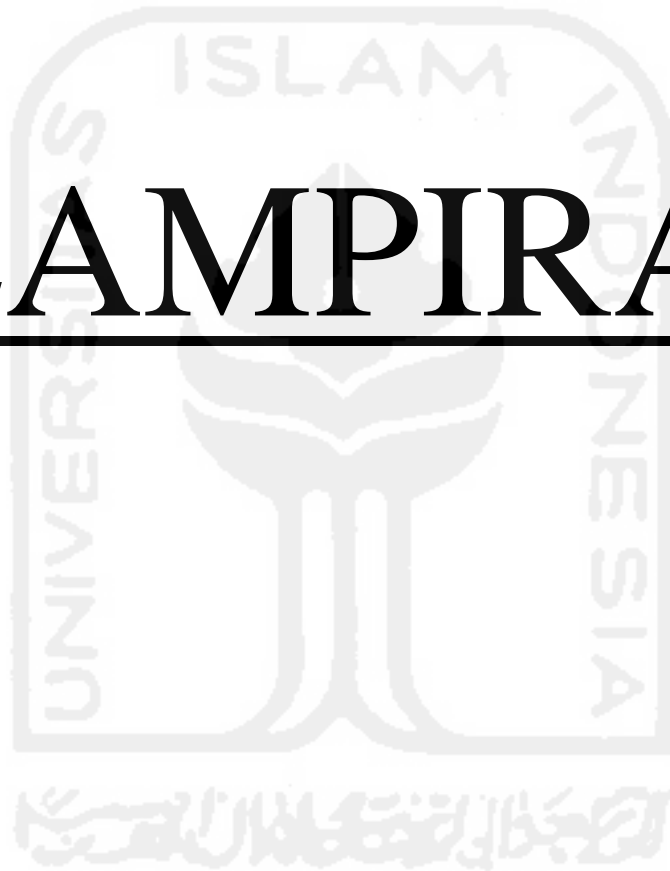


LAMPIRAN



LAMPIRAN 1

KUISIONER PENELITIAN

KUISIONER

Saya Nindya Parahita, seorang mahasiswa jurusan Manajemen Fakultas Ekonomi Universitas Islam Indonesia. Saya sedang melakukan penelitian tentang pengaruh kualitas layanan terhadap kepuasan konsumen, loyalitas, dan citra perusahaan Go-jek dikalangan mahasiswa perguruan tinggi swasta Yogyakarta. Sehubungan dengan penelitian ini, saya akan berterima kasih jika Anda bersedia melengkapi kuisisioner ini. Tanggapan Anda akan hanya dipergunakan untuk tujuan akademis saja dan akan dijaga kerahasiaannya. Pilihlah salah satu jawaban dengan memberikan tanda centang (v) dari setiap jawaban pertanyaan yang sudah disediakan.

Bagian A : Biodata Responden

1. Nama

.....

2. Jenis Kelamin

Laki-Laki Perempuan

3. Uang Saku setiap bulan

Kurang dari 1.000.000

1.000.000-3.000.000

Lebih dari 3.000.000

Sejauh mana Anda setuju atau tidak setuju bahwa pernyataan berikut berlaku untuk perusahaan Go-jek. Berikanlah jawaban pada setiap pertanyaan dengan memberikan tanda centang (v) pada salah satu pilihan 5 skala Likert di bawah ini : 1 [Sangat tidak setuju], 2 [Tidak setuju], 3 [Tidak Yakin], 4 [Setuju], 5 [Sangat setuju].

No.	Pernyataan	1	2	3	4	5
Bagian B						
1.	Go-jek memiliki armada (motor dan mobil) layak jalan.					
2.	Fasilitas Go-jek menarik secara visual.					
3.	Driver Go-jek berpenampilan dan berpakaian rapi.					
4.	Apa yang dijanjikan Go-jek sesuai dengan apa yang mereka berikan.					
5.	Ketika saya memiliki masalah, Go-jek menunjukkan kesediannya menyelesaikan masalah saya.					
6.	Go-jek melakukan pelayanan dengan benar untuk pertama kalinya.					
7.	Go-jek merahasiakan identitas konsumennya.					
8.	Driver Go-jek memberitahukan kapan pelayanan akan diberikan kepada konsumennya.					
9.	Go-jek memberikan pelayanan yang cepat kepada Anda.					

10.	Go-jek selalu ingin membantu Anda.					
11.	Go-jek tidak pernah terlalu sibuk untuk menanggapi permintaan Anda.					
12.	Perilaku Go-jek menanamkan kepercayaan diri pada Anda.					
13.	Anda merasa aman bertransaksi menggunakan jasa layanan yang diberikan Go-jek.					
14.	Driver Go-jek selalu sopan terhadap Anda.					
15.	Driver Go-jek memiliki pengetahuan untuk menjawab pertanyaan Anda.					
16.	Go-jek memberikan Anda perhatian individu.					
17.	Go-jek memiliki jam operasional yang nyaman bagi semua konsumennya.					
18.	Go-jek memiliki kepentingan terbaik di hati Anda.					
19.	Go-jek memahami kebutuhan khusus Anda.					
Bagian C						
1.	Anda merasa senang memutuskan memilih Go-jek.					
2.	Anda percaya bahwa memutuskan memilih Go-jek adalah benar.					
3.	Anda percaya bahwa Go-jek lebih baik dari para pesaingnya.					
4.	Anda percaya bahwa Go-jek memiliki penawaran terbaik saat ini.					

5.	Anda percaya bahwa pelayanan Go-jek sangat cocok untuk apa yang Anda sukai.					
6.	Go-jek mampu memenuhi semua kebutuhan Anda.					
7.	Anda senang dengan fitur layanan dan penawaran Go-jek.					
8.	Pelayanan yang diberikan Go-jek cepat.					
9.	Secara keseluruhan anda puas dengan pelayanan Go-jek.					
Bagian D						
1.	Anda selalu memiliki kesan yang baik terhadap Go-jek.					
2.	Menurut Anda Go-jek memiliki citra yang baik dalam benak konsumennya.					
3.	Anda percaya bahwa Go-jek memiliki citra lebih baik dibandingkan dengan pesaingnya.					
Bagian E						
1.	Anda tidak akan beralih pada pesaing Go-jek.					
2.	Anda akan terus menggunakan layanan Go-jek satu tahun kedepan atau lebih.					
3.	Anda akan merekomendasikan Go-jek kepada seseorang yang meminta saran Anda.					

4.	Anda akan melakukan pembelaan kepada Go-jek ketika citra Go-jek dijatuhkan.					
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LAMPIRAN 2

Hasil Uji Instrumen Penelitian 30 Responden

Uji Validitas Kualitas Layanan

		Correlations																			KualitasLayanan
		KL01	KL02	KL03	KL04	KL05	KL06	KL07	KL08	KL09	KL10	KL11	KL12	KL13	KL14	KL15	KL16	KL17	KL18	KL19	
KL01	Pearson Correlation	1	.459*	.461*	.417*	.248	.061	.191	.134	.373*	.000	.170	.081	.453*	.420*	.000	.100	.388*	.313	.341	.463**
	Sig. (2-tailed)		.011	.010	.022	.186	.748	.313	.479	.042	1.000	.368	.669	.012	.021	1.000	.601	.034	.092	.065	.010
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KL02	Pearson Correlation	.459*	1	.191	.263	.346	.202	.039	.181	.342	.382*	.257	.238	.452*	.345	.347	.073	.561**	.325	.229	.518**
	Sig. (2-tailed)	.011		.311	.160	.061	.284	.839	.340	.064	.037	.170	.204	.012	.062	.060	.701	.001	.079	.223	.003
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KL03	Pearson Correlation	.461*	.191	1	.044	-	-	.421	.185	.351	.144	.366*	-	.174	.357	.198	-	.327	.290	.388*	.374*
	Sig. (2-tailed)	.011	.311		.044	.066	.421	.185	.351	.144	.366*	.112	.477	.357	.198	.059	.701	.327	.290	.388*	.374*
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

KL04	Sig. (2-tailed)	.01	.31		.81	.80	.88	.02	.32	.05	.44	.04	.55	.35	.05	.29	.75	.07	.12	.03	.042	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.41	.26	.04	1	.41	.21	.17	.36	.35	.01	-	.22	.42	.65	.28	.25	.14	.38	.28	.478**	
KL05	Sig. (2-tailed)	.02	.16	.81		.02	.26	.35	.04	.05	.94	.23	.22	.02	.00	.13	.17	.45	.03	.12	.008	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.24	.34	-	.41	1	.52	.27	.25	.38	.62	.19	.06	.57	.52	.40	.32	.53	.52	.25	.667**	
KL06	Sig. (2-tailed)	.18	.06	.80	.02		.00	.13	.16	.03	.00	.29	.71	.00	.00	.02	.08	.00	.00	.17	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.06	.20	-	.21	.52	1	.03	.21	.15	.45	.09	.03	.36	.39	.20	.20	.38	.31	.18	.446*	
KL07	Sig. (2-tailed)	.74	.28	.88	.26	.00		.87	.26	.42	.01	.61	.86	.04	.03	.27	.27	.03	.09	.33	.013	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.19	.03	.42	.17	.27	.03	1	.40	.22	.27	.20	.00	.03	.33	.22	.25	.16	.34	.37	.433*	
KL07	Sig. (2-tailed)	.31	.83	.02	.35	.13	.87		.02	.24	.13	.28	1.0	.84	.07	.22	.17	.38	.06	.04	.017	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.19	.03	.42	.17	.27	.03	1	.40	.22	.27	.20	.00	.03	.33	.22	.25	.16	.34	.37	.433*	

KL08	Pearson	.13	.18	.18	.36	.25	.21	.40	1	.55	.39	.17	.35	.41	.55	.38	.54	.34	.63	.61	.667**	
	Correlation	4	1	5	8*	9	0	9*		7**	8*	5	5	1*	0**	5*	6**	2	1**	8**		
	Sig. (2-tailed)	.479	.340	.329	.045	.166	.265	.025		.001	.029	.355	.054	.024	.002	.036	.002	.064	.000	.000	.000	
KL09	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson	.37	.34	.35	.35	.38	.15	.22	.55	1	.53	.33	.26	.51	.48	.44	.44	.52	.61	.68	.742**	
	Correlation	3*	2	1	7	7*	2	1	7**		5**	0	9	3**	7**	6*	6*	5**	4**	8**		
KL10	Sig. (2-tailed)	.042	.064	.057	.053	.035	.422	.240	.001		.002	.075	.150	.004	.006	.014	.014	.003	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson	.00	.38	.14	.01	.62	.45	.27	.39	.53	1	.54	.21	.40	.45	.54	.38	.73	.68	.45	.738**	
KL11	Correlation	0	2*	4	3	9**	2*	7	8*	5**	0**	1	6*	9*	6**	8*	0**	6**	3*			
	Sig. (2-tailed)	1.000	.037	.448	.946	.000	.012	.138	.029	.002		.002	.263	.026	.011	.002	.034	.000	.000	.012	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KL12	Pearson	.17	.25	.36	-	.19	.09	.20	.17	.33	.54	1	.22	.17	.16	.39	.41	.37	.46	.23	.492**	
	Correlation	0	7	6*		5	5	2	5	0	0**		6	6	5	4*	6*	8*	3**	9		
	Sig. (2-tailed)	.368	.170	.047		.297	.619	.284	.355	.075	.007		.229	.359	.385	.036	.022	.040	.010	.203	.006	
KL12	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson	.08	.23	-	.22	.06	.03	.00	.35	.26	.21	.22	1	.14	.29	.15	.67	.12	.46	.43	.424*	
	Correlation	1	8	.11	9	9	2	0	5	9	1	6		4	1	5	3**	9	6**	8*		

KL13	Sig. (2-tailed)	.669	.204	.557	.224	.718	.867	1.000	.054	.150	.263	.229		.448	.119	.412	.000	.498	.010	.015	.020	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.453*	.452*	.174	.422*	.574**	.362*	.038	.411*	.513**	.406*	.176	.144		1.597**	.415*	.265	.705**	.527**	.373*		.683**
KL14	Sig. (2-tailed)	.012	.012	.357	.020	.001	.049	.841	.024	.004	.026	.352	.448		.001	.023	.158	.000	.000	.043	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.420*	.345	.357	.651**	.526**	.393*	.335	.550**	.487**	.459*	.165	.291	.597**		1.416*	.344	.544**	.572**	.489**		.765**
KL15	Sig. (2-tailed)	.021	.062	.053	.000	.000	.031	.070	.000	.000	.011	.382	.119	.000		.022	.060	.000	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.000	.347	.198	.282	.403*	.205	.223	.385*	.446*	.546**	.394*	.155	.415*	.416*		1.345	.494**	.461*	.353		.607**
KL16	Sig. (2-tailed)	1.000	.060	.294	.131	.027	.278	.226	.036	.014	.000	.034	.412	.023	.022		.062	.000	.010	.056	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson Correlation	.100	.073	-.059	.254	.324	.205	.255	.546**	.446*	.385*	.415*	.673**	.265	.344	.345		1.237	.648**	.579**		.631**
KL16	Sig. (2-tailed)	.601	.701	.759	.175	.080	.271	.170	.000	.010	.030	.020	.000	.150	.060	.060		.200	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

KL17	Pearson	.38	.56	.32	.14	.53	.38	.16	.34	.52	.73	.37	.12	.70	.54	.49	.23	1	.68	.56	.764**
	Correlation	8*	1**	7	1	5**	6*	4	2	5**	0**	8*	9	5**	4**	4**	7		1**	2**	
	Sig. (2-tailed)	.03	.00	.07	.45	.00	.03	.38	.06	.00	.00	.04	.49	.00	.00	.00	.20		.00	.00	.000
KL18	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson	.31	.32	.29	.38	.52	.31	.34	.63	.61	.68	.46	.46	.52	.57	.46	.64	.68	1	.77	.879**
	Correlation	3	5	0	4*	9**	1	5	1**	4**	6**	3**	6**	7**	2**	1*	8**	1**		0**	
KL19	Sig. (2-tailed)	.09	.07	.12	.03	.00	.09	.06	.00	.00	.00	.01	.01	.00	.00	.01	.00	.00		.00	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
	Pearson	.34	.22	.38	.28	.25	.18	.37	.61	.68	.45	.23	.43	.37	.48	.35	.57	.56	.77	1	.748**
KualitasLayanan	Correlation	1	9	8*	8	4	3	5*	8**	8**	3*	9	8*	3*	9**	3	9**	2**	0**		
	Sig. (2-tailed)	.06	.22	.03	.12	.17	.33	.04	.00	.00	.01	.20	.01	.04	.00	.05	.00	.00	.00		.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
KualitasLayanan	Pearson	.46	.51	.37	.47	.66	.44	.43	.66	.74	.73	.49	.42	.68	.76	.60	.63	.76	.87	.74	1
	Correlation	3**	8**	4*	8**	7**	6*	3*	7**	2**	8**	2**	4*	3**	5**	7**	1**	4**	9**	8**	
	Sig. (2-tailed)	.01	.00	.04	.00	.00	.01	.01	.00	.00	.00	.00	.02	.00	.00	.00	.00	.00	.00	.00	
KualitasLayanan	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Kualitas Layanan

Case Processing Summary

		N	%
Cases	Valid	30	100.0
	Excluded ^a	0	.0
	Total	30	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.907	.905	19

Uji Validitas Kepuasan Konsumen

Correlations

		KK0 1	KK0 2	KK0 3	KK0 4	KK0 5	KK0 6	KK0 7	KK0 8	KK0 9	Kepuasan Konsumen
KK01	Pearson Correlation	1	.540	.212	.673	.564*	.351	.500*	.388*	.485*	.733**
	Sig. (2-tailed)		.002	.260	.000	.001	.057	.005	.034	.007	.000
	N	30	30	30	30	30	30	30	30	30	30
KK02	Pearson Correlation	.540	1	.383	.411	.498*	.489*	.322	.185	.384*	.654**
	Sig. (2-tailed)	.002		.037	.024	.005	.006	.083	.328	.036	.000
	N	30	30	30	30	30	30	30	30	30	30

KK03	Pearson	.212	.383	1	.198	.414*	.527*	-	.087	.084	.451*
	Correlati		*					.089			
	on										
	Sig. (2-	.260	.037		.294	.023	.003	.640	.646	.658	.012
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30
KK04	Pearson	.673	.411	.198	1	.679*	.361	.711*	.569*	.614*	.825**
	Correlati	**	*			*		*	*	*	
	on										
	Sig. (2-	.000	.024	.294		.000	.050	.000	.001	.000	.000
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30
KK05	Pearson	.564	.498	.414	.679	1	.572*	.509*	.437*	.466*	.814**
	Correlati	**	**	*	**		*	*	*	*	
	on										
	Sig. (2-	.001	.005	.023	.000		.001	.004	.016	.009	.000
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30
KK06	Pearson	.351	.489	.527	.361	.572*	1	.333	.544*	.363*	.734**
	Correlati		**	**		*			*	*	
	on										
	Sig. (2-	.057	.006	.003	.050	.001		.072	.002	.049	.000
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30
KK07	Pearson	.500	.322	-	.711	.509*	.333	1	.500*	.838*	.730**
	Correlati	**			**	*			*	*	
	on										
	Sig. (2-	.005	.083	.640	.000	.004	.072		.005	.000	.000
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30
KK08	Pearson	.388	.185	.087	.569	.437*	.544*	.500*	1	.365*	.647**
	Correlati	*			**	*	*	*		*	
	on										
	Sig. (2-	.034	.328	.646	.001	.016	.002	.005		.047	.000
	tailed)										
	N	30	30	30	30	30	30	30	30	30	30

KK09	Pearson Correlation	.485**	.384*	.084	.614**	.466*	.363*	.838*	.365*	1	.727**
	Sig. (2-tailed)	.007	.036	.658	.000	.009	.049	.000	.047		.000
	N	30	30	30	30	30	30	30	30	30	30
Kepuasan Konsumen	Pearson Correlation	.733**	.654**	.451*	.825**	.814*	.734*	.730*	.647*	.727*	1
	Sig. (2-tailed)	.000	.000	.012	.000	.000	.000	.000	.000	.000	
	N	30	30	30	30	30	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji Reliabilitas Kepuasan Konsumen

Case Processing Summary

		N	%
Cases	Valid	30	100.0
	Excluded ^a	0	.0
	Total	30	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.870	.871	9

Uji Validitas Loyalitas Konsumen

Correlations

		LO01	LO02	LO03	LO04	Loyalitas
LO01	Pearson Correlation	1	.743**	.438*	.559**	.863**
	Sig. (2-tailed)		.000	.015	.001	.000
	N	30	30	30	30	30
LO02	Pearson Correlation	.743**	1	.603**	.432*	.876**
	Sig. (2-tailed)	.000		.000	.017	.000
	N	30	30	30	30	30
LO03	Pearson Correlation	.438*	.603**	1	.299	.720**
	Sig. (2-tailed)	.015	.000		.108	.000
	N	30	30	30	30	30
LO04	Pearson Correlation	.559**	.432*	.299	1	.727**
	Sig. (2-tailed)	.001	.017	.108		.000
	N	30	30	30	30	30
Loyalitas	Pearson Correlation	.863**	.876**	.720**	.727**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji Reliabilitas Loyalitas Konsumen

Case Processing Summary

		N	%
Cases	Valid	30	100.0
	Excluded ^a	0	.0
	Total	30	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.808	.808	4

Uji Validitas Citra Perusahaan

Correlations

		CP01	CP02	CP03	CitraPerusahaan n
CP01	Pearson Correlation	1	.642**	.325	.827**
	Sig. (2-tailed)		.000	.080	.000
	N	30	30	30	30
CP02	Pearson Correlation	.642**	1	.229	.718**
	Sig. (2-tailed)	.000		.224	.000
	N	30	30	30	30
CP03	Pearson Correlation	.325	.229	1	.754**
	Sig. (2-tailed)	.080	.224		.000
	N	30	30	30	30
CitraPerusahaan	Pearson Correlation	.827**	.718**	.754**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Citra Perusahaan

Case Processing Summary

		N	%
Cases	Valid	30	100.0
	Excluded ^a	0	.0
	Total	30	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.616	.665	3

LAMPIRAN 3

Hasil Uji Instrumen Penelitian (96 Responden)

Uji Validitas Kualitas Layanan

		Correlations																			KualitasLayanan
		KL01	KL02	KL03	KL04	KL05	KL06	KL07	KL08	KL09	KL10	KL11	KL12	KL13	KL14	KL15	KL16	KL17	KL18	KL19	
KL01	Pearson Correlation	1	.37	.23	.25	.03	.10	.14	-	.20	.05	.11	.09	.27	.25	.07	.17	.31	.26	.15	.343**
	Sig. (2-tailed)		.000	.019	.014	.757	.297	.174	.533	.042	.577	.265	.357	.007	.012	.449	.086	.002	.009	.003	.001
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KL02	Pearson Correlation	.37	1	.21	.20	.14	.30	.11	.19	.39	.17	.22	.27	.53	.26	.32	.28	.37	.36	.34	.564**
	Sig. (2-tailed)	.000		.032	.046	.148	.003	.255	.062	.000	.088	.028	.000	.000	.010	.000	.000	.000	.000	.001	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KL03	Pearson Correlation	.23	.21	1	.10	.12	.20	.21	.17	.11	.13	.10	.14	.16	.38	.33	.16	.29	.18	.07	.383**
	Sig. (2-tailed)	.009	.009		.272	.077	.067	.077	.099	.166	.135	.166	.140	.166	.000	.001	.434	.003	.088	.888	.383**
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96

KL04	Sig. (2-tailed)	.01	.03		.32	.21	.04	.03	.08	.26	.19	.30	.15	.11	.00	.00	.11	.00	.06	.44	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.25	.20	.10	1	.16	.36	.24	.39	.40	.07	.12	.30	.32	.54	.23	.14	.28	.20	.13		.478**
		0*	4*	2		7	5**	7*	8**	7**	6	6	1**	8**	6**	8*	7	2**	4*	4		
KL05	Sig. (2-tailed)	.01	.04	.32		.10	.00	.01	.00	.00	.46	.22	.00	.00	.00	.01	.15	.00	.04	.19	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.03	.14	.12	.16	1	.32	.16	.27	.24	.34	.14	.12	.25	.33	.32	.19	.21	.32	.25		.524**
		2	9	7	7		5**	4	9**	1*	0**	5	6	6*	5**	4**	2	8*	2**	8*		
KL06	Sig. (2-tailed)	.75	.14	.21	.10		.00	.11	.00	.01	.00	.15	.22	.01	.00	.00	.06	.03	.00	.01	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.10	.30	.20	.36	.32	1	.22	.37	.34	.34	.14	.19	.38	.41	.18	.25	.33	.25	.22		.541**
		8	2**	6*	5**	5**		1*	8**	1**	4**	6	6	2**	0**	4	5*	5**	4*	1*		
KL07	Sig. (2-tailed)	.29	.00	.04	.00	.00		.03	.00	.00	.00	.15	.05	.00	.00	.07	.01	.00	.01	.03	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.14	.11	.21	.24	.16	.22	1	.48	.21	.19	.06	.24	.28	.35	.25	.23	.32	.28	.32		.509**
		0	7	7*	7*	4	1*		7**	1*	4	8	4*	0**	5**	6*	5*	3**	9**	6**		
KL07	Sig. (2-tailed)	.17	.25	.03	.01	.11	.03		.00	.03	.05	.51	.01	.00	.00	.01	.02	.00	.00	.00	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
		4	5	4	5	0	0		0	9	9	3	7	6	0	2	1	1	4	1		

KL08	Pearson	-	.19	.17	.39	.27	.37	.48	1	.39	.27	.18	.33	.37	.39	.31	.23	.36	.32	.36	.595**
	Correlation	.064	1	9	8**	9**	8**	7**		2**	1**	7	7**	9**	1**	6**	0*	6**	6**	7**	
	Sig. (2-tailed)	.533	.062	.082	.000	.000	.000	.000		.000	.000	.060	.000	.000	.000	.000	.020	.000	.000	.000	.000
KL09	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson	.208*	.391**	.116	.407**	.241*	.341**	.211*	.392**	1	.436**	.312**	.258*	.399**	.421**	.309**	.259*	.400**	.364**	.495**	.633**
	Sig. (2-tailed)	.042	.000	.260	.000	.018	.000	.039	.000		.000	.000	.010	.000	.000	.000	.010	.000	.000	.000	.000
KL10	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson	.058	.175	.135	.076	.340**	.344**	.194	.271**	.431	1	.2106	.173	.368**	.365**	.319**	.413**	.315**	.359**	.537**	
	Sig. (2-tailed)	.577	.088	.190	.460	.000	.000	.059	.000	.000		.039	.5408	.080	.000	.000	.000	.000	.000	.000	.000
KL11	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson	.115	.224*	.105	.126	.145	.146	.068	.187	.312**	.211*	1	.103	.133	.189	.255*	.065	.318**	.219*	.136	.390**
	Sig. (2-tailed)	.265	.028	.308	.223	.158	.155	.513	.068	.000	.039		.316	.197	.060	.015	.530	.000	.030	.188	.000
KL12	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson	.095	.279**	.145	.301**	.126	.196	.244*	.337**	.258*	.063	.103	1	.343**	.275**	.278**	.374**	.220*	.465**	.337**	.508**
	Sig. (2-tailed)	.577	.028	.308	.223	.158	.155	.513	.068	.000	.039		.316	.197	.060	.015	.530	.000	.030	.188	.000

KL13	Sig. (2-tailed)	.35	.00	.15	.00	.22	.05	.01	.00	.01	.54	.31		.00	.00	.00	.00	.03	.00	.00	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.27	.53	.16	.32	.25	.38	.28	.37	.39	.17	.13	.34	1	.39	.36	.30	.51	.34	.29	.614**	
		3**	8**	0	8**	6*	2**	0**	9**	9**	5	3	3**		7**	1**	1**	0**	6**	7**		
	Sig. (2-tailed)	.00	.00	.11	.00	.01	.00	.00	.00	.00	.08	.19	.00		.00	.00	.00	.00	.00	.00	.00	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KL14	Pearson Correlation	.25	.26	.38	.54	.33	.41	.35	.39	.42	.36	.18	.27	.39	1	.52	.32	.48	.38	.29	.690**	
		4*	2*	7**	6**	5**	0**	5**	1**	1**	8**	9	5**	7**		5**	9**	9**	3**	1**		
	Sig. (2-tailed)	.01	.01	.00	.00	.00	.00	.00	.00	.00	.00	.06	.00	.00		.00	.00	.00	.00	.00	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
	Pearson Correlation	.07	.32	.33	.23	.32	.18	.25	.31	.30	.36	.25	.27	.36	.52	1	.33	.42	.38	.46	.639**	
		8	0**	1**	8*	4**	4	6*	6**	9**	5**	5*	8**	1**	5**		3**	6**	8**	9**		
KL15	Sig. (2-tailed)	.44	.00	.00	.01	.00	.07	.01	.00	.00	.00	.01	.00	.00	.00		.00	.00	.00	.00	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	
	Pearson Correlation	.17	.28	.16	.14	.19	.25	.23	.23	.25	.31	.06	.37	.30	.32	.33	1	.33	.49	.39	.562**	
		6	8**	4	7	2	5*	5*	0*	9*	9**	5	4**	1**	9**	3**		7**	4**	2**		
	Sig. (2-tailed)	.08	.00	.11	.15	.06	.01	.02	.02	.01	.00	.53	.00	.00	.00	.00		.00	.00	.00	.000	
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	
KL16	Sig. (2-tailed)	.08	.00	.11	.15	.06	.01	.02	.02	.01	.00	.53	.00	.00	.00		.00	.00	.00	.000		
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	

KL17	Pearson	.31	.37	.29	.28	.21	.33	.32	.36	.40	.41	.31	.22	.51	.48	.42	.33	1	.44	.29	.662**
	Correlation	8**	6**	3**	2**	8*	5**	3**	6**	0**	3**	8**	0*	0**	9**	6**	7**		6**	9**	
	Sig. (2-tailed)	.00	.00	.00	.00	.03	.00	.00	.00	.00	.00	.00	.03	.00	.00	.00	.00		.00	.00	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KL18	Pearson	.26	.36	.18	.20	.32	.25	.28	.32	.36	.31	.21	.46	.34	.38	.38	.49	.44	1	.62	.705**
	Correlation	5**	4**	8	4*	2**	4*	9**	6**	4**	5**	9*	5**	6**	3**	8**	4**	6**		5**	
	Sig. (2-tailed)	.00	.00	.06	.04	.00	.01	.00	.00	.00	.00	.03	.00	.00	.00	.00	.00	.00	.00	.00	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KL19	Pearson	.15	.34	.07	.13	.25	.22	.32	.36	.49	.35	.13	.33	.29	.29	.46	.39	.29	.62	1	.651**
	Correlation	0	7**	8	4	8*	1*	6**	7**	5**	9**	6	7**	7**	1**	9**	2**	9**	5**		
	Sig. (2-tailed)	.14	.00	.44	.19	.01	.03	.00	.00	.00	.00	.18	.00	.00	.00	.00	.00	.00	.00	.00	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96
KualitasLayanan	Pearson	.34	.56	.38	.47	.52	.54	.50	.59	.63	.53	.39	.50	.61	.69	.63	.56	.66	.70	.65	1
	Correlation	3**	4**	3**	8**	4**	1**	9**	5**	3**	7**	0**	8**	4**	0**	9**	2**	2**	5**	1**	
	Sig. (2-tailed)	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	.000
	N	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96	96

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Uji Reliabilitas Kualitas Layanan

Case Processing Summary

		N	%
Valid		96	100.0
Cases Excluded ^a		0	.0
Total		96	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.874	.878	19

Uji Validitas Kepuasan Konsumen

Correlations

		KK0 1	KK0 2	KK0 3	KK0 4	KK0 5	KK0 6	KK0 7	KK0 8	KK0 9	KepuasanKonsumen
KK01	Pearson Correlation	1	.658**	.507**	.613**	.616**	.435**	.579**	.356**	.502**	.761**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96	96	96	96	96
KK02	Pearson Correlation	.658**	1	.467**	.436**	.588**	.505**	.355**	.410**	.490**	.723**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96	96	96	96	96

KK03	Pearson	.507	.467	1	.555	.565	.458	.325	.299	.400	.704**
	Correlati	**	**		**	**	**	**	**	**	
	on										
KK04	Sig. (2-	.000	.000		.000	.000	.000	.001	.003	.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96
KK05	Pearson	.613	.436	.555	1	.629	.465	.589	.426	.510	.812**
	Correlati	**	**	**		**	**	**	**	**	
	on										
KK06	Sig. (2-	.000	.000	.000		.000	.000	.000	.000	.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96
KK07	Pearson	.616	.588	.565	.629	1	.462	.471	.508	.527	.803**
	Correlati	**	**	**	**		**	**	**	**	
	on										
KK08	Sig. (2-	.000	.000	.000	.000		.000	.000	.000	.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96
KK09	Pearson	.435	.505	.458	.465	.462	1	.294	.396	.401	.690**
	Correlati	**	**	**	**	**		**	**	**	
	on										
KK10	Sig. (2-	.000	.000	.000	.000	.000		.004	.000	.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96
KK11	Pearson	.579	.355	.325	.589	.471	.294	1	.384	.545	.638**
	Correlati	**	**	**	**	**	**		**	**	
	on										
KK12	Sig. (2-	.000	.000	.001	.000	.000	.004		.000	.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96
KK13	Pearson	.356	.410	.299	.426	.508	.396	.384	1	.448	.650**
	Correlati	**	**	**	**	**	**	**		**	
	on										
KK14	Sig. (2-	.000	.000	.003	.000	.000	.000	.000		.000	.000
	tailed)										
	N	96	96	96	96	96	96	96	96	96	96

KK09	Pearson	.502	.490	.400	.510	.527	.401	.545	.448	1	.686**
	Correlati	**	**	**	**	**	**	**	**		
	on										
	Sig. (2-	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96	96	96	96	96
KepuasanKonsu men	Pearson	.761	.723	.704	.812	.803	.690	.638	.650	.686	1
	Correlati	**	**	**	**	**	**	**	**	**	**
	on										
	Sig. (2-	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96	96	96	96	96

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Kepuasan Konsumen

Case Processing Summary

		N	%
Cases	Valid	96	100.0
	Excluded ^a	0	.0
	Total	96	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.888	.891	9

Uji Validitas Loyalitas Konsumen

		LO01	LO02	LO03	LO04	Loyalitas
LO01	Pearson Correlation	1	.739**	.591**	.526**	.872**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	96	96	96	96	96
LO02	Pearson Correlation	.739**	1	.680**	.466**	.879**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	96	96	96	96	96
LO03	Pearson Correlation	.591**	.680**	1	.455**	.821**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	96	96	96	96	96
LO04	Pearson Correlation	.526**	.466**	.455**	1	.731**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	96	96	96	96	96
Loyalitas	Pearson Correlation	.872**	.879**	.821**	.731**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	96	96	96	96	96

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Loyalitas Konsumen

		N	%
Cases	Valid	96	100.0
	Excluded ^a	0	.0
	Total	96	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.846	.845	4

Uji Validitas Citra Perusahaan

Correlations

		CP01	CP02	CP03	CitraPerusahaan n
CP01	Pearson Correlation	1	.616**	.455**	.823**
	Sig. (2-tailed)		.000	.000	.000
	N	96	96	96	96
CP02	Pearson Correlation	.616**	1	.544**	.829**
	Sig. (2-tailed)	.000		.000	.000
	N	96	96	96	96
CP03	Pearson Correlation	.455**	.544**	1	.837**
	Sig. (2-tailed)	.000	.000		.000
	N	96	96	96	96
CitraPerusahaan	Pearson Correlation	.823**	.829**	.837**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	96	96	96	96

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Citra Perusahaan

Case Processing Summary

		N	%
	Valid	96	100.0
Cases	Excluded ^a	0	.0
	Total	96	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.755	.778	3

LAMPIRAN 4

Hasil Uji Regresi

- Regresi Linear Sederhana Model I

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	KL ^b	.	Enter

a. Dependent Variable: KK

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.731 ^a	.535	.530	3.48682	1.749

a. Predictors: (Constant), KL

b. Dependent Variable: KK

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1312.397	1	1312.397	107.946	.000 ^b
	Residual	1142.843	94	12.158		
	Total	2455.240	95			

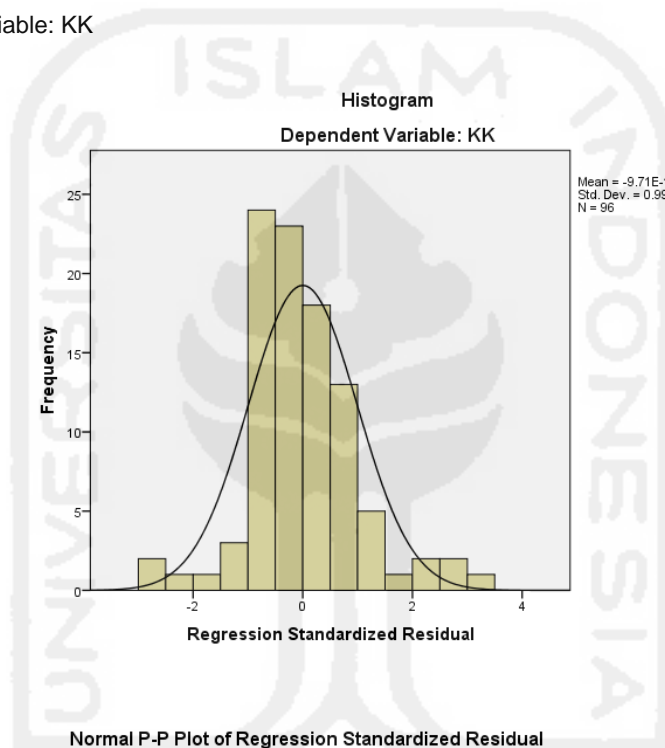
a. Dependent Variable: KK

b. Predictors: (Constant), KL

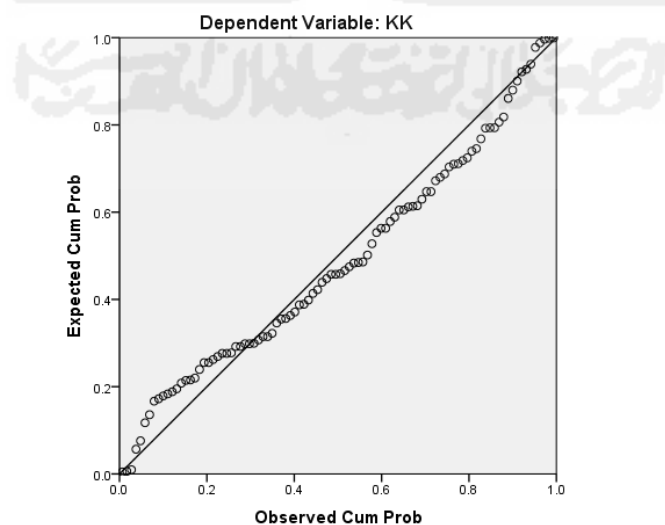
Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
	B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1 (Constant)	1.925	3.190		.603	.548					
KL	.462	.045	.731	10.390	.000	.731	.731	.731	1.000	1.000

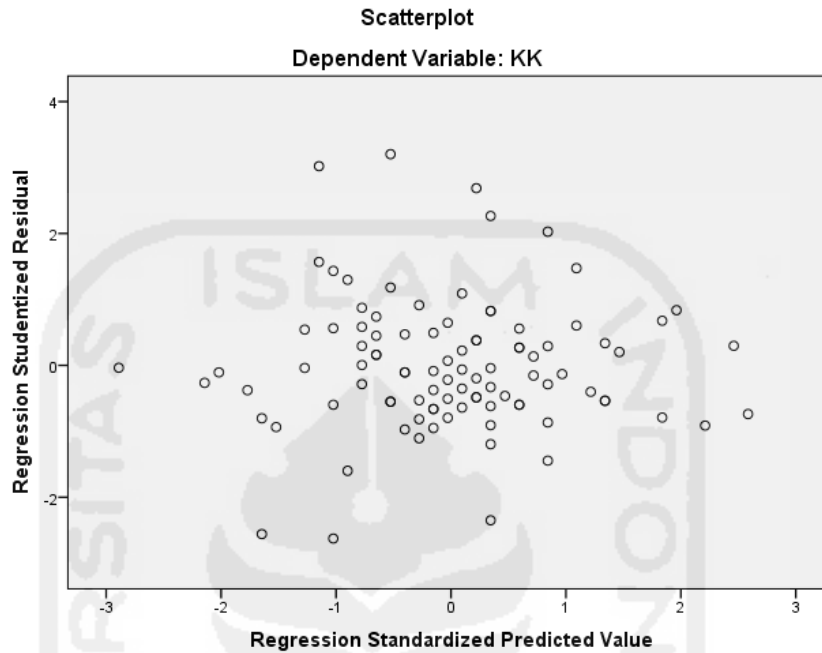
a. Dependent Variable: KK



Normal P-P Plot of Regression Standardized Residual



Uji Normalitas



- Regresi Linear Sederhana Model II

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	KK ^b	.	Enter

a. Dependent Variable: LO

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.778 ^a	.605	.601	1.88979	2.135

a. Predictors: (Constant), KK

b. Dependent Variable: LO

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	514.287	1	514.287	144.005	.000 ^b
	Residual	335.703	94	3.571		
	Total	849.990	95			

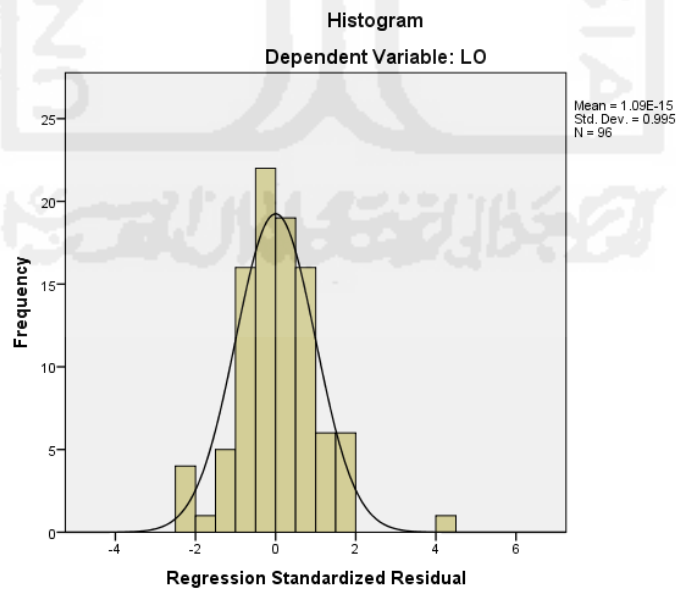
a. Dependent Variable: LO

b. Predictors: (Constant), KK

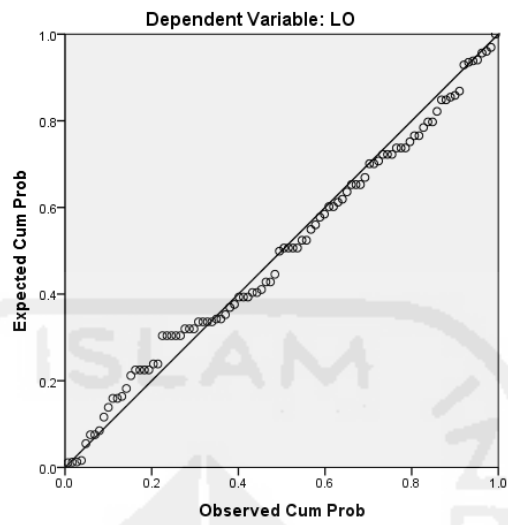
Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
		B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1	(Constant)	-2.134	1.344		-1.588	.116					
	KK	.458	.038	.778	12.000	.000	.778	.778	.778	1.000	1.000

a. Dependent Variable: LO



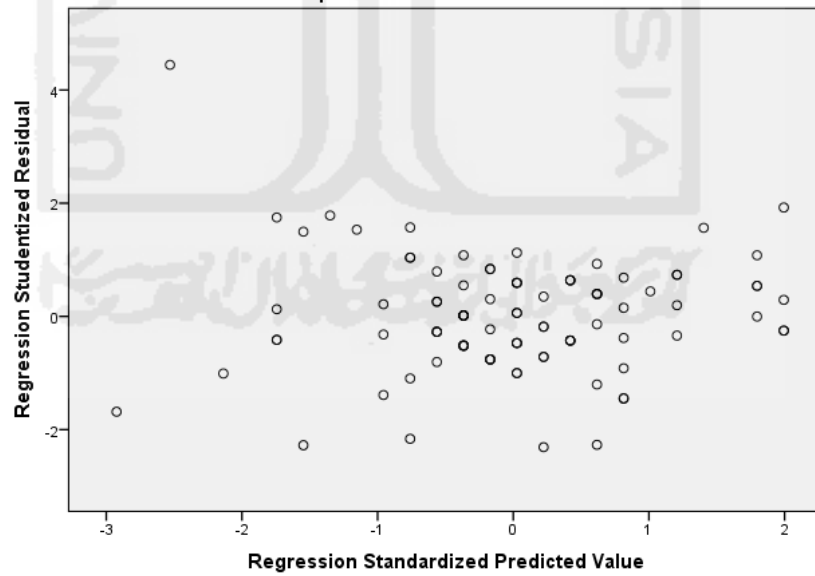
Normal P-P Plot of Regression Standardized Residual



Uji Normalitas

Scatterplot

Dependent Variable: LO



- Regresi Linear Sederhana Model III

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	KL ^b	.	Enter

a. Dependent Variable: LO

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.655 ^a	.429	.423	2.27232	1.829

a. Predictors: (Constant), KL

b. Dependent Variable: LO

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	364.628	1	364.628	70.617	.000 ^b
	Residual	485.362	94	5.163		
	Total	849.990	95			

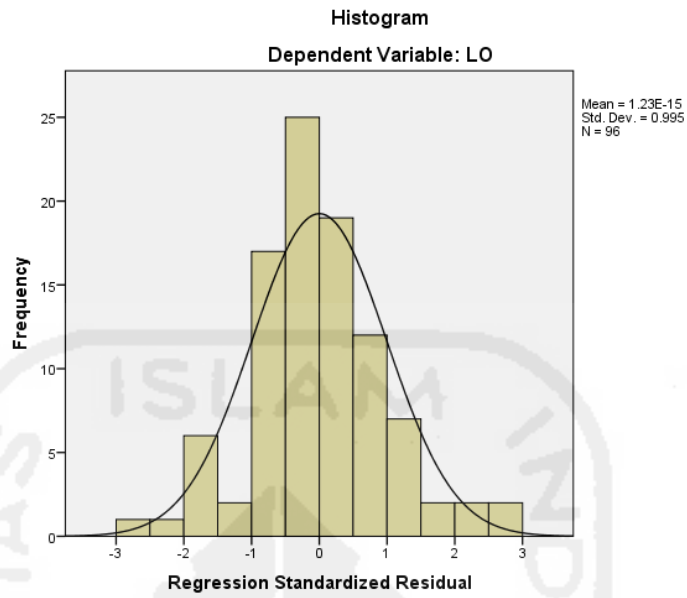
a. Dependent Variable: LO

b. Predictors: (Constant), KL

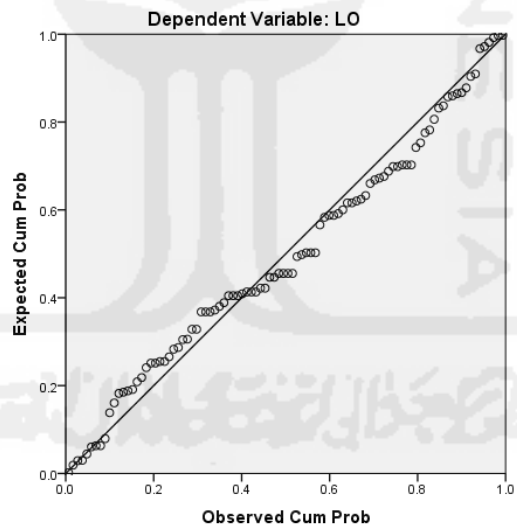
Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics		
	B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF	
1	(Constant)	-3.539	2.079								
	KL	.244	.029	.655	8.403	.000	.655	.655	.655	1.000	1.000

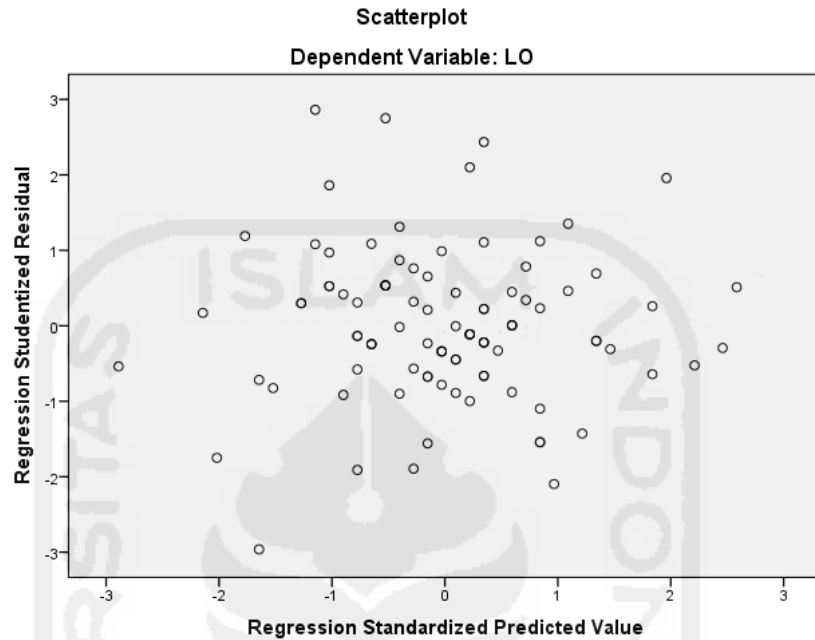
a. Dependent Variable: LO



Normal P-P Plot of Regression Standardized Residual



Uji Normalitas



- Regresi Linear Sederhana Model IV

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	KL ^b	.	Enter

a. Dependent Variable: CP

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.560 ^a	.314	.307	1.46786	1.704

a. Predictors: (Constant), KL

b. Dependent Variable: CP

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	92.623	1	92.623	42.988	.000 ^b
	Residual	202.534	94	2.155		
	Total	295.156	95			

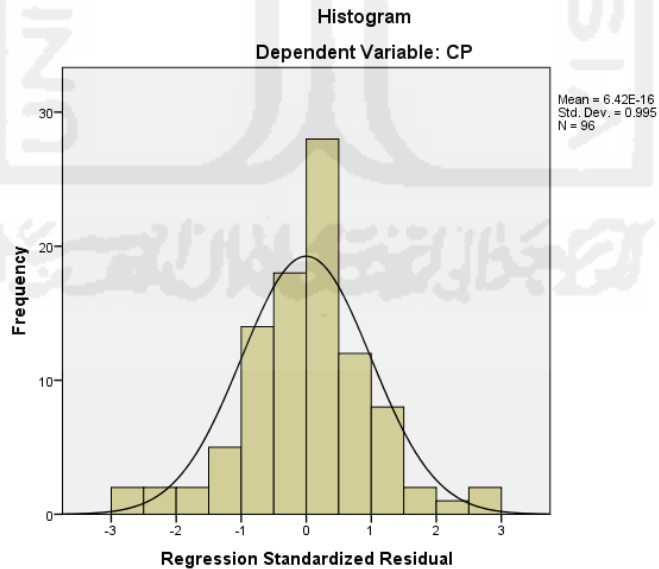
a. Dependent Variable: CP

b. Predictors: (Constant), KL

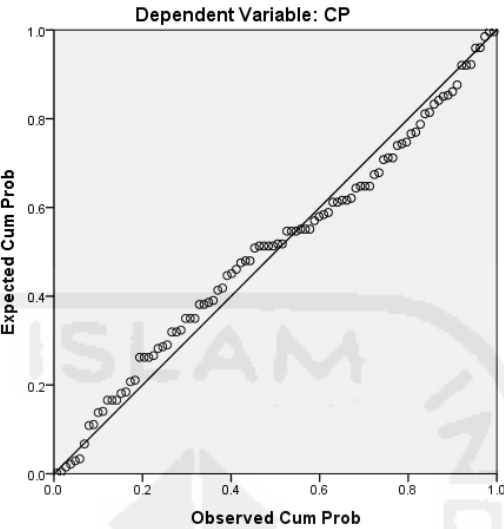
Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
		B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1	(Constant)	2.843	1.343		2.117	.037					
	KL	.123	.019	.560	6.557	.000	.560	.560	.560	1.000	1.000

a. Dependent Variable: CP



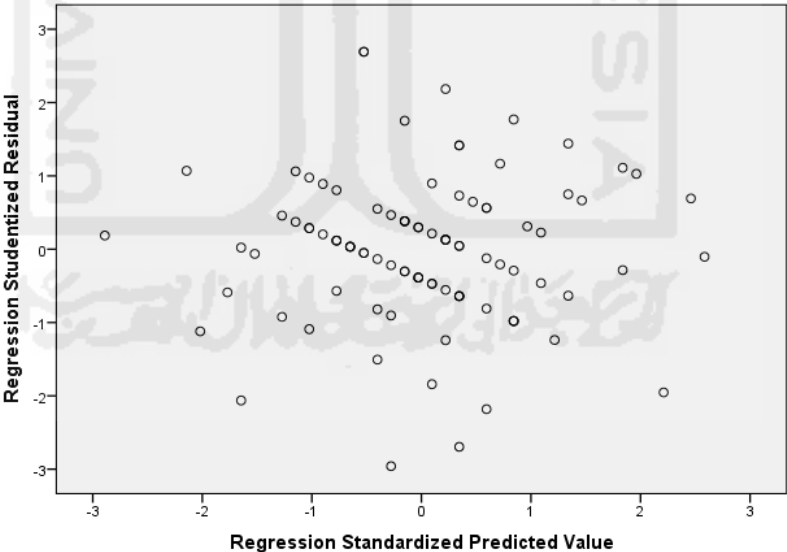
Normal P-P Plot of Regression Standardized Residual



Uji Normalitas

Scatterplot

Dependent Variable: CP



- Regresi Linear Sederhana Model V

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	CP ^b	.	Enter

a. Dependent Variable: LO

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.653 ^a	.426	.420	2.27732	2.043

a. Predictors: (Constant), CP

b. Dependent Variable: LO

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	362.487	1	362.487	69.895	.000 ^b
	Residual	487.503	94	5.186		
	Total	849.990	95			

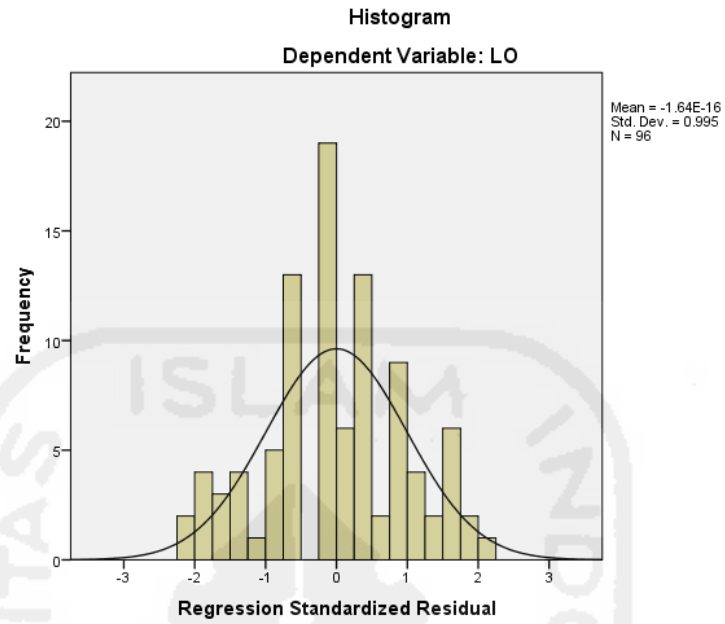
a. Dependent Variable: LO

b. Predictors: (Constant), CP

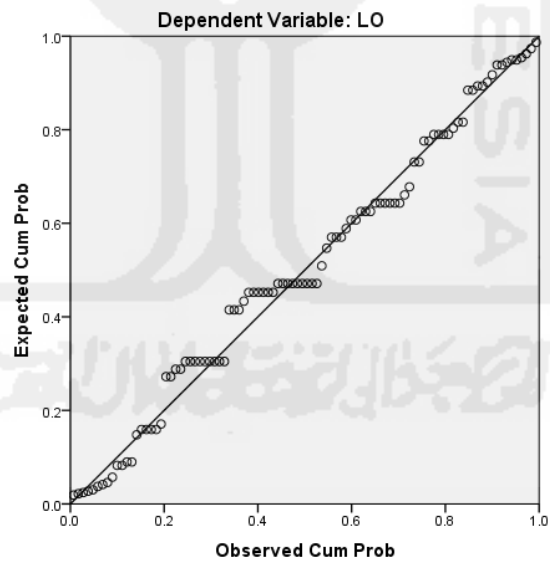
Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics		
	B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF	
1	(Constant)	.975	1.554		.627	.532					
	CP	1.108	.133	.653	8.360	.000	.653	.653	.653	1.000	1.000

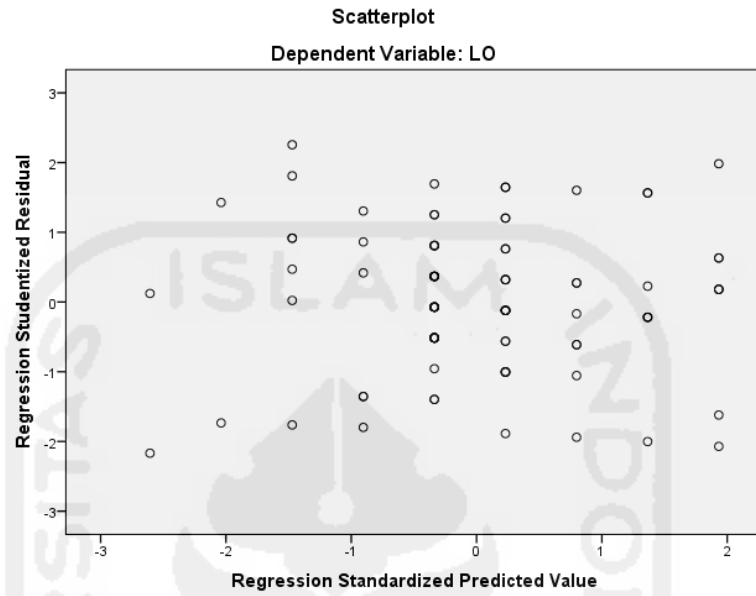
a. Dependent Variable: LO



Normal P-P Plot of Regression Standardized Residual



Uji Normalitas



DATA IDENTITAS 96 RESPONDEN

Responden	Jenis Kelamin	Jumlah Uang Saku setiap bulan
1	Perempuan	Kurang dari Rp. 1.000.000
2	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
3	Perempuan	Rp. 1.000.000- Rp. 3.000.000
4	Perempuan	Kurang dari Rp. 1.000.000
5	Perempuan	Rp. 1.000.000- Rp. 3.000.000
6	Perempuan	Kurang dari Rp. 1.000.000
7	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
8	Perempuan	Rp. 1.000.000- Rp. 3.000.000
9	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
10	Perempuan	Rp. 1.000.000- Rp. 3.000.000
11	Perempuan	Kurang dari Rp. 1.000.000
12	Laki-Laki	Lebih dari Rp. 3.000.000
13	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
14	Perempuan	Rp. 1.000.000- Rp. 3.000.000
15	Perempuan	Kurang dari Rp. 1.000.000
16	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
17	Perempuan	Rp. 1.000.000- Rp. 3.000.000
18	Perempuan	Rp. 1.000.000- Rp. 3.000.000
19	Perempuan	Rp. 1.000.000- Rp. 3.000.000

20	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
21	Perempuan	Kurang dari Rp. 1.000.000
22	Perempuan	Kurang dari Rp. 1.000.000
23	Perempuan	Rp. 1.000.000- Rp. 3.000.000
24	Perempuan	Rp. 1.000.000- Rp. 3.000.000
25	Perempuan	Rp. 1.000.000- Rp. 3.000.000
26	Perempuan	Rp. 1.000.000- Rp. 3.000.000
27	Perempuan	Rp. 1.000.000- Rp. 3.000.000
28	Perempuan	Kurang dari Rp. 1.000.000
29	Perempuan	Kurang dari Rp. 1.000.000
30	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
31	Perempuan	Rp. 1.000.000- Rp. 3.000.000
32	Perempuan	Rp. 1.000.000- Rp. 3.000.000
33	Perempuan	Kurang dari Rp. 1.000.000
34	Perempuan	Rp. 1.000.000- Rp. 3.000.000
35	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
36	Perempuan	Rp. 1.000.000- Rp. 3.000.000
37	Perempuan	Rp. 1.000.000- Rp. 3.000.000
38	Perempuan	Lebih dari Rp. 3.000.000
39	Perempuan	Kurang dari Rp. 1.000.000
40	Perempuan	Rp. 1.000.000- Rp. 3.000.000

41	Perempuan	Rp. 1.000.000- Rp. 3.000.000
42	Perempuan	Kurang dari Rp. 1.000.000
43	Perempuan	Kurang dari Rp. 1.000.000
44	Perempuan	Rp. 1.000.000- Rp. 3.000.000
45	Perempuan	Kurang dari Rp. 1.000.000
46	Laki-Laki	Kurang dari Rp. 1.000.000
47	Perempuan	Rp. 1.000.000- Rp. 3.000.000
48	Laki-Laki	Kurang dari Rp. 1.000.000
49	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
50	Perempuan	Rp. 1.000.000- Rp. 3.000.000
51	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
52	Perempuan	Kurang dari Rp. 1.000.000
53	Perempuan	Rp. 1.000.000- Rp. 3.000.000
54	Perempuan	Kurang dari Rp. 1.000.000
55	Perempuan	Kurang dari Rp. 1.000.000
56	Perempuan	Rp. 1.000.000- Rp. 3.000.000
57	Perempuan	Rp. 1.000.000- Rp. 3.000.000
58	Perempuan	Kurang dari Rp. 1.000.000
59	Laki-Laki	Kurang dari Rp. 1.000.000
60	Perempuan	Rp. 1.000.000- Rp. 3.000.000
61	Perempuan	Rp. 1.000.000- Rp. 3.000.000

62	Perempuan	Kurang dari Rp. 1.000.000
63	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
64	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
65	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
66	Perempuan	Rp. 1.000.000- Rp. 3.000.000
67	Laki-Laki	Kurang dari Rp. 1.000.000
68	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
69	Perempuan	Rp. 1.000.000- Rp. 3.000.000
70	Perempuan	Rp. 1.000.000- Rp. 3.000.000
71	Perempuan	Rp. 1.000.000- Rp. 3.000.000
72	Perempuan	Kurang dari Rp. 1.000.000
73	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
74	Laki-Laki	Kurang dari Rp. 1.000.000
75	Perempuan	Rp. 1.000.000- Rp. 3.000.000
76	Perempuan	Kurang dari Rp. 1.000.000
77	Perempuan	Kurang dari Rp. 1.000.000
78	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
79	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
80	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
81	Perempuan	Rp. 1.000.000- Rp. 3.000.000
82	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000

83	Perempuan	Kurang dari Rp. 1.000.000
84	Perempuan	Rp. 1.000.000- Rp. 3.000.000
85	Perempuan	Rp. 1.000.000- Rp. 3.000.000
86	Perempuan	Kurang dari Rp. 1.000.000
87	Perempuan	Rp. 1.000.000- Rp. 3.000.000
88	Perempuan	Kurang dari Rp. 1.000.000
89	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000
90	Perempuan	Rp. 1.000.000- Rp. 3.000.000
91	Perempuan	Rp. 1.000.000- Rp. 3.000.000
92	Perempuan	Rp. 1.000.000- Rp. 3.000.000
93	Laki-Laki	Kurang dari Rp. 1.000.000
94	Perempuan	Rp. 1.000.000- Rp. 3.000.000
95	Perempuan	Kurang dari Rp. 1.000.000
96	Laki-Laki	Rp. 1.000.000- Rp. 3.000.000