

## DAFTAR PUSTAKA

- Armstrong, M 2003, *A Handbook of Human Resource Management Practice, ninth edn.* London: Kogan Page Publishers.
- Arikunto, S 2002, *Prosedur Penelitian: Suatu Pendekatan Praktek*, Jakarta: PT. Rineka Cipta.
- Balasubramanian, S. A, & Lathabhavan, R 2018, 'Linking Women's Glass Ceiling Beliefs and Employee Satisfaction: The Mediation of Engagement. *International Journal of Human Resources Development and Management*, vol 18, no. 1-2, pp. 72-90.
- Bangun, W 2012. *Manajemen Sumber Daya Manusia*, Jakarta: Penerbit Erlangga.
- Barasa, L, Gunawan, A, & Sumali, B 2018, 'Determinants of Job Satisfaction and It's Implication On Employee Performance of Port Enterprises In DKI Jakarta', *International Review of Management and Marketing*, vol. 8, no. 5, p. 43.
- Berliana, M, Siregar, N, & Gustian, H. D 2018, 'The Model of Job Satisfaction and Employee Performance', *International Review of Management and Marketing*, vol. 8, no. 6, p. 41.
- Bernardin, H. J, & Russell, J. E 1993, *Human resource management: an experiential approach*. Singapore: McGraw-Hill.
- Breaugh, J, Ritz, & Alfes, K 2018, 'Work Motivation and Public Service Motivation: Disentangling Varieties of Motivation and Job Satisfaction', *Public Management Review*, vol. 20, no. 10, pp. 1423-1443.
- Cascio, W. F 2010, *Managing Human Resources: Productivity, Quality of Work Life, Profits*. New York: McGraw-Hill.
- Çetin, F, & Aşkun, D 2018, 'The Effect of Occupational Self-Efficacy On Work Performance Through Intrinsic Work Motivation', *Management Research Review*, vol. 41, no. 2, pp. 186-201.
- Cooper & Schindler 2011, *Business Research Methods, 12th ed*, New York: McGraw-Hill.
- Dessler, G 2015, *Manajemen sumber daya manusia (terj.)*, edisi 14. Jakarta: Salemba Empat.
- Erisman, A, & Eti, A 2015, *Manajemen Sumber Daya Manusia: Dalam Perspektif Managerial dan Sosial*, Yogyakarta: Deepublish.
- Ferreira, P, & Rodrigues, P 2018, 'Engagement as an antecedent of the satisfaction-performance relation: a study with

- line managers', *International Journal of Human Resource Development and Management*, vol. 18, no. 1-2, pp. 32-50.
- Forster, N 2005, *Maximum Performance: A Practical Guide to Leading and Managing People At Work*, USA: Edward Edgar.
- Gagné, M, & Decil, E. L 2005, 'Self-Determination Theory and Work Motivation', *Journal of Organizational Behavior*, vol. 26, no. 4, pp. 331-362.
- Ghazali, I 2013, *Aplikasi Analisis Multivariate dengan program IBM SPSS 21*, Semarang: Badan Penerbit Universitas Diponegoro.
- Gibson, J. L, Ivancevich, J. M, & Donnelly, J. H 2000, *Organizations: behavior, structure, processes*. McGraw-Hill.
- Greenberg, J 2011, *Behavior In Organizations*, Tenth Edn. Pearson
- Gunawan, A, Barsa, L, & Tua, H 2018, 'Determinant of lecturers work satisfaction and implication on lecturers performance at maritime higher education in DKI Jakarta', *Interational Review of Management and Marketing*, vol. 8, no. 4, p. 14.
- Gutermann, D, Lehmann-Willenbrock, N. K, Boer, D, Born, M. P & Voelpel, S. C 2017, 'How leaders affect followers' work engagement and performance: integrating leader-member exchange and crossover theory', *British Journal of Management*, vol. 28, no. 2, 299-314.
- Hackman, J. R, & Oldham, G. R 1974, 'The job diagnostic survey: an instrument for the diagnosis of jobs and the evaluation of job redesign projects', *Catalog of Selected Documents in Psychology*, vol. 4, pp. 148–149, viewed 30 April 2019, <http://files.eric.ed.gov/fulltext/ED099580.pdf>.
- Handoko, H 2001, *Manajemen Personalita dan Sumberdaya Manusia*, Edisi Kedua, Yogyakarta: BPFE.
- Hasibuan, M 2014, *Manajemen Sumber Daya Manusia*, Jakarta: PT. Bumi Aksara.
- Idris, I, Zuhri, S, & Efendi, M 2018, 'Determinants of employee work satisfaction', *International Review of Management and Marketing*, vol. 8, no. 6, p. 47.
- Kahn, W. A 1990, 'Psychological conditions of personal engagement and disengagement at work', *The Academy of Management Journal*, vol. 33, no. 4, pp. 692-724.
- Kartal, N 2018, 'Evaluating the relationship between work engagement, work alienation and work performance of healthcare professionals', *International Journal of Healthcare Management*, vol. 11, no. 3, 251-259.

- Kasmir 2016, ‘*Manajemen sumber daya manusia (teori dan praktik)*’, Jakarta: Rajawali Pers.
- Kašpárová, L, Vaculík, M, Procházka, J, & Schaufeli, W. B 2018, ‘Why resilient workers perform better: the roles of job satisfaction and work engagement’, *Journal of Workplace Behavioral Health*, vol. 33, no. 1, pp. 43-62.
- Kjeldsen, A. M, & Hansen, J. R 2018, ‘Sector differences in the public service motivation-job satisfaction relationship: exploring the role of organizational characteristics’, *Review of Public Personnel Administration*, vol. 38, no. 1, pp. 24-48.
- Kuncoro, M 2011, *Metode Kuantitatif: Teori dan Aplikasi untuk Bisnis dan Ekonomi*, Yogyakarta: UPP STIM YKPN.
- Kuvaas, B, Buch, R, Weibel, A, Dysvik, A, & Nerstad, C. G 2017, ‘Do intrinsic and extrinsic motivation relate differently to employee outcomes?’, *Journal of Economic Psychology*, vol. 61, pp. 244-258.
- Luthans, F 2002, *Organizational behavior, ninth edn.* USA: McGraw-Hill.
- Macey, W. H, Schneider, B, Barbera, K. M, & Young, S. A 2009, *Employee engagement: tools for analysis, practice, and competitive advantage*, John Wiley & Son.
- Mangkunegara, A. A 2011, *Manajemen sumber daya manusia perusahaan*, PT Remaja Rosdakarya.
- Metin, U. B, Peeters, M. C, & Taris, T. W 2018, ‘Correlates of procrastination and performance at work: the role of having “good fit”, *journal of prevention & intervention in the community*, vol. 46, no. 2, pp. 228-244.
- Mathis, R. L, & John, H. J 2006, *Manajemen Sumber Daya Manusia, Edisi 10*, Jakarta: Salemba Empat.
- Monica, R, & Krishnaveni, R 2018, ‘Enablers of employee engagement and its subsequent impact on job satisfaction’, *International Journal of Human Resources Development and Management*, vol. 18, no. 1-2, pp. 5-31.
- Mustafa, Z, EQ 2009, *Mengurai Variabel Hingga Instrumenasi*, Yogyakarta: Graha Ilmu.
- Muyengabe, S, Haiyan, H, Yiyi, Z, & Jiefei, S 2017, ‘Factors and levels associated with lecturers’ motivation and job satisfaction in a Chinese University’, *Eurasia Journal of Mathematics, Science and Technology Education*, vol. 13, no. 10, pp. 6415-6430.

- Orgambidez-Ramos, A, & de Almeida, H 2017, 'Work engagement, social support, and job satisfaction in Portuguese nursing staff: a winning combination. *Applied Nursing Research*, vol. 36, pp. 37-41.
- Pawirosumarto, S, Sarjana, P. K, & Gunawan, R 2017, 'The effect of work environment, leadership style, and organizational culture towards job satisfaction and its implication towards employee performance in Parador Hotels and Resorts, Indonesia', *International Journal of Law and Management*, vol. 59, no. 6, pp. 1337-1358.
- Petri, H. L., & Govern, J. M 2013, *Motivation: theory, research, and application, sixth edition*, USA: Wadsworth, Cengage Learning.
- Rao, T.V 2016, *Performance management: toward organizational excellence*, SAGE Publications India.
- Riyanto, S, Sutrisno, A, & Ali, H 2017, 'The impact of working motivation and working environment on employees performance in Indonesia Stock Exchange', *International Review of Management and Marketing*, vol. 7, no. 3.
- Rivai, V, Dato', Fawzi, A, Basri, M, & Sagala, E. J 2011, *Performance Appraisal: Sistem yang Tepat untuk Menilai Kinerja Karyawan dan Meningkatkan Daya Saing Perusahaan*, Jakarta: Rajawali Pers.
- Robbins, S. P, & Judge, T. A 2017, *Organizational behavior*, 17<sup>th</sup> edn, Pearson.
- Schaufeli, W. B, Salanova M., Gonzales-Roma, V., & Baker, A. B 2002, 'The measurement of engagement and burnout: a two sample confirmatory factor analytic approach. *Journal of Happiness Studies*, vol. 3, 71-92.
- Schaufeli, W. B, Bakker, A. B, & Salanova, M 2006, 'The measurement of work engagement with a short questionnaire: a cross-national study', *Education and Psychological Measurement*, vol 66, no. 4, pp. 701-716.
- Sekaran, U, & Bougie R 2013, *Research Methods For Business: A Skill-Building Approach*, 6th edn, UK: John Wiley & Sons Ltd.
- Setiawan, R, & Nayazik, A 2015, *Aplikasi Statistik untuk Penelitian*, Yogyakarta: Nuha Medika.
- Setiawan, S, Sutarlan , S, & Sumarno, N 2018.'The role of work motivation as Effect intervening variabel of intrinsic reward, supervision of work and satisfaction of compensation on employee performance (a study at cooperatives in the city of pekalongan)', *International Review of Management and Marketing*, vol. 8, no. 4, pp. 65-70.

- Siregar, S 2015, *Statistik Parametrik untuk Penelitian Kuantitatif: Dilengkapi dengan Perhitungan Manual dan Aplikasi SPSS Versi 17*, Jakarta: PT Bumi Aksara.
- Sinambela, L. P 2016, *Manajemen Sumber Daya Manusia*. Jakarta: PT Bumi Aksara.
- Snell, S. & George, B 2013, *Managing human resources, sixteenth edition*, USA: South-Western.
- Sugiyono 2014, *Metode Penelitian Kuantitatif Kualitatif dan R&D*, Bandung: Alfabeta.
- Sugiyono 2017, *Metode Penelitian Bisnis*, Bandung: Alfabeta.
- Sukmayuda, D. N, Moeins, A, & Cahyono, Y 2019. ‘Analysis on some factors influencing employees motivation and its implication on employees performance in packaging company in tangerang’, *International Review of Management and Marketing*, vol. 9, no. 1, pp. 117-122.
- Sulistiyani, A. T. & Rosidah 2009, *Manajemen Sumber Daya Manusia: Konsep, Teori dan Pengembangan dalam Konteks Organisasi Publik*, Edisi Kedua, Yogyakarta: Graha Ilmu.
- Suparyadi 2015, *Manajemen Sumber Daya Manusia: Menciptakan Keunggulan Bersaing Berbasis Kompetensi SDM*, Yogyakarta: CV. Andi Offset.
- Sutrisno, E 2009, *Manajemen Sumber Daya Manusia*, Jakarta: Preanadamedia group.
- Suwatno & Pransa, D. J 2016, *Manajemen SDM dalam organisasi publik dan bisnis*, Bandung: Alfabeta.
- Usman, J, Sukmayuda, D. N, & Kurniawati, S 2019, ‘Job satisfaction and employee performance shoes industry in Tangerang Regency Banten Province’, *International Review of Management and Marketing*, vol. 9, no. 1, pp. 98-103.
- Wibowo 2008, *Manajemen Kinerja*, Jakarta: PT RajaGrafindo Persada.
- Yongxing, G, Hongfei, D, Baoguo, X, & Lei, M 2017, ‘Work engagement and job performance: the moderating role of perceived organizational support’, *Anales de Psicología/Annals of Psychology*, vol. 33, no. 3, pp. 708-713.
- Yuen, K. F, Loh, H. S, Zhou, Q, & Wong, Y. D 2018, ‘Determinants of job satisfaction and performance of seafarers’, *Transportation Research Part A: Policy and Practice*, vol 110, pp. 1-2