

DAFTAR PUSTAKA

- Abiola, T., & Udofia, O. (2011). Psychometric assessment of the Wagnild and Young's resilience scale in Kano, Nigeria. *BMC Research Notes*. 4(1). 509. <http://dx.doi.org/10.1186/1756-0500-4-509>
- Ahern, N. R., & Norris, A. E. (2011). Examining factors that increase and decrease stress in adolescent community college students. *Journal of Pediatric Nursing*. 26(6). 530-540. <http://dx.doi.org/10.1016/j.pedn.2010.07.011>
- Alves, M. G. D. M., Chor, D., Faerstein, E., Lopes, C. D. S., & Werneck, G. L. (2004). Short version of the " job stress scale": a Portuguese-language adaptation. *Revista de Saúde Pública*. 38(2). 164-171. <http://dx.doi.org/10.1590/S0034-89102004000200003>
- Anwarsyah, W. I., Salendu, A., & Radikun, T. B. S. (2012). Hubungan Antara Job demands Dengan Workplace Well-being Pada Pekerja Shift. *Jurnal Psikologi: PITUTUR*. 1(1). 29-40.
- Azwar, S. (2010). *Penyusunan Skala Psikologi*. Yogyakarta. Pustaka Pelajar Offset.
- Bano, B. (2011). Job stress among police personnel. *IPEDR*. 4. 290-293.
- Chandola, T. (2010). *Stress at work*. London. The British Academy.
- Cooke, G. P., Doust, J. A., & Steele, M. C. (2013). A survey of resilience, burnout, and tolerance of uncertainty in Australian general practice registrars. *BMC Medical Education*. 13(1). 2. <http://dx.doi.org/10.1186/1472-6920-13-2>
- Dhania, D. R. (2010). Pengaruh Stres Kerja, Beban Kerja terhadap Kepuasan Kerja (Studi terhadap Medical Representatif di kota Kudus). *Jurnal Psikologi UMK: PITUTUR*. 1(1). 15-23.
- Girtler, N., Casari, E. F., Brugnolo, A., Cutolo, M., Dessi, B., Guasco, S., & De Carli, F. (2010). Italian validation of the Wagnild and Young Resilience Scale: a perspective to rheumatic diseases. *Clinical & Experimental Rheumatology*. 28(5). 669.
- Gherardi-Donato, E. C. D. S., Cardoso, L., Teixeira, C. A. B., Pereira, S. D. S., & Reisdorfer, E. (2015). Association between depression and work stress in nursing professionals with technical education level. *Revista Latino-americana de Enfermagem*. 23(4). 733-740. <http://dx.doi.org/10.1590/0104-1169.0069.2610>
- Harteis, C., Rausch, A., & Seifried, J. (2014). Discourses on Professional Learning : On The Boundary Between Learning and Working. https://books.google.co.id/books?id=nQ7vAwAAQBAJ&pg=PA182&lpg=PA182&dq=social+support+Raemdonck+et+al.,+2014&source=bl&ots=oT_b

[ZMqPg&sig=iY7DslqYIQ8vzAzZAeZzsPKtjvc&hl=id&sa=X&redir_esc=y#v=onepage&q=social%20support&f=false](#). Diakses pada 14 Maret 2017

Herrman, H., Stewart, D. E., Diaz-Granados, N., Berger, E. L., Jackson, B., & Yuen, T. (2011). What is resilience?. *The Canadian Journal of Psychiatry*. 56(5). 258-265. <http://dx.doi.org/10.1177/070674371105600504>

Joseph, J. K., & Nagrajamurthy, B. (2014). Stress in police officers. *IOSR Journal of Humanities and Social Science*. 19. 39-40. <http://dx.doi.org/10.9790/0837-191053940>

Khuzaeni, & Solimun, I. D. (2013). The Influence of Work Culture, Work Stress to the Job Satisfaction and Employees Performance in the State Treasury Service Office in Jakarta, Indonesia. *Journal of Business and Management*. 9(2). 49-54.

Kusnadi, M. A. (2014). Hubungan antara Beban Kerja dan *Self-Efficacy* dengan Stres Kerja pada Dosen Universitas X. *Jurnal Ilmiah Mahasiswa Universitas Surabaya*. 3 (1).

Kotzé, M., & Lamb, S. (2012). The influence of personality traits and resilience on burnout among customer service representatives in a call centre. *Journal of Social Sciences*. 32(3). 295-309. <http://dx.doi.org/10.1.1.463.381>

Lourel, M., Abdellaoui, S., Chevaleyre, S., Paltrier, M., & Gana, K. (2008). Relationships between psychological job demands, job control and burnout among firefighters. *North American Journal of Psychology*. 10(3). 489-496. <http://www.socialpsychology.org/download/9113/LourelNAJP2008.pdf>

Love, P. E., Irani, Z., Standing, C., & Themistocleous, M. (2007). Influence of job demands, job control and social support on information systems professionals' psychological well-being. *International Journal of Manpower*. 28(6). 513-528. <http://dx.doi.org/10.1108/01437720710820026>

Marchelia, V. (2014). Stres kerja ditinjau dari shift kerja pada karyawan. *Jurnal Ilmiah Psikologi Terapan*. 2(1). 130-143. <https://doi.org/10.22219/jipt.v2i1.1775>

Mealer, M., Jones, J., & Moss, M. (2012). A qualitative study of resilience and posttraumatic stress disorder in United States ICU nurses. *Intensive care medicine*. 38(9). 1445-1451. <http://dx.doi.org/10.1007/s00134-012-2600-6>

Nart, S., & Batur, O. (2014). The relation between work-family conflict, job stress, organizational commitment and job performance: A study on Turkish primary teachers. *European Journal of Research on Education*. 2(2). 72-81. <http://dx.doi.org/10.15527/ejre.201426250>

Newman, L., & Dale, A. (2005). Network structure, diversity, and proactive resilience building: a response to Tompkins and Adger. *Ecology and Society*. 10(1). <http://www.ecologyandsociety.org/vol10/iss1/resp2/>

- Nunnally, J. C., & Bernstein, I. H. (1994). *Psychometric theory (3rd ed.)*. New York. McGraw-Hill.
- O'Rourke, N. (2004). Psychological resilience and the well-being of widowed women. *Ageing International*. 29(3). 267-280. <http://dx.doi.org/10.1007/s12126-996-1002-x>
- Park, J. (2007). Work stress and job performance. *Perspectives on Labour and Income*. 20(1). 7. <http://www.statcan.gc.ca/pub/75-001-x/2007112/article/10466-eng.pdf>
- Pujiastuti, E., & Heryadi, A. (2015). Stres Kerja dan Agresivitas Anggota Polri Direktorat Sabhara. *Jurnal Psikologi" MANDIRI"*. 1(2).
- do Rosário Pinheiroa, M., Matos, A. P. S., Abreu, C. P., Pestanaa, S. A. O., & Costaa, J. J. (2015). The Resilience Scale: A study in a Portuguese adult sample. *The European Proceedings of Social & Behavioural Sciences*. 68-80. <http://dx.doi.org/10.15405/epsbs.2015.08.7>
- Resnick, B. A., & Inguito, P. L. (2011). The Resilience Scale: Psychometric properties and clinical applicability in older adults. *Archives of Psychiatric Nursing*. 25(1). 11-20. <https://doi.org/10.1016/j.apnu.2010.05.001>
- Robbins, S. P., & Judge, T. A. (2008). *Prilaku Organisasi Organizational Behavior*. Terjemahan: Diana angelica. Jakarta. Salemba Empat.
- Safaria, T. (2011). Peran religious coping sebagai moderator dari job insecurity terhadap stres kerja pada staf akademik. *Jurnal Humanitas*. 8(2).
- Shi, M., Wang, X., Bian, Y., & Wang, L. (2015). The mediating role of resilience in the relationship between stress and life satisfaction among Chinese medical students: a cross-sectional study. *BMC Medical Education*. 15(1). 16. <https://doi.org/10.1186/s12909-015-0297-2>
- Shirom, A., Toker, S., Alkaly, Y., Jacobson, O., & Balicer, R. (2011). Work-based predictors of mortality: a 20-year follow-up of healthy employees. *Health Psychology*. 30(3). 268. <https://doi.org/10.1037/a0023138>.
- Sukadiyanto, P. (2010). Stress Dan Cara Mengurangnya. *Jurnal Ilmiah Pendidikan*. 1(1). 55-66
- Sunyoto, D & Burhanudin. (2011). *Perilaku Organisasional*. Yogyakarta. Center for Academic Publishing Service (CAPS)
- Suryabrata, S. (2010). *Metodologi Penelitian*. Jakarta. PT RajaGrafindo Persada.
- Vesdiawati, D. A. (2008). Hubungan antara Resiliensi dengan Stres Kerja Anggota Polri. Naskah Publikasi pada FPSB Ull Yogyakarta: tidak diterbitkan.

Wagnild, G., & Young, H. (1993). Development and psychometric. *Journal of Nursing Measurement*. 1(2). 165-178.
<https://www.ncbi.nlm.nih.gov/pubmed/7850498>

Wagnild, G. (2009). A review of the Resilience Scale. *Journal of Nursing Measurement*. 17(2). 105-113. <http://dx.doi.org/10.1891/1061-3749.17.2.105>

Waters, J. A., & Ussery, W. (2007). Police stress: history, contributing factors, symptoms, and interventions. *Policing: An International Journal of Police Strategies & Management*. 30(2). 169-188.
<http://dx.doi.org/10.1108/13639510710753199>

Wong, J. Y., Lin, J. H., Liu, S. H., & Wan, T. H. (2014). Fireman's job stress: Integrating work/non-work conflict with Job Demand-Control-Support model. *Revue Européenne de Psychologie Appliquée/European Review of Applied Psychology*. 64(2). 83-91. <https://doi.org/10.1016/j.erap.2013.12.002>

<https://portal.mahkamahkonstitusi.go.id/eLaw/mg58ufsc89hrsg/uu22002.pdf>
 diakses pada hari kamis, 15 Desember 2016 pukul 11:50 WIB

http://www.polrestasamarinda.com/2013/12/blog-post_8101.html?m=1 diakses
 pada hari kamis, 15 Desember 2016 pukul 10:00 WIB

<http://news.liputan6.com/read/2026111/polda-metro-jaya-kepribadian-brigadir-susanto-normal> diakses pada hari kamis, 15 Desember 2016 pukul 14:10
 WIB

<http://nasional.republika.co.id/berita/nasional/hukum/15/11/02/nx6rco365-banyak-polisi-bunuh-diri-ini-respons-mabes-polri> diakses pada hari jum'at, 16
 Desember 2016 pukul 20:00 WIB

<http://intelijenpost.com/berita-920-polisi-stress-karena-tuntutan-dinas-semakin-berat.html> diakses pada hari jum'at, 16 Desember 2016 pukul 19:00 WIB