	5	5	5	30,00	4	4	5	5	5	5	28,00	1	1	1	3,00	3	3	3	3	5	17,00	5	5	5	5	20,00	4	4	5	13,00
2	4	4	3	3	4	3	21,00	3	4	4	4	3	3	21,00	2	2	3	7,00	3	3	3	3	4	16,00	2	4	4	3	13,00	4	3	4	11,00
3	5	4	4	4	5	4	26,00	4	4	5	4	4	4	25,00	1	2	2	5,00	4	4	4	4	3	19,00	3	4	4	4	15,00	4	4	3	11,00
4	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	4	4	4	4	4	20,00	4	4	4	4	16,00	4	4	4	12,00
5	5	4	4	4	4	4	25,00	4	4	4	4	4	4	24,00	1	2	2	5,00	4	4	4	4	4	20,00	3	4	4	4	15,00	4	3	3	10,00
6	3	2	3	3	3	3	17,00	4	4	3	3	4	4	22,00	1	2	2	5,00	4	4	4	4	2	18,00	4	4	4	4	16,00	4	3	3	10,00
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9	3	4	3	4	4	4	22,00	4	4	3	4	4	5	24,00	1	3	2	6,00	3	4	3	2	1	13,00	4	4	2	4	14,00	3	3	3	9,00
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13	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	4	4	4	3	2	17,00	3	4	4	4	15,00	4	4	4	12,00
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21	1	1	1	1	1	1	6,00	1	1	1	1	1	1	6,00	5	5	5	15,00	1	1	1	1	1	5,00	1	1	1	1	4,00	1	1	1	3,00
22	5	5	3	4	4	4	25,00	3	4	4	4	4	4	23,00	2	3	4	9,00	3	4	3	3	3	16,00	5	4	4	4	17,00	3	5	4	12,00
23	2	4	3	3	2	3	17,00	4	3	4	4	3	4	22,00	3	3	3	9,00	2	3	3	2	3	13,00	2	3	3	3	11,00	3	3	3	9,00
24	3	3	4	4	4	3	21,00	3	3	4	3	3	4	20,00	2	2	4	8,00	4	4	4	4	4	20,00	4	5	5	4	18,00	3	3	3	9,00
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32	4	3	3	3	4	3	20,00	3	3	3	4	3	4	20,00	2	4	3	9,00	3	2	4	3	2	14,00	2	4	4	3	13,00	3	3	3	9,00
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67	5	4	4	4	5	5	27,00	4	4	4	3	3	5	23,00	2	3	3	8,00	4	3	4	2	2	15,00	2	4	4	4	14,00	4	4	4	12,00
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78	5	4	4	4	5	5	27,00	4	5	4	4	4	5	26,00	1	2	2	5,00	3	3	3	3	3	15,00	4	4	4	4	16,00	3	3	3	9,00
79	3	4	3	4	4	4	22,00	4	3	4	3	4	4	22,00	2	2	2	6,00	4	4	4	4	4	20,00	3	4	4	4	15,00	4	4	4	12,00
80	5	5	5	5	5	5	30,00	4	5	5	5	5	5	29,00	1	2	2	5,00	3	3	3	3	4	16,00	4	3	4	3	14,00	3	3	3	9,00
81	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	3	3	3	3	5	17,00	4	5	5	5	19,00	4	4	5	13,00
82	5	5	5	5	5	5	30,00	5	4	4	5	5	5	28,00	1	1	1	3,00	3	3	3	3	4	16,00	5	4	4	3	16,00	4	3	4	11,00
83	4	4	4	3	3	4	22,00	3	3	4	4	4	3	21,00	3	2	2	7,00	4	4	4	4	3	19,00	3	4	4	4	15,00	4	4	3	11,00
84	5	5	4	4	4	5	27,00	4	4	4	5	4	4	25,00	2	1	2	5,00	4	4	4	4	4	20,00	4	4	4	4	16,00	4	4	4	12,00
85	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	4	4	4	4	4	20,00	4	4	4	4	16,00	4	3	3	10,00

86	5	5	4	4	4	4	26,00	4	4	4	4	4	4	24,00	2	1	2	5,00	4	4	4	4	2	18,00	4	4	4	4	16,00	4	3	3	10,00
87	3	3	2	3	3	3	17,00	3	4	4	3	3	4	21,00	2	1	2	5,00	3	3	3	3	2	14,00	4	4	4	4	16,00	3	3	3	9,00
88	5	5	5	5	5	5	30,00	5	5	4	4	5	5	28,00	1	1	1	3,00	4	3	4	2	2	15,00	5	4	4	4	17,00	4	4	4	12,00
89	4	4	4	4	3	3	22,00	4	3	3	4	4	4	22,00	3	3	2	8,00	3	4	3	2	1	13,00	4	4	5	4	17,00	3	3	3	9,00
90	5	4	5	4	4	4	26,00	5	4	4	4	5	4	26,00	2	2	1	5,00	4	3	3	3	3	16,00	4	4	4	4	16,00	4	3	3	10,00
91	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	3	3	4	3	4	17,00	4	3	3	5	15,00	4	3	3	10,00
92	5	5	5	5	5	5	30,00	4	4	5	5	5	5	28,00	1	1	1	3,00	3	3	4	3	3	16,00	5	4	4	4	17,00	4	4	4	12,00
93	4	4	3	3	4	3	21,00	3	4	4	4	3	3	21,00	2	2	3	7,00	4	4	4	3	2	17,00	2	4	4	4	14,00	4	4	4	12,00
94	5	4	4	4	5	4	26,00	4	4	5	4	4	4	25,00	1	2	2	5,00	3	4	4	3	3	17,00	3	3	4	4	14,00	4	4	3	11,00
95	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	3	3	2	2	2	12,00	4	4	4	4	16,00	3	3	3	9,00
96	5	4	4	4	4	4	25,00	4	4	4	4	4	4	24,00	1	2	2	5,00	3	4	4	4	4	19,00	3	4	4	4	15,00	3	3	3	9,00
97	3	2	3	3	3	3	17,00	4	4	3	3	4	4	22,00	1	2	2	5,00	2	3	3	4	2	14,00	4	3	3	4	14,00	2	2	2	6,00
98	4	3	3	3	4	4	21,00	4	4	4	3	3	3	21,00	2	2	2	6,00	3	3	3	3	2	14,00	4	3	3	5	15,00	4	2	3	9,00
99	5	4	4	4	5	5	27,00	4	4	4	3	3	5	23,00	2	3	3	8,00	3	3	3	3	3	15,00	2	4	4	4	14,00	3	3	3	9,00
100	3	4	3	4	4	4	22,00	4	4	3	4	4	5	24,00	1	3	2	6,00	4	4	4	4	4	20,00	4	4	4	4	16,00	4	4	4	12,00
101	5	5	5	5	5	5	30,00	4	4	4	4	4	4	24,00	1	1	1	3,00	3	3	3	3	4	16,00	3	3	4	3	13,00	3	3	3	9,00
102	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	3	4	3	3	3	16,00	3	4	4	4	15,00	3	5	4	12,00
103	5	5	5	5	5	5	30,00	4	4	5	5	5	5	28,00	1	1	1	3,00	2	3	3	2	3	13,00	1	3	3	3	10,00	3	3	3	9,00
104	4	4	3	3	4	3	21,00	3	4	4	4	3	3	21,00	2	2	3	7,00	4	4	4	4	4	20,00	2	5	5	4	16,00	3	3	3	9,00
105	5	4	4	4	5	4	26,00	4	4	5	4	4	4	25,00	1	2	2	5,00	3	3	3	4	4	17,00	3	3	3	3	12,00	4	2	3	9,00
106	4	4	4	4	4	4	24,00	4	4	4	4	4	4	24,00	2	2	2	6,00	3	3	3	2	2	13,00	4	4	4	4	16,00	3	3	3	9,00
107	5	4	4	4	4	4	25,00	4	4	4	4	4	4	24,00	1	2	2	5,00	4	3	4	3	3	17,00	3	3	4	4	14,00	3	3	5	11,00
108	3	2	3	3	3	3	17,00	4	4	3	3	4	4	22,00	1	2	2	5,00	3	2	3	3	2	13,00	4	1	3	3	11,00	3	3	3	9,00
109	4	3	3	3	4	4	21,00	4	4	4	3	3	3	21,00	2	2	2	6,00	4	4	4	4	4	20,00	4	5	5	5	19,00	4	3	3	10,00
110	5	4	4	4	5	5	27,00	4	4	4	3	3	5	23,00	2	3	3	8,00	3	3	3	3	4	16,00	2	3	3	3	11,00	4	4	2	10,00

X1.1	Pearson Correlation	1	,730**	,716**	,615**	,799**	,709**
	Sig. (2-tailed)		,000	,000	,000	,000	,000
	N	110	110	110	110	110	110
X1.2	Pearson Correlation	,730**	1	,695**	,695**	,645**	,663**
	Sig. (2-tailed)	,000		,000	,000	,000	,000
	N	110	110	110	110	110	110
X1.3	Pearson Correlation	,716**	,695**	1	,878**	,724**	,783**
	Sig. (2-tailed)	,000	,000		,000	,000	,000
	N	110	110	110	110	110	110
X1.4	Pearson Correlation	,615**	,695**	,878**	1	,735**	,771**
	Sig. (2-tailed)	,000	,000	,000		,000	,000
	N	110	110	110	110	110	110
X1.5	Pearson Correlation	,799**	,645**	,724**	,735**	1	,822**
	Sig. (2-tailed)	,000	,000	,000	,000		,000
	N	110	110	110	110	110	110
X1.6	Pearson Correlation	,709**	,663**	,783**	,771**	,822**	1
	Sig. (2-tailed)	,000	,000	,000	,000	,000	
	N	110	110	110	110	110	110
TOTAL	Pearson Correlation	,867**	,841**	,906**	,885**	,892**	,895**
	Sig. (2-tailed)	,000	,000	,000	,000	,000	,000
	N	110	110	110	110	110	110

** . Correlation is significant at the 0.01 level (2-tailed).

RELIABILITY

```

/VARIABLES=VAR00007 VAR00008 VAR00009 VAR00010 VAR00011 VAR00012
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

```

Reliability

Notes

Output Created	22-OCT-2016 07:33:50
Comments	
Input	Data D:\skripsi\data.sav Active Dataset DataSet1 Filter <none> Weight <none> Split File <none> N of Rows in Working Data File 110 Matrix Input

Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=VAR00007 VAR00008 VAR00009 VAR00010 VAR00011 VAR00012 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,01

[DataSet1] D:\skripsi\data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,942	6

CORRELATIONS

```

/VARIABLES=VAR00014 VAR00015 VAR00016 VAR00017 VAR00018 VAR00019 VAR00020
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```


	Pearson Correlation	,613**	,635**	,704**	1	,779**	,640**
X2.4	Sig. (2-tailed)	,000	,000	,000		,000	,000
	N	110	110	110	110	110	110
	Pearson Correlation	,723**	,665**	,642**	,779**	1	,750**
X2.5	Sig. (2-tailed)	,000	,000	,000	,000		,000
	N	110	110	110	110	110	110
	Pearson Correlation	,701**	,681**	,575**	,640**	,750**	1
X2.6	Sig. (2-tailed)	,000	,000	,000	,000	,000	
	N	110	110	110	110	110	110
	Pearson Correlation	,835**	,847**	,811**	,860**	,899**	,855**
TOTAL	Sig. (2-tailed)	,000	,000	,000	,000	,000	,000
	N	110	110	110	110	110	110

** . Correlation is significant at the 0.01 level (2-tailed).

RELIABILITY

```

/VARIABLES=VAR00014 VAR00015 VAR00016 VAR00017 VAR00018 VAR00019
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

```

Reliability

Notes

Output Created		22-OCT-2016 07:54:06
Comments		
	Data	D:\skripsi\data.sav
	Active Dataset	DataSet1
	Filter	<none>
Input	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	110
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.

	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=VAR00014 VAR00015 VAR00016 VAR00017 VAR00018 VAR00019 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

[DataSet1] D:\\skripsi \data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,923	6

CORRELATIONS

```

/VARIABLES=VAR00021 VAR00022 VAR00023 VAR00024
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```

Correlations

Notes

Output Created	22-OCT-2016 08:15:06		
Comments			
Input	Data	D:\\skripsi \data.sav	
	Active Dataset	DataSet1	
	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data File	110	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.	
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.	
Syntax	CORRELATIONS		
	/VARIABLES=VAR00021 VAR00022		
	VAR00023 VAR00024		
	/PRINT=TWOTAIL NOSIG		
Resources	Processor Time	00:00:00,03	
	Elapsed Time	00:00:00,03	

[DataSet1] D:\\skripsi \data.sav

Correlations

		X3.1	X3.2	X3.3	TOTAL
X3.1	Pearson Correlation	1	,642**	,576**	,841**
	Sig. (2-tailed)		,000	,000	,000
	N	110	110	110	110
X3.2	Pearson Correlation	,642**	1	,703**	,897**
	Sig. (2-tailed)	,000		,000	,000
	N	110	110	110	110
X3.3	Pearson Correlation	,576**	,703**	1	,878**
	Sig. (2-tailed)	,000	,000		,000
	N	110	110	110	110
TOTAL	Pearson Correlation	,841**	,897**	,878**	1
	Sig. (2-tailed)	,000	,000	,000	

N	110	110	110	110
---	-----	-----	-----	-----

** . Correlation is significant at the 0.01 level (2-tailed).

```
RELIABILITY
/VARIABLES=VAR00021 VAR00022 VAR00023
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.
```

Reliability

Notes	
Output Created	22-OCT-2016 08:15:45
Comments	
Input	Data D:\skripsi\data.sav Active Dataset DataSet1 Filter <none> Weight <none> Split File <none> N of Rows in Working Data File 110 Matrix Input
Missing Value Handling	Definition of Missing User-defined missing values are treated as missing. Cases Used Statistics are based on all cases with valid data for all variables in the procedure.
Syntax	RELIABILITY /VARIABLES=VAR00021 VAR00022 VAR00023 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time 00:00:00,00 Elapsed Time 00:00:00,00

[DataSet1] D:\skripsi\data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,842	3

Notes

Output Created		22-OCT-2016 08:16:05
Comments		
Input	Data	D:\skripsi\data.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	110
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS
		/VARIABLES=VAR00025 VAR00026
		VAR00027 VAR00028 VAR00029
		/PRINT=TWOTAIL NOSIG
Resources	Processor Time	00:00:00,05
	Elapsed Time	00:00:00,05

CORRELATIONS

```

/VARIABLES=VAR00030 VAR00031 VAR00032 VAR00033 VAR00034 VAR00035
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```

Correlations

Notes	
Output Created	22-OCT-2016 08:51:09
Comments	
Input	Data D:\skripsi\data.sav Active Dataset DataSet1 Filter <none> Weight <none> Split File <none> N of Rows in Working Data File 110
Missing Value Handling	Definition of Missing User-defined missing values are treated as missing. Cases Used Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax	CORRELATIONS /VARIABLES=VAR00030 VAR00031 VAR00032 VAR00033 VAR00034 VAR00035 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time 00:00:00,00 Elapsed Time 00:00:00,00

[DataSet1] D:\skripsi\data.sav

Correlations

	X4.1	X4.2	X4.3	X4.4	X4.5	TOTAL
X4.1 Pearson Correlation	1	,623**	,717**	,539**	,347**	,770**
X4.1 Sig. (2-tailed)		,000	,000	,000	,000	,000
X4.1 N	110	110	110	110	110	110
X4.2 Pearson Correlation	,623**	1	,665**	,611**	,398**	,794**
X4.2 Sig. (2-tailed)	,000		,000	,000	,000	,000

	N	110	110	110	110	110	110
	Pearson Correlation	,717**	,665**	1	,642**	,388**	,822**
X4.3	Sig. (2-tailed)	,000	,000		,000	,000	,000
	N	110	110	110	110	110	110
	Pearson Correlation	,539**	,611**	,642**	1	,629**	,872**
X4.4	Sig. (2-tailed)	,000	,000	,000		,000	,000
	N	110	110	110	110	110	110
	Pearson Correlation	,347**	,398**	,388**	,629**	1	,743**
X4.5	Sig. (2-tailed)	,000	,000	,000	,000		,000
	N	110	110	110	110	110	110
	Pearson Correlation	,770**	,794**	,822**	,872**	,743**	1
TOTAL	Sig. (2-tailed)	,000	,000	,000	,000	,000	
	N	110	110	110	110	110	110

** . Correlation is significant at the 0.01 level (2-tailed).

RELIABILITY

```

/VARIABLES=VAR00030 VAR00031 VAR00032 VAR00033 VAR00034
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

```

Reliability

Notes

Output Created		22-OCT-2016 08:51:59
Comments		
	Data	D:\skripsi\data.sav
	Active Dataset	DataSet1
	Filter	<none>
Input	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	110
	Matrix Input	
	Definition of Missing	User-defined missing values are treated as missing.
Missing Value Handling	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax		RELIABILITY /VARIABLES=VAR00030 VAR00031 VAR00032 VAR00033 VAR00034 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

[DataSet1] D:\\skripsi \data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,847	5

CORRELATIONS

```
/VARIABLES=VAR00025 VAR00026 VAR00027 VAR00028 VAR00029
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.
```

Correlations

Notes

Output Created	22-OCT-2016 08:54:48	
Comments		
Input	Data	D:\skripsi\data.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	110
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax	CORRELATIONS	
	/VARIABLES=VAR00025 VAR00026 VAR00027 VAR00028 VAR00029	
	/PRINT=TWOTAIL NOSIG	
	/MISSING=PAIRWISE.	
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,02

[DataSet1] D:\skripsi\data.sav

Correlations

		X5.1	X5.2	X5.3	X5.4	TOTAL
X5.1	Pearson Correlation	1	,263**	,232*	,218*	,665**
	Sig. (2-tailed)		,006	,015	,022	,000
	N	110	110	110	110	110
X5.2	Pearson Correlation	,263**	1	,705**	,525**	,809**
	Sig. (2-tailed)	,006		,000	,000	,000
	N	110	110	110	110	110
X5.3	Pearson Correlation	,232*	,705**	1	,422**	,764**
	Sig. (2-tailed)	,015	,000		,000	,000
	N	110	110	110	110	110
X5.4	Pearson Correlation	,218*	,525**	,422**	1	,700**
	Sig. (2-tailed)	,022	,000	,000		,000
	N	110	110	110	110	110
TOTAL	Pearson Correlation	,665**	,809**	,764**	,700**	1
	Sig. (2-tailed)	,000	,000	,000	,000	

N	110	110	110	110	110
---	-----	-----	-----	-----	-----

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

RELIABILITY

```

/VARIABLES=VAR00025 VAR00026 VAR00027 VAR00028
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.
    
```

Reliability

Notes	
Output Created	22-OCT-2016 08:56:52
Comments	
Input	Data D:\skripsi\data.sav Active Dataset DataSet1 Filter <none> Weight <none> Split File <none> N of Rows in Working Data File 110 Matrix Input
Missing Value Handling	Definition of Missing User-defined missing values are treated as missing. Cases Used Statistics are based on all cases with valid data for all variables in the procedure.
Syntax	RELIABILITY /VARIABLES=VAR00025 VAR00026 VAR00027 VAR00028 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time 00:00:00,00 Elapsed Time 00:00:00,00

[DataSet1] D:\\skripsi\data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,686	4

CORRELATIONS
 /VARIABLES=VAR00036 VAR00037 VAR00038 TOTAL
 /PRINT=TWOTAIL NOSIG
 /MISSING=PAIRWISE.

Correlations

Notes

Output Created		22-OCT-2016 08:57:54
Comments		
Input	Data	D:\skripsi\data.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
Missing Value Handling	N of Rows in Working Data File	110
	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.

Syntax		CORRELATIONS /VARIABLES=VAR00036 VAR00037 VAR00038 TOTAL /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.	
Resources	Processor Time		00:00:00,00
	Elapsed Time		00:00:00,00

[DataSet1] D:\\skripsi \data.sav

		Y1	Y2	Y3	TOTAL
Y1	Pearson Correlation	1	,465**	,628**	,819**
	Sig. (2-tailed)		,000	,000	,000
	N	110	110	110	110
Y2	Pearson Correlation	,465**	1	,539**	,814**
	Sig. (2-tailed)	,000		,000	,000
	N	110	110	110	110
Y3	Pearson Correlation	,628**	,539**	1	,868**
	Sig. (2-tailed)	,000	,000		,000
	N	110	110	110	110
TOTAL	Pearson Correlation	,819**	,814**	,868**	1
	Sig. (2-tailed)	,000	,000	,000	
	N	110	110	110	110

** . Correlation is significant at the 0.01 level (2-tailed).

RELIABILITY
/VARIABLES=VAR00036 VAR00037 VAR00038
/SCALE('ALL VARIABLES') ALL
/MODEL=ALPHA.

Reliability

Notes

Output Created	22-OCT-2016 08:59:23
Comments	

Input	Data	D:\skripsi\data.sav	
	Active Dataset	DataSet1	
	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data File		110
	Matrix Input		
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.	
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.	
Syntax		RELIABILITY	
		/VARIABLES=VAR00036 VAR00037	
		VAR00038	
		/SCALE('ALL VARIABLES') ALL	
Resources	Processor Time		00:00:00,02
	Elapsed Time		00:00:00,02

[DataSet1] D:\skripsi\data.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	110	100,0
	Excluded ^a	0	,0
	Total	110	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,779	3



```
Warning # 849 in column 23. Text: in_ID
The LOCALE subcommand of the SET command has an invalid parameter. It
could
not be mapped to a valid backend locale.
GET
  FILE='D:\bab 4 OL\data.sav'.
DATASET NAME DataSet1 WINDOW=FRONT.
REGRESSION
  /MISSING LISTWISE
  /STATISTICS COEFF OUTS R ANOVA
```

```

/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT VAR00006
/METHOD=ENTER VAR00001 VAR00002 VAR00003 VAR00004 VAR00005.
    
```

Regression

Notes

Output Created		10-NOV-2016 22:13:04
Comments		
Input	Data	D:\bab 4 OL\data.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
Missing Value Handling	N of Rows in Working Data	110
	File	
	Definition of Missing	User-defined missing values are treated as missing.
Syntax	Cases Used	Statistics are based on cases with no missing values for any variable used.
		REGRESSION
		/MISSING LISTWISE
		/STATISTICS COEFF OUTS R
		ANOVA
		/CRITERIA=PIN(.05) POUT(.10)
		/NOORIGIN
		/DEPENDENT VAR00006
		/METHOD=ENTER VAR00001
		VAR00002 VAR00003 VAR00004
	VAR00005.	
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,05
	Memory Required	2748 bytes
	Additional Memory Required	0 bytes
	for Residual Plots	

[DataSet1] D:\bab 4 OL\data.sav

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Trust (X5), Computer Self Efficiency (X3), Perceive Usefulness (X1), Security and Privacy (X4), Perceive Ease of Use (X2) ^b	.	Enter

a. Dependent Variable: Intention to use (Y)

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,787 ^a	,619	,601	,38309

a. Predictors: (Constant), Trust (X5), Computer Self Efficiency (X3),
Perceive Usefulness (X1), Security and Privacy (X4), Perceive Ease of
Use (X2)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	24,791	5	4,958	33,785	,000 ^b
	Residual	15,263	104	,147		
	Total	40,055	109			

a. Dependent Variable: Intention to use (Y)

b. Predictors: (Constant), Trust (X5), Computer Self Efficiency (X3), Perceive Usefulness (X1),
Security and Privacy (X4), Perceive Ease of Use (X2)

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t
	B	Std. Error	Beta	
1 (Constant)	-,467	,384		-1,215
1 Perceive Usefulness (X1)	,224	,090	,253	2,473
1 Perceive Ease of Use (X2)	,223	,108	,227	2,076
1 Computer Self Efficiency (X3)	,139	,068	,143	2,045
1 Security and Privacy (X4)	,364	,071	,388	5,097
1 Trust (X5)	,181	,082	,169	2,206

Coefficients^a

Model	Sig.
1 (Constant)	,227
1 Perceive Usefulness (X1)	,015
1 Perceive Ease of Use (X2)	,040
1 Computer Self Efficiency (X3)	,043
1 Security and Privacy (X4)	,000
1 Trust (X5)	,030

a. Dependent Variable: Intention to use (Y)