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PRIMA OTO

SURAT KETERANGAN
002/PDP/KEPPENELITIAN/2/2005

Yang bertanda tangan di bawah ini:

Nama : Agus Susatyo, BE
Jabatan : Direktur
Instansi : Perusahaan Daerah Perbengkelan Prima Oto

Menerangkan bahwa

Nama : Irfan Zakariya
No Mahasiswa : 00311047
Fakultas : Ekonomi
Universitas : Universitas Islam Indonesia

Telah melaksanakan penelitian pada instansi kami, Perusahaan Daerah Perbengkelan Prima Oto Kotamadya Magelang mulai tanggal 9 Oktober 2004 sampai dengan 28 Desember 2004 guna melengkapi penyusunan karya ilmiah dengan judul Analisis Sikap Pegawai Pemda Terhadap Jasa Perbengkelan PD. Prima Oto Kotamadya Magelang.

Demikian Surat Keterangan ini dibuat dengan sebenarnya untuk dapat digunakan seperlunya.

Magelang, 5 Februari 2005

Direktur

Agus Susatyo, BE

LAMPIRAN I

Kuesioner

Kepada Yth

Bapak/Ibu/Saudara/i

Pegawai Pemda Kotamadya Magelang

Pemakai Jasa Perbengkelan PD. Prima Oto

Di Magelang

Dalam rangka penyusunan skripsi kami yang berjudul "*ANALISIS SIKAP PEGAWAI PEMDA TERHADAP JASA PERBENGKELAN PD. PRIMA OTO KOTAMADYA MAGELANG*", kami memohon bantuan dari Bapak/Ibu/Saudara/i, untuk meluangkan waktu sejenak guna mengisi kuisisioner yang berhubungan dengan PD. Prima Oto, untuk mengetahui sikap dalam menggunakan jasa perbengkelannya. Untuk itu sudilah kiranya Bapak/Ibu/Saudara/i untuk mengisi daftar pertanyaan ini dengan sejujurnya.

Dalam penelitian ini kami tidak mempunyai maksud dan tujuan apapun dibalik setiap pertanyaan yang kami ajukan, kecuali untuk kepentingan ilmiah dan sebagai sarana untuk penulisan skripsi.

Atas segala kesediaan dan bantuan Bapak/Ibu/Saudara/i kami ucapkan terima kasih.

Hormat Peneliti

Irfan Zakariya

Jurusan Manajemen

Mahasiswa FE UII

A. Data Responden

Nama :

Alamat :

(boleh tidak diisi)

B. Karakteristik Responden

Petunjuk Pengisian: Jawablah pertanyaan berikut ini dengan memberikan tanda silang (X) pada pilihan yang telah disediakan.

1. Jenis Kelamin

a. Pria

b. Wanita

2. Tingkat Pendidikan Terakhir

a. SMU

b. Diploma / S1

c. Pascasarjana

3. Hak kepemilikan kendaraan

a. Kendaraan Pribadi

b. Kendaraan Dinas

4. Pendapatan rata-rata per bulan

a. < Rp 1.500.000,00

c. > Rp 2.500.000,00

b. Rp 1.500.000,00 – Rp 2.500.000,00

C. Silanglah (X) salah satu jawaban pada setiap pertanyaan yang ada dengan kriteria sebagai berikut:

- SY untuk jawaban pertanyaan SANGAT YAKIN
- Y untuk jawaban pertanyaan YAKIN
- TY untuk jawaban pertanyaan TIDAK YAKIN
- STY untuk jawaban pertanyaan SANGAT TIDAK YAKIN

1. Apakah di Prima Oto Anda yakin bisa mendapatkan pelayanan dengan harga lebih murah ?

a. SY

b. Y

c. TY

d. STY

2. Apakah Anda yakin bisa mendapatkan pelayanan administrasi yang baik, cepat, dan ramah ?

a. SY

b. Y

c. TY

d. STY

3. Apakah Anda yakin bisa mendapatkan diskon atau hadiah di momen-momen tertentu ?

a. SY

b. Y

c. TY

d. STY

4. Apakah Anda yakin Prima Oto memiliki jam kerja yang tetap dan teratur ?

a. SY

b. Y

c. TY

d. STY

5. Apakah Anda yakin Prima Oto menyediakan ruang tunggu yang nyaman ?

a. SY

b. Y

c. TY

d. STY

6. Apakah Anda yakin bisa mendapatkan area parkir yang luas di lokasi Prima Oto ?

a. SY

b. Y

c. TY

d. STY

7. Apakah Anda yakin fasilitas utama bengkel Prima Oto (misalnya peralatan bengkel dan stand/area service) lengkap dan memadai ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
8. Apakah Anda yakin suku cadang yang dijual di Prima Oto lengkap ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
9. Apakah Anda yakin Prima Oto menyediakan area cuci kendaraan yang memadai ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
10. Apakah Anda yakin mekanik di Prima Oto berkualitas dan jumlahnya cukup untuk memberikan pelayanan tanpa kewalahan setiap harinya ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
11. Apakah Anda yakin lokasi Prima Oto mudah dijangkau/ditemukan ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
12. Apakah Anda yakin Prima Oto menawarkan jasa yang lengkap (mulai dari cuci mobil, ganti oli, service ringan, service berkala, sampai dengan service berat) ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
13. Apakah Anda yakin lama waktu pengerjaan service kendaraan Anda sesuai standar (tidak terlalu cepat dan tidak terlalu lama) ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
14. Apakah Anda yakin Prima Oto memberikan garansi setelah service ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY
15. Apakah Anda yakin Prima Oto memperhatikan keamanan kerja, baik untuk kendaraan Anda maupun bagi karyawannya (misalnya dengan keberadaan tabung pemadam kebakaran dan area bebas rokok) ?
 - a. SY
 - b. Y
 - c. TY
 - d. STY

D. Silanglah (X) salah satu jawaban pada setiap pernyataan yang ada dengan kriteria sebagai berikut:

- SS untuk jawaban pertanyaan SANGAT SETUJU
 - S untuk jawaban pertanyaan SETUJU
 - TS untuk jawaban pertanyaan TIDAK SETUJU
 - STS untuk jawaban pertanyaan SANGAT TIDAK SETUJU
1. Selama ini Anda selalu mendapatkan pelayanan dengan harga yang murah.
 - a. SS
 - b. S
 - c. TS
 - d. STS
 2. Saat service kendaraan, Anda dilayani dengan administrasi yang baik, cepat, dan ramah.
 - a. SS
 - b. S
 - c. TS
 - d. STS
 3. Anda pernah mendapatkan diskon atau hadiah dari Prima Oto saat service kendaraan di momen-momen tertentu (misalnya lebaran, tahun baru, dan sebagainya)
 - a. SS
 - b. S
 - c. TS
 - d. STS

LAMPIRAN II

Uji Validitas dan Reliabilitas

Reliability

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

| | | Mean | Std Dev | Cases |
|-----|-----|--------|---------|-------|
| 1. | K1 | .1333 | 1.2794 | 30.0 |
| 2. | K2 | 1.1667 | .7466 | 30.0 |
| 3. | K3 | -.2333 | 1.1351 | 30.0 |
| 4. | K4 | .9667 | .8899 | 30.0 |
| 5. | K5 | .5667 | .8976 | 30.0 |
| 6. | K6 | .9333 | .9803 | 30.0 |
| 7. | K7 | .8667 | .8193 | 30.0 |
| 8. | K8 | -.2333 | 1.0400 | 30.0 |
| 9. | K9 | .9667 | .7649 | 30.0 |
| 10. | K10 | .3000 | 1.2905 | 30.0 |
| 11. | K11 | 1.4000 | .4983 | 30.0 |
| 12. | K12 | .6000 | 1.0372 | 30.0 |
| 13. | K13 | .9333 | .8683 | 30.0 |
| 14. | K14 | .9000 | .9595 | 30.0 |
| 15. | K15 | .6667 | 1.1842 | 30.0 |

| Statistics for | Mean | Variance | Std Dev | N of Variables |
|----------------|--------|----------|---------|----------------|
| SCALE | 9.9333 | 57.6506 | 7.5928 | 15 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|-----------------------|
| K1 | 9.8000 | 47.6138 | .4758 | .7872 |
| K2 | 8.7667 | 53.4264 | .3359 | .7970 |
| K3 | 10.1667 | 52.2126 | .2529 | .8055 |
| K4 | 8.9667 | 49.5506 | .5833 | .7802 |
| K5 | 9.3667 | 52.5851 | .3272 | .7976 |
| K6 | 9.0000 | 52.8276 | .2710 | .8020 |
| K7 | 9.0667 | 50.5471 | .5521 | .7834 |
| K8 | 10.1667 | 50.9023 | .3819 | .7942 |
| K9 | 8.9667 | 53.3437 | .3331 | .7971 |
| K10 | 9.6333 | 50.0333 | .3260 | .8018 |
| K11 | 8.5333 | 54.6713 | .3706 | .7973 |
| K12 | 9.3333 | 46.6437 | .7010 | .7682 |
| K13 | 9.0000 | 52.4138 | .3565 | .7956 |
| K14 | 9.0333 | 51.2747 | .3970 | .7929 |
| K15 | 9.2667 | 45.8575 | .6479 | .7706 |

RELIABILITY ANALYSIS - SCALE (ALPHA)

Reliability Coefficients

N of Cases = 30.0

N of Items = 15

Alpha = .8030

Reliability

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

| | | Mean | Std Dev | Cases |
|-----|-----|--------|---------|-------|
| 1. | E1 | .1000 | 1.3222 | 30.0 |
| 2. | E2 | 1.3333 | .4795 | 30.0 |
| 3. | E3 | -.3000 | 1.1188 | 30.0 |
| 4. | E4 | 1.0000 | .9097 | 30.0 |
| 5. | E5 | .6000 | .8137 | 30.0 |
| 6. | E6 | 1.1000 | .8449 | 30.0 |
| 7. | E7 | .9667 | .7649 | 30.0 |
| 8. | E8 | .4667 | 1.1059 | 30.0 |
| 9. | E9 | 1.0000 | .6433 | 30.0 |
| 10. | E10 | .3333 | 1.3218 | 30.0 |
| 11. | E11 | 1.4000 | .4983 | 30.0 |
| 12. | E12 | .7667 | .9714 | 30.0 |
| 13. | E13 | 1.0667 | .6915 | 30.0 |
| 14. | E14 | 1.1000 | .8449 | 30.0 |
| 15. | E15 | .7667 | 1.0726 | 30.0 |

| Statistics for | Mean | Variance | Std Dev | N of Variables |
|----------------|---------|----------|---------|----------------|
| SCALE | 11.7000 | 59.5276 | 7.7154 | 15 |

Item-total Statistics

| | Scale Mean if Item Deleted | Scale Variance if Item Deleted | Corrected Item-Total Correlation | Alpha if Item Deleted |
|-----|----------------------------|--------------------------------|----------------------------------|-----------------------|
| E1 | 11.6000 | 46.4552 | .6283 | .8176 |
| E2 | 10.3667 | 54.5851 | .6652 | .8262 |
| E3 | 12.0000 | 53.4483 | .2951 | .8415 |
| E4 | 10.7000 | 50.9759 | .5946 | .8211 |
| E5 | 11.1000 | 54.7828 | .3390 | .8356 |
| E6 | 10.6000 | 54.1103 | .3784 | .8337 |
| E7 | 10.7333 | 51.9954 | .6298 | .8211 |
| E8 | 11.2333 | 53.9092 | .2707 | .8429 |
| E9 | 10.7000 | 56.1483 | .3076 | .8367 |
| E10 | 11.3667 | 49.6195 | .4382 | .8341 |
| E11 | 10.3000 | 56.2172 | .4098 | .8339 |
| E12 | 10.9333 | 47.9264 | .7924 | .8074 |
| E13 | 10.6333 | 54.7920 | .4159 | .8321 |
| E14 | 10.6000 | 54.3172 | .3611 | .8346 |
| E15 | 10.9333 | 47.5126 | .7347 | .8098 |

RELIABILITY ANALYSIS - SCALE (ALPHA)

Reliability Coefficients

N of Cases = 30.0

N of Items = 15

Alpha = .8386

LAMPIRAN III

Tabulasi Data Kuisioner

LAMPIRAN III

TABULASI DATA KUISIONER

| NO RESP. | KEYAKINAN | | | | | | | | | | | | | | | Rata-rata (RK) |
|-------------|-----------|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|-------------------|
| | K1 | K2 | K3 | K4 | K5 | K6 | K7 | K8 | K9 | K10 | K11 | K12 | K13 | K14 | K15 | |
| 1 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 2 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 3 | -1 | 1 | -1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | -0.07 |
| 4 | -1 | 2 | -1 | -1 | -1 | -1 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | -1 | 0.47 |
| 5 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1.33 |
| 6 | 2 | 2 | -1 | 1 | 1 | 2 | 1 | -1 | 1 | -1 | 2 | 2 | 2 | 2 | 2 | 1.13 |
| 7 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | -1 | 1 | 2 | 2 | 1 | 2 | -1 | 2 | 1.20 |
| 8 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 9 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1.40 |
| 10 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.87 |
| 11 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.33 |
| 12 | -1 | 1 | 1 | -1 | 1 | 1 | -1 | -1 | -1 | -1 | 2 | -1 | 1 | -1 | -1 | -0.13 |
| 13 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | -1 | 1 | 0.20 |
| 14 | 1 | 1 | 2 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1.00 |
| 15 | -1 | 1 | -1 | 1 | -1 | 2 | -1 | -1 | 2 | -1 | 2 | -1 | 1 | 1 | -1 | 0.13 |
| 16 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | -1 | 2 | 1 | 2 | 2 | 1 | 2 | 2 | 1.40 |
| 17 | -1 | 2 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 0.87 |
| 18 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1.07 |
| 19 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 20 | -1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.80 |
| 21 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.67 |
| 22 | 1 | 1 | -1 | 2 | 1 | 2 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 2 | 1 | 0.80 |
| 23 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 24 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | -1 | 0.20 |
| 25 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 26 | -1 | 2 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.00 |
| 27 | -1 | 1 | -1 | 2 | -1 | 1 | 2 | -1 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 28 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 29 | 1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 0.67 |
| 30 | -1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 2 | 1.47 |
| 31 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1.07 |
| 32 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 33 | -1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.80 |
| 34 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1.33 |
| 35 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.67 |
| 36 | 1 | 1 | -1 | 2 | 1 | 2 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 2 | 1 | 0.80 |
| 37 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 38 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | -1 | 0.20 |
| 39 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 40 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 41 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 42 | -1 | 1 | -1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | -0.07 |
| 43 | -1 | 2 | -1 | -1 | -1 | -1 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | -1 | 0.47 |
| 44 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1.33 |
| 45 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 46 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | -1 | 0.20 |
| 47 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 48 | -1 | 2 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.00 |
| 49 | -1 | 1 | -1 | 2 | -1 | 1 | 2 | -1 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 50 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |

| NO RESP | KEYAKINAN | | | | | | | | | | | | | | | Rata-rata (RK) |
|------------|-----------|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|-------------------|
| | K1 | K2 | K3 | K4 | K5 | K6 | K7 | K8 | K9 | K10 | K11 | K12 | K13 | K14 | K15 | |
| 51 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 52 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1.40 |
| 53 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 54 | -1 | 1 | -1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | -0.07 |
| 55 | -1 | 2 | -1 | -1 | -1 | -1 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | -1 | 0.47 |
| 56 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1.33 |
| 57 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 58 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 59 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 60 | -1 | 1 | -1 | 2 | -1 | 1 | 2 | -1 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 61 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 62 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 63 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1.40 |
| 64 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.67 |
| 65 | 1 | 1 | -1 | 2 | 1 | 2 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 2 | 0.80 |
| 66 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 67 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 0.20 |
| 68 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 69 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 70 | -1 | 2 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | 1 | -1 | 1 | 1 | 1 | 0.00 |
| 71 | -1 | 1 | -1 | 2 | -1 | 1 | 2 | -1 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 72 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 73 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | 1 | 1 | -0.33 |
| 74 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 75 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1.40 |
| 76 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 77 | -1 | 1 | -1 | 2 | -1 | 1 | 2 | -1 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.53 |
| 78 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | -1 | 0.20 |
| 79 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1.33 |
| 80 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 81 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 82 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 83 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1.40 |
| 84 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | -1 | 2 | 1 | 2 | 2 | 1 | 2 | 2 | 1.40 |
| 85 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.67 |
| 86 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 87 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 88 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 89 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 90 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 91 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 92 | -1 | 1 | -1 | 1 | -1 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 93 | -1 | -1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | -0.07 |
| 94 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 2 | 2 | -1 | -1 | 1 | 1 | 0.47 |
| 95 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 96 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 97 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.67 |
| 98 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | 1 | -1 | 0.73 |
| 99 | -1 | 2 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.20 |
| 100 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | -1 | 2 | 1 | 2 | 2 | 1 | 2 | 2 | 1.40 |

| NO RESP | EVALUASI | | | | | | | | | | | | | | | Rata-rata (RE) |
|------------|----------|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|-------------------|
| | E1 | E2 | E3 | E4 | E5 | E6 | E7 | E8 | E9 | E10 | E11 | E12 | E13 | E14 | E15 | |
| 1 | -1 | 1 | -1 | 2 | -1 | 2 | 2 | -1 | 1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.73 |
| 2 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 3 | 1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1.00 |
| 4 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 2 | -1 | 1 | 1 | -1 | 0.13 |
| 5 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | 2 | 1.53 |
| 6 | -1 | 2 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 0.73 |
| 7 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | -1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 0.87 |
| 8 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 9 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | -1 | 2 | 1.33 |
| 10 | -1 | 1 | -1 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 11 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 1.60 |
| 12 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0.80 |
| 13 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.53 |
| 14 | 1 | 1 | -1 | 2 | 1 | 2 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 2 | 0.80 |
| 15 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.87 |
| 16 | -1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 1 | -1 | 2 | 1 | 2 | 2 | 2 | 1.40 |
| 17 | 2 | 2 | -1 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 18 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 19 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | 1 | 0.20 |
| 20 | -1 | 2 | -1 | -1 | -1 | 2 | 1 | 1 | 1 | -1 | 2 | 2 | 2 | 2 | -1 | 0.60 |
| 21 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 22 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 23 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | 2 | -1 | 1 | 1 | -1 | -0.13 |
| 24 | 2 | 2 | 2 | 1 | 1 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | 2 | 1.60 |
| 25 | 2 | 2 | -1 | 2 | 1 | 1 | 2 | -1 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 1.33 |
| 26 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.87 |
| 27 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | -1 | 2 | -1 | 1 | 1 | 1 | 1 | 1 | 0.53 |
| 28 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 29 | -1 | 1 | -1 | -1 | 1 | 1 | 1 | 1 | -1 | -1 | 1 | -1 | 1 | 1 | -1 | 0.07 |
| 30 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.87 |
| 31 | -1 | 1 | -1 | 2 | -1 | 2 | 2 | -1 | 1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.73 |
| 32 | 1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1.00 |
| 33 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | 2 | 1.53 |
| 34 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | -1 | 2 | 1.33 |
| 35 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | -1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 0.53 |
| 36 | -1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 1 | -1 | 2 | 1 | 2 | 2 | 2 | 1.40 |
| 37 | -1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 38 | 2 | 2 | -1 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1.33 |
| 39 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.87 |
| 40 | -1 | 1 | -1 | 2 | -1 | 2 | 2 | -1 | 1 | 2 | 1 | 1 | 2 | -1 | 2 | 0.73 |
| 41 | 1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 1 | 2 | 1 | 1 | -1 | 1 | 1 | 0.53 |
| 42 | 1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 1.00 |
| 43 | -1 | 1 | -1 | 1 | -1 | 1 | -1 | 1 | 1 | -1 | 2 | -1 | 1 | 1 | -1 | 0.13 |
| 44 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | 2 | 1.53 |
| 45 | -1 | 2 | -1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 0.73 |
| 46 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | -1 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 0.87 |
| 47 | -1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | -1 | 1 | 1 | 1 | 1 | 1 | 0.73 |
| 48 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 2 | -1 | 2 | 1.33 |
| 49 | -1 | 1 | -1 | -1 | 1 | -1 | -1 | 1 | 1 | -1 | 1 | -1 | -1 | -1 | -1 | -0.33 |
| 50 | 2 | 2 | -1 | 2 | 1 | 2 | 2 | 2 | 1 | 2 | 2 | 2 | 2 | 2 | 1 | 1.60 |

