

DAFTAR PUSTAKA

- Bassil, Y. (2012). A Simulation Model for the Waterfall Software Development Life Cycle. *International Journal of Engineering & Technology (IJET)*, 2(5). Retrieved from http://iet-journals.org/archive/2012/may_vol_2_no_5/255895133318216.pdf
- Giannakis-Bompolis, C., & Boutsouki, C. (2014). Customer Relationship Management in the Era of Social Web and Social Customer: An Investigation of Customer Engagement in the Greek Retail Banking Sector. *Procedia - Social and Behavioral Sciences*, 148, 67–78. <https://doi.org/10.1016/j.sbspro.2014.07.018>
- Handayani, S. P. M., & Purnama, B. E. (2013). Pembuatan Website E-commerce pada Distro Java Trend. *Seminar Riset Unggulan Nasional Informatika Dan Komputer FTI UNSA*, 18–24.
- Hastanti, R. P., Eka, B., Indah, P., & Wardati, U. (2015). Sistem Penjualan Berbasis Web (E-Commerce) Pada Tata Distro Kabupaten Pacitan, 3(2), 1–9.
- Purwanto, H., Sumbaryadi, A., & Informatika, M. (2018). E-CRM Berbasis Web pada Sistem Informasi Penjualan Furniture, 14(1), 15–20.
- Ramadhani, S., Anis, U., & Masruro, S. T. (2013). Rancang Bangun Sistem Informasi Geografis Layanan Kesehatan Di Kecamatan Lamongan Dengan PHP MySQL, 5(2), 479–484.
- Sri, R., Rejeki, A., Utomo, A. P., & Susanti, S. (2011). Perancangan dan Pengaplikasian Sistem Penjualan pada “ Distro Smith ” Berbasis E - Commerce. *Jurnal Teknologi Informasi DINAMIK*, 16(1), 150–159.
- Stoica, M., Mircea, M., & Ghilic, B. (2013). Software Development: Agile vs. Traditional, 17(4), 64–76. <https://doi.org/10.12948/issn14531305/17.4.2013.06>
- Sulaiman, M. A., Baharum, M. A. A. @, & Ridzuan, A. (2014). Customer Relationship Management (CRM) Strategies Practices in Malaysia Retailers. *Procedia - Social and Behavioral Sciences*, 130, 354–361. <https://doi.org/10.1016/j.sbspro.2014.04.042>
- Sutabri, T. (2012). *Konsep Sistem Informasi*. (I. Nastiti, Ed.) (Ed. I.). Yogyakarta: Penerbit ANDI.
- Vladimir, Z. (2016). Electronic Commerce: Structures and Issues, 4415(January). <https://doi.org/10.1080/10864415.1996.11518273>
- Wardiana, W. (2002). Perkembangan Teknologi Informasi di Indonesia.
- Widigdo, A. K. (2003). Dasar Pemrograman PHP dan MySQL, 1–29.