LAMPIRAN 1

KUESIONER PENELITIAN

ANGKET PENELITIAN

Hal : Pengisian Kuisioner

Kepada Yth.

Bpk/Ibu/Sdr

Di Tempat

Assalamua'laikum.Wr.Wb

Dengan Hormat,

Saya adalah mahasiswa Universitas Islam yang sedang melakukan penelitian dengan judul "**Pengaruh Kualitas Layanan (AIRQUAL) Terhadap Kinerja dan Keunggulan Bersaing Pada Maskapai Penerbangan Garuda Indonesia**"dimana dalam penelitian ini saya menyusun kuisioner untuk menunjang penelitian tersebut.

Dalam kuisioner ini terdapat pernyataan-pernyataan yang dimaksudkan untuk memperoleh penilaian Bpk/Ibu/Sdr, minat anda sebagai nasabah dalam akuntansi Syariah.

Saya memohon kesediaan Bpk/Ibu/Sdr untuk meluangkan waktu guna membantu saya menjadi responden penelitian, yaitu dengan mengisi atau memilih jawaban yang telah saya sediakan pada daftar pernyataan yang saya susun. Kebenaran dan kelengkapan jawaban Bapak/Ibu/Sdr akan sangat membantu saya dalam penelitian ini.

Atas partisipasi dan bantuan Bpk/Ibu/Sdr, saya ucapkan terimakasih

DATA RESPONDEN

1. Nama : _____ *(boleh inisial)*

2. Jenis kelamin Bapak/Ibu/Saudara/i :

a. Laki-laki b. Perempuan

3. Usia Bapak/Ibu/Saudara/i :

a. s/d 17 th c. 26 - 35 th e. 46 – 55 th

b. 18- 25 th d.36 - 45th f. lebih dari 56 th

4. Tingkat pendidikan terakhir Bapak/Ibu/Saudara/i :

a. Sampai dengan SD (sederajat) c. Sampai dengan Sarjana (sederajat)

b. Sampai dengan SMA (sederajat) d. Sampai dengan Pasca Sarjana (sederajat)

5. Jenis pekerjaan Bapak/Ibu/Saudara/i :

a. Pegawai Negeri Sipil (PNS) d. Pengusaha/ pedagang/wirausaha

b. Karyawan BUMN / BUMD e. Pelajar/ mahasiswa

c. Pegawai Swasta f. Lain-lain _____

6. Apakah Bapak/Ibu/Saudara/i mengenal produk Maskapai Garuda Indonesia?

a. Ya b. Tidak

7. Apakah Bapak/Ibu/Saudara/i saat ini menggunakan atau pernah menggunakan maskapai Garuda Indonesia?

a. Ya b. Tidak

isi pada tempat yang telah disediakan.

Kriteria penilaian kuesioner :

SS = SANGAT SETUJU S = SETUJU N= NETRAL

TS = TIDAK SETUJU STS = SANGAT TIDAK SETUJU

NO	PERTANYAAN	SS	S	N	TS	STS
Variabel Airline Tangible						
1	Kondisi fisik pesawat terbang sudah baik					
2	Kualitas katering yang disajikan sudah baik					
3	Kebersihan toilet pesawat sudah baik					
4	Kebersihan kursi pesawat sudah baik					
5	Kenyamanan kursi pesawat sudah baik					
6	Kualitas pendingin udara sudah baik					
Variabel Terminal Tangible						
1	Kebersihan toilet bandar udara sesuai dengan standar perusahaan					
2	Jumlah toko di bandar udara sudah lengkap					
3	Efektivitas pendingin udara di bandar udara sudah baik					
4	Efektivitas sistem penanda banda udara sudah baik					
5	Ketersediaan troli di bandara udara					
6	Sistem kontrol keamanan bandara udara					
7	Pemilihan seragam yang baik					
Variabel *Personnel*						
1	Tingkah laku karyawan pada umumnya					
2	Jawaban atas pertanyaan yang diajukan					
3	Kesetaraan pelayanan kepada setiap orang					
4	Pengetahuan karyawan akan pertanyaan yang dihadapi					

5	Kepedulian karyawan maskapai					
6	Kesiagaan dalam bertugas					
7	Kemudahaan *booking* dan transaksi tiket					
Variable EMphaty						
1	Ketepatan waktu jadwal kedatangan dan keberangkatan					
2	Transportasi antara bandara dan kota					
3	Kompensasi atas kehilangan dan bencana					
4	Biaya bagasi penumpang					
5	Lokasi-lokasi kantor maskapai					
6	Jumlah penerbangan yang disediakan					
Variable Image						
1	Adanya tiket-tiket promo					
2	Konsistensi harga tiket dengan pelayanan					
3	Citra maskapai penerbangan					

NO	PERTANYAAN	SS	S	N	TS	STS
Variabel Kinerja Perusahaan						
1	Maskapai Garuda Indonesia mampu memberikan kepuasan dengan kualitas layanan yang diberikan					
2	Maskapai Garuda Indonesia mampu memberikan kepuasan dengan pengalaman menggunakan pesawat					
3	Konsumen merasa benar ketika memilih					

	Maskapai Garuda Indonesia					
4	Saya tidak akan mengganti Garuda Indonesia dengan maskapai lain					
5	Saya sering menggunakan Garuda Indonesia					
6	Saya akan merokemdasikan kepada orang lain					
Variabel Keunggulan bersaing						
1	Konsumen akan menceritakan hal-hal positif tentang maskapai Positif Word of Mouth					
2	Perusahaan memperlakukan konsumen dengan baik					
3	Konsumen menggunakan maskapai dalam waktu lama					
4	Perusahaan focus terhadap pelanggan					

LAMPIRAN 2

DATA PENELITIAN

RES	Kualitas Layanan																														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	
1	5	5	5	4	5	4	4	5	5	5	4	5	4	4	5	4	4	4	5	4	5	5	4	4	4	3	4	3	3	4,31
2	3	4	4	3	3	4	3	3	3	3	4	3	3	3	3	5	4	4	4	4	4	4	3	4	4	3	3	4	3	3,52
3	4	4	4	2	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	5	5	5	4	4	4	2	5	5	5	4,28
4	4	4	3	2	5	5	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5	4	4	3	2	5	5	5	4,48
5	5	4	3	4	4	2	3	3	3	3	3	4	3	5	5	5	5	2	2	4	4	4	5	4	3	4	4	2	3	3,62
6	2	4	4	4	4	5	4	3	4	4	4	4	4	3	4	4	4	4	4	4	3	4	2	4	4	4	4	5	4	3,83
7	4	4	5	4	4	4	4	4	4	5	5	4	3	3	4	4	4	3	4	4	4	4	4	4	5	4	4	4	4	4,03
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9	4	3	3	4	4	3	4	4	4	5	5	4	5	4	4	4	4	4	4	4	4	4	4	3	3	4	4	3	4	3,9
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11	4	2	2	4	4	4	4	4	4	4	4	5	5	5	5	5	4	4	4	4	4	4	4	2	2	4	4	4	4	3,9
12	4	4	4	3	4	4	4	4	4	4	4	4	3	5	4	4	5	3	2	4	4	4	4	4	4	3	4	4	4	3,86
13	3	3	4	4	4	4	3	5	5	4	4	3	5	4	3	4	3	3	2	3	5	5	3	3	4	4	4	4	3	3,72
14	4	5	3	4	3	3	4	4	4	3	3	3	4	3	3	3	5	4	3	4	4	4	4	5	3	4	3	3	4	3,66
15	2	3	4	4	3	4	4	4	4	4	4	4	4	3	4	3	4	3	2	4	4	4	2	3	4	4	3	4	4	3,55
16	4	4	4	4	4	4	4	4	4	4	4	3	2	5	5	4	4	3	5	4	4	4	4	4	4	4	4	4	4	3,97
17	4	2	2	4	4	4	3	3	3	4	4	4	4	5	5	5	5	2	3	3	3	3	4	2	2	4	4	4	3	3,52
18	4	4	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	4	4,07
19	4	4	5	5	5	5	5	5	5	5	5	4	4	3	5	5	4	4	5	5	5	5	4	4	5	5	5	5	5	4,66
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21	4	4	4	4	5	3	3	3	3	4	4	4	4	4	4	5	5	5	3	3	3	3	4	4	4	4	5	3	3	3,83

22	1	1	1	3	5	5	2	3	4	5	5	4	4	4	4	5	4	3	4	2	3	4	1	1	1	3	5	5	2	3,24
23	4	4	4	3	5	5	5	5	5	5	5	4	4	4	4	4	4	4	4	5	5	5	4	4	4	3	5	5	5	4,38
24	4	4	4	3	4	4	5	5	4	4	4	5	4	5	4	4	5	5	5	5	5	4	4	4	4	3	4	4	5	4,28
25	4	3	3	4	4	3	4	3	4	3	3	3	4	2	3	4	4	2	3	4	3	4	4	3	3	4	4	3	4	3,41
26	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
27	4	3	4	4	4	3	4	4	4	4	4	4	3	3	4	3	2	3	2	4	4	4	4	3	4	4	4	3	4	3,59
28	4	4	4	3	4	4	4	4	4	4	4	3	3	3	4	3	2	4	2	4	4	4	4	4	4	3	4	4	4	3,66
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31	5	2	2	3	5	5	3	2	5	5	5	5	5	5	5	5	5	3	4	3	2	5	5	2	2	3	5	5	3	3,93
32	4	4	3	3	3	3	4	4	4	4	4	4	5	5	3	4	5	3	4	4	4	4	4	4	3	3	3	3	4	3,76
33	2	4	4	4	4	3	4	4	4	4	4	5	4	4	3	5	5	5	5	4	4	4	2	4	4	4	4	3	4	3,93
34	4	2	2	3	3	1	4	4	1	1	1	3	3	5	5	4	3	3	3	4	4	1	4	2	2	3	3	1	4	2,86
35	4	3	3	3	3	1	2	2	2	2	2	3	4	4	5	4	3	4	4	2	2	2	4	3	3	3	3	1	2	2,86
36	4	1	1	5	3	3	3	3	5	1	1	2	4	4	5	4	4	4	4	3	3	5	4	1	1	5	3	3	3	3,17
37	4	4	4	4	5	5	5	5	5	5	5	4	3	4	4	5	5	5	5	5	5	5	4	4	4	4	5	5	5	4,55
38	3	3	2	3	3	3	4	4	3	1	1	2	4	5	4	2	2	2	2	4	4	3	3	3	2	3	3	3	4	2,93
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46	5	5	2	3	5	3	5	5	5	5	5	3	4	5	4	4	4	3	4	5	5	5	5	5	2	3	5	3	5	4,21
47	4	4	4	4	2	3	4	3	3	3	3	3	4	4	5	4	4	4	4	4	3	3	4	4	4	4	2	3	4	3,59

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53	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
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56	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
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72	4	3	3	3	3	3	4	2	4	4	4	4	4	3	3	3	4	3	3	4	2	4	4	3	3	3	3	3	4	3,34
73	5	4	3	4	4	4	4	4	5	4	4	3	3	4	3	4	5	5	4	4	4	5	5	4	3	4	4	4	4	4,03

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79	4	4	3	4	4	5	4	4	4	4	4	5	4	5	5	5	5	5	4	4	4	4	4	4	3	4	4	5	4	4,21
80	4	4	4	4	5	4	5	5	5	5	5	5	4	3	3	4	5	5	5	5	5	5	4	4	4	4	5	4	5	4,45
81	4	4	3	4	4	3	4	4	4	4	4	4	3	4	3	4	4	4	4	4	4	4	4	4	3	4	4	3	4	3,79
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83	4	5	4	5	4	4	4	4	4	4	4	3	3	4	4	4	3	4	4	4	4	4	4	5	4	5	4	4	4	4,03
84	4	4	4	5	4	4	4	4	4	4	4	4	4	5	3	3	3	4	3	4	4	4	4	4	4	5	4	4	4	3,97
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86	3	4	4	3	4	3	4	3	4	5	5	5	4	3	4	5	3	3	3	4	3	4	3	4	4	3	4	3	4	3,72
87	4	4	3	4	4	4	4	4	3	4	4	5	5	5	5	5	5	5	5	4	4	3	4	4	3	4	4	4	4	4,14
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90	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
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93	3	4	4	4	3	5	3	3	3	4	4	5	3	3	4	4	3	2	3	3	3	3	3	4	4	4	3	5	3	3,52
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96	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	2	3	5	5	5	5	5	5	5	5	5	5	4,72
97	3	4	4	4	3	5	3	3	3	4	4	5	3	3	4	4	3	2	3	3	3	3	3	4	4	4	3	5	3	3,52
98	5	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	4,93
99	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5

100	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	2	3	5	5	5	5	5	5	5	5	5	4,72
	3,7	3,66	3,48	3,66	3,76	3,7	3,85	3,77	3,76	3,8	3,78	3,82	3,87	4	3,96	3,86	3,87	3,5	3,6	3,87	3,79	3,78	3,69	3,65	3,47	3,65	3,75	3,69	3,84	3,74

RES	Kepuasan							loyalitas				
	1	2	3	4	5	6		1	2	3	4	
1	4	4	4	4	4	4	4	4	4	5	4	4,25
2	3	3	3	3	3	4	3,17	4	4	4	5	4,25
3	4	4	4	4	4	4	4	3	2	5	5	3,75
4	5	5	5	5	5	5	5	5	2	5	5	4,25
5	3	3	4	4	4	2	3,33	5	5	5	4	4,75
6	4	4	4	4	4	4	4	5	4	4	5	4,5
7	4	4	4	4	4	3	3,83	5	4	4	4	4,25
8	2	2	2	2	2	2	2	2	2	2	2	2
9	4	4	4	4	4	4	4	4	4	4	3	3,75
10	4	4	4	4	4	3	3,83	2	4	4	5	3,75
11	4	4	4	4	4	3	3,83	4	4	4	4	4
12	4	4	4	4	4	4	4	4	3	4	4	3,75
13	4	4	4	4	4	3	3,83	3	4	4	4	3,75
14	4	3	3	4	3	3	3,33	4	4	3	3	3,5
15	3	4	4	4	4	3	3,67	4	4	3	4	3,75
16	4	4	4	4	3	4	3,83	4	4	4	4	4
17	4	4	4	4	4	5	4,17	5	4	4	4	4,25
18	4	4	4	4	4	3	3,83	5	5	4	4	4,5
19	5	4	4	5	5	4	4,5	5	5	5	5	5

20	5	5	4	4	4	5	4,5	5	4	4	4	4,25
21	4	4	4	4	4	5	4,17	5	4	5	3	4,25
22	4	4	4	4	4	3	3,83	4	3	5	5	4,25
23	4	4	4	4	4	3	3,83	4	3	5	5	4,25
24	4	4	4	4	4	4	4	4	3	4	4	3,75
25	4	4	4	4	4	4	4	3	4	4	3	3,5
26	5	5	5	5	5	5	5	5	5	5	5	5
27	3	3	3	3	3	3	3	2	4	4	3	3,25
28	4	3	3	4	4	3	3,5	4	3	4	4	3,75
29	5	5	5	5	5	5	5	5	5	5	5	5
30	4	4	4	4	4	5	4,17	4	4	4	5	4,25
31	4	4	4	5	3	3	3,83	3	3	5	5	4
32	4	4	4	4	2	4	3,67	4	3	3	3	3,25
33	4	4	4	4	4	5	4,17	4	4	4	3	3,75
34	4	4	4	2	2	3	3,17	3	3	3	1	2,5
35	5	2	2	2	2	2	2,5	2	3	3	1	2,25
36	3	2	2	4	5	5	3,5	2	5	3	3	3,25
37	5	5	5	5	4	3	4,5	4	4	5	5	4,5
38	2	2	3	2	3	2	2,33	2	3	3	3	2,75
39	5	5	5	5	4	5	4,83	5	2	3	3	3,25
40	5	4	4	2	3	2	3,33	3	4	4	2	3,25
41	5	5	5	5	5	5	5	5	5	5	5	5
42	5	3	3	2	5	3	3,5	4	2	4	4	3,5
43	5	5	5	5	2	5	4,5	5	5	4	5	4,75
44	5	4	4	3	4	4	4	4	3	5	5	4,25
45	4	3	3	2	2	3	2,83	3	5	3	3	3,5

46	4	3	3	5	4	4	3,83	4	3	5	3	3,75
47	5	2	2	3	3	3	3	2	4	2	3	2,75
48	4	4	4	4	3	3	3,67	3	5	5	4	4,25
49	1	4	4	1	1	2	2,17	2	1	2	2	1,75
50	2	2	2	2	2	2	2	2	1	2	2	1,75
51	1	1	1	1	1	1	1	1	1	1	1	1
52	1	1	1	1	1	1	1	1	3	1	1	1,5
53	1	1	1	1	1	1	1	1	1	1	1	1
54	2	2	2	3	4	2	2,5	3	3	3	4	3,25
55	4	2	2	3	5	4	3,33	4	4	3	2	3,25
56	1	1	1	1	1	3	1,33	3	1	1	1	1,5
57	2	3	3	2	3	3	2,67	1	2	1	2	1,5
58	2	4	4	2	5	4	3,5	3	2	4	4	3,25
59	3	4	4	1	2	3	2,83	4	2	2	2	2,5
60	4	4	4	2	2	3	3,17	4	4	3	2	3,25
61	5	3	3	4	4	4	3,83	4	4	5	4	4,25
62	3	3	3	4	4	3	3,33	3	5	4	3	3,75
63	4	4	5	5	5	4	4,5	5	5	4	4	4,5
64	3	3	3	3	3	2	2,83	5	4	3	4	4
65	3	4	4	4	4	3	3,67	4	4	4	4	4
66	4	4	4	3	4	2	3,5	2	4	4	4	3,5
67	4	4	4	4	4	3	3,83	4	3	4	3	3,5
68	5	3	3	3	3	3	3,33	3	3	4	4	3,5
69	5	5	5	5	5	4	4,83	4	3	4	4	3,75
70	5	4	4	4	4	3	4	4	3	4	5	4
71	4	5	5	4	5	4	4,5	4	3	4	4	3,75

72	4	3	3	3	3	4	3,33	4	3	3	3	3,25
73	5	4	4	4	4	4	4,17	4	4	4	4	4
74	5	3	3	3	2	4	3,33	4	4	3	3	3,5
75	4	3	3	3	4	4	3,5	4	4	4	5	4,25
76	5	5	5	5	5	5	5	4	5	5	5	4,75
77	4	4	4	4	4	5	4,17	4	5	3	4	4
78	4	3	3	3	4	5	3,67	3	4	4	5	4
79	4	4	4	4	4	5	4,17	4	4	4	5	4,25
80	5	4	4	4	4	4	4,17	5	4	5	4	4,5
81	5	4	4	4	4	4	4,17	4	4	4	3	3,75
82	5	3	3	4	4	4	3,83	4	4	4	3	3,75
83	4	4	4	5	5	5	4,5	4	5	4	4	4,25
84	4	4	3	5	4	5	4,17	3	5	4	4	4
85	4	4	4	4	4	3	3,83	3	3	3	5	3,5
86	4	4	4	3	4	3	3,67	3	3	4	3	3,25
87	5	5	5	5	5	4	4,83	4	4	4	4	4
88	1	1	1	1	1	1	1	1	1	1	1	1
89	4	4	4	4	3	4	3,83	4	5	5	4	4,5
90	5	5	5	5	5	5	5	5	5	5	5	5
91	4	4	4	4	5	4	4,17	4	4	3	4	3,75
92	3	5	5	5	4	4	4,33	5	4	3	5	4,25
93	3	4	4	4	4	4	3,83	3	4	3	5	3,75
94	5	5	5	5	5	5	5	5	5	5	4	4,75
95	5	5	5	5	5	5	5	5	5	5	5	5
96	5	5	5	5	5	5	5	5	5	5	5	5
97	3	4	4	4	4	4	3,83	3	4	3	5	3,75

98	5	5	5	5	5	5	5	5	5	5	4	4,75
99	5	5	5	5	5	5	5	5	5	5	5	5
100	5	5	5	5	5	5	5	5	5	5	5	5
	3,9	3,71	3,72	3,67	3,71	3,64	3,73	3,71	3,68	3,78	3,73	3,73

LAMPIRAN 3

HASIL UJI VALIDITAS DAN RELIABILITAS

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.8	X1.9	X1.10	X1.11	X1.12	X1.13	X1.14	X1.15	X1.16	X1.17	X1.18	X1.19	X1.20	X1.21
X1.1	Pearson Correlation	1	.706**	.609**	.555**	.557**	.360**	.544**	.536**	.493**	.454**	.443**	.487**	.566**	.615**	.552**	.551**	.548**	.475**	.502**	.552**	.543**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.2	Pearson Correlation	.706**	1	.804**	.594**	.525**	.473**	.604**	.623**	.553**	.596**	.595**	.519**	.469**	.425**	.441**	.530**	.471**	.515**	.538**	.612**	.631**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.3	Pearson Correlation	.609**	.804**	1	.646**	.539**	.536**	.636**	.630**	.549**	.622**	.625**	.613**	.434**	.328**	.423**	.510**	.468**	.482**	.518**	.640**	.633**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.001	.000	.000	.000	.000	.000	.000	.000

X1.4	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.555**	.594**	.646**	1	.582**	.501**	.546**	.501**	.468**	.435**	.461**	.484**	.509**	.374**	.462**	.587**	.450**	.471**	.503**	.547**	.501**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
X1.5	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.557**	.525**	.539**	.582**	1	.714**	.729**	.776**	.754**	.779**	.757**	.610**	.607**	.566**	.570**	.750**	.630**	.629**	.655**	.729**	.775**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
X1.6	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.360**	.473**	.536**	.501**	.714**	1	.614**	.652**	.708**	.762**	.757**	.596**	.522**	.429**	.448**	.647**	.541**	.496**	.538**	.606**	.644**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
X1.7	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.544**	.604**	.636**	.546**	.729**	.614**	1	.853**	.710**	.708**	.694**	.529**	.588**	.547**	.546**	.592**	.612**	.668**	.671**	.992**	.843**

X1.8	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.536**	.623**	.630**	.501**	.776**	.652**	.853**	1	.768**	.745**	.723**	.510**	.581**	.610**	.528**	.611**	.614**	.647**	.649**	.845**	.992**	
X1.9	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.493**	.553**	.549**	.468**	.754**	.708**	.710**	.768**	1	.789**	.771**	.501**	.531**	.475**	.475**	.651**	.596**	.602**	.655**	.703**	.760**	
X1.10	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.454**	.596**	.622**	.435**	.779**	.762**	.708**	.745**	.789**	1	.985**	.645**	.585**	.465**	.505**	.695**	.629**	.579**	.644**	.694**	.736**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100

X1.11	Pearson Correlation	.443**	.595**	.625**	.461**	.757**	.757**	.694**	.723**	.771**	.985**	1	.630**	.578**	.461**	.492**	.706**	.631**	.575**	.635**	.694**	.722**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.12	Pearson Correlation	.487**	.519**	.613**	.484**	.610**	.596**	.529**	.510**	.501**	.645**	.630**	1	.570**	.507**	.566**	.680**	.582**	.498**	.612**	.526**	.507**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.13	Pearson Correlation	.566**	.469**	.434**	.509**	.607**	.522**	.588**	.581**	.535**	.588**	.578**	.570**	1	.703**	.654**	.621**	.548**	.500**	.534**	.575**	.567**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.14	Pearson Correlation	.615**	.425**	.328**	.374**	.566**	.429**	.547**	.610**	.475**	.469**	.461**	.507**	.703**	1	.721**	.576**	.591**	.477**	.523**	.550**	.613**
	Sig. (2-tailed)	.000	.000	.001	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.15	Pearson Correlation	.552**	.441**	.423**	.462**	.570**	.448**	.546**	.528**	.471**	.508**	.492**	.566**	.654**	.721**	1	.647**	.483**	.441**	.563**	.550**	.531**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.16	Pearson Correlation	.551**	.530**	.510**	.587**	.750**	.647**	.592**	.611**	.651**	.695**	.706**	.680**	.621**	.576**	.647**	1	.768**	.673**	.749**	.616**	.634**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.17	Pearson Correlation	.548**	.471**	.468**	.450**	.630**	.541**	.612**	.614**	.596**	.629**	.631**	.582**	.548**	.598**	.483**	.768**	1	.744**	.732**	.626**	.627**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.18	Pearson Correlation	.475**	.515**	.482**	.471**	.629**	.496**	.668**	.647**	.602**	.579**	.575**	.498**	.500**	.477**	.441**	.673**	.744**	1	.815**	.664**	.643**	

	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
X1.19	Pearson Correlation	.502**	.538**	.518**	.503**	.655**	.538**	.671**	.649**	.655**	.644**	.635**	.612**	.534**	.523**	.563**	.749**	.732**	.815**	1	.666**	.643**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
X1.20	Pearson Correlation	.552**	.612**	.640**	.547**	.729**	.606**	.992**	.845**	.703**	.699**	.694**	.526**	.575**	.550**	.550**	.616**	.626**	.664**	.666**	1	.851**	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	
X1.21	Pearson Correlation	.543**	.631**	.633**	.501**	.775**	.645**	.843**	.992**	.760**	.736**	.722**	.507**	.567**	.617**	.531**	.634**	.627**	.643**	.643**	.851**	1	
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	

X1.22	Pearson Correlation	.499**	.560**	.551**	.467**	.753**	.700**	.700**	.759**	.993**	.781**	.769**	.498**	.522**	.477**	.474**	.672**	.608**	.597**	.648**	.707**	.766**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.23	Pearson Correlation	.996**	.701**	.601**	.556**	.550**	.360**	.546**	.529**	.487**	.448**	.444**	.481**	.568**	.618**	.547**	.553**	.551**	.474**	.495**	.554**	.537**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
x1.24	Pearson Correlation	.701**	.997**	.798**	.594**	.518**	.473**	.606**	.617**	.547**	.591**	.597**	.513**	.471**	.427**	.436**	.532**	.472**	.515**	.531**	.615**	.626**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
x1.25	Pearson Correlation	.604**	.801**	.996**	.648**	.533**	.538**	.640**	.625**	.544**	.617**	.628**	.609**	.436**	.331**	.417**	.513**	.470**	.482**	.512**	.644**	.628**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.001	.000	.000	.000	.000	.000	.000	.000

	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
x1.26	Pearson Correlation	.544**	.583**	.633**	.996**	.571**	.498**	.545**	.490**	.458**	.425**	.459**	.473**	.508**	.373**	.453**	.585**	.448**	.467**	.492**	.545**	.490**	.**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
x1.27	Pearson Correlation	.550**	.518**	.530**	.583**	.996**	.717**	.733**	.770**	.749**	.774**	.760**	.604**	.610**	.570**	.565**	.754**	.633**	.629**	.648**	.733**	.769**	.**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.28	Pearson Correlation	.350**	.463**	.524**	.497**	.704**	.996**	.612**	.642**	.698**	.752**	.754**	.586**	.520**	.428**	.439**	.645**	.539**	.492**	.527**	.605**	.634**	.**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
X1.29	Pearson Correlation	.533**	.592**	.622**	.542**	.717**	.610**	.996**	.840**	.699**	.696**	.691**	.517**	.585**	.545**	.535**	.589**	.609**	.662**	.658**	.988**	.830**	.**

TOTAL	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.724**	.773**	.774**	.706**	.859**	.768**	.861**	.865**	.824**	.844**	.839**	.723**	.720**	.670**	.676**	.818**	.757**	.745**	.786**	.863**	.865**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100

Correlations

		X1.22	X1.23	x1.24	x1.25	x1.26	x1.27	X1.28	X1.29	TOTAL
X1.1	Pearson Correlation	.499	.996**	.701**	.604**	.544**	.550**	.350**	.533**	.724**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.2	Pearson Correlation	.560**	.701	.997**	.801**	.583**	.518**	.463**	.592**	.773**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.3	Pearson Correlation	.551**	.601**	.798	.996**	.633**	.530**	.524**	.622**	.774**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000

	N	100	100	100	100	100	100	100	100	100
X1.4	Pearson Correlation	.467**	.556**	.594**	.648	.996**	.583**	.497**	.542**	.706**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.5	Pearson Correlation	.753**	.550**	.518**	.533**	.571	.996**	.704**	.717**	.859**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.6	Pearson Correlation	.700**	.360**	.473**	.538**	.498**	.717	.996**	.610**	.768**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.7	Pearson Correlation	.700**	.546**	.606**	.640**	.545**	.733**	.612	.996**	.861**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.8	Pearson Correlation	.759**	.529**	.617**	.625**	.490**	.770**	.642**	.840	.865**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.9	Pearson Correlation	.993**	.487**	.547**	.544**	.458**	.749**	.698**	.699**	.824
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100

X1.10	Pearson Correlation	.781**	.448**	.591**	.617**	.425**	.774**	.752**	.696**	.844**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.11	Pearson Correlation	.769**	.444**	.597**	.628**	.459**	.760**	.754**	.691**	.839**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.12	Pearson Correlation	.498**	.481**	.513**	.609**	.473**	.604**	.586**	.517**	.723**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.13	Pearson Correlation	.522**	.568**	.471**	.436**	.508**	.610**	.520**	.585**	.720**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.14	Pearson Correlation	.477**	.618**	.427**	.331**	.373**	.570**	.428**	.545**	.670**
	Sig. (2-tailed)	.000	.000	.000	.001	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.15	Pearson Correlation	.474**	.547**	.436**	.417**	.453**	.565**	.439**	.535**	.676**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100

X1.16	Pearson Correlation	.672**	.553**	.532**	.513**	.585**	.754**	.645**	.589**	.818**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.17	Pearson Correlation	.608**	.551**	.472**	.470**	.448**	.633**	.539**	.609**	.757**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.18	Pearson Correlation	.597**	.474**	.515**	.482**	.467**	.629**	.492**	.662**	.745**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.19	Pearson Correlation	.648**	.495**	.531**	.512**	.492**	.648**	.527**	.658**	.786**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.20	Pearson Correlation	.707**	.554**	.615**	.644**	.545**	.733**	.605**	.988**	.863**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.21	Pearson Correlation	.766**	.537**	.626**	.628**	.490**	.769**	.634**	.830**	.865**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100

X1.22	Pearson Correlation	1**	.493**	.554**	.547**	.457**	.748**	.691**	.688**	.824**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.23	Pearson Correlation	.493**	1**	.703**	.604**	.552**	.552**	.357**	.542**	.723**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
x1.24	Pearson Correlation	.554**	.703**	1**	.801**	.591**	.519**	.470**	.602**	.772**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
x1.25	Pearson Correlation	.547**	.604**	.801**	1**	.643**	.532**	.533**	.634**	.775**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
x1.26	Pearson Correlation	.457**	.552**	.591**	.643**	1**	.580**	.502**	.548**	.700**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100
x1.27	Pearson Correlation	.748**	.552**	.519**	.532**	.580**	1**	.714**	.729**	.859**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100	100	100	100

X1.28	Pearson Correlation	.691**	.357**	.470**	.533**	.502**	.714**	1**	.615**	.761**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100	100	100	100
X1.29	Pearson Correlation	.688**	.542**	.602**	.634**	.548**	.729**	.615**	1**	.853**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100	100	100	100
TOTAL	Pearson Correlation	.824**	.723**	.772**	.775**	.700**	.859**	.761**	.853**	1**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100

**. Correlation is significant at the 0.01 level (2-tailed).

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.977	29

Correlations

		Z1.1	Z1.2	Z1.3	Z1.4	Z1.5	Z1.6
Z1.1	Pearson Correlation	1	.661**	.634**	.673**	.592**	.617**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100
Z1.2	Pearson Correlation	.661**	1	.976**	.740**	.626**	.659**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
Z1.3	Pearson Correlation	.634**	.976**	1	.734**	.636**	.615**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100

	Pearson Correlation	.673**	.740**	.734**	1	.760**	.711**
Z1.4	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
	Pearson Correlation	.592**	.626**	.636**	.760**	1	.656**
Z1.5	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100
	Pearson Correlation	.617**	.659**	.615**	.711**	.656**	1
Z1.6	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100
	Pearson Correlation	.812**	.899**	.886**	.900**	.832**	.827**
TOTAL	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100

Correlations

		TOTAL
	Pearson Correlation	.812
Z1.1	Sig. (2-tailed)	.000
	N	100
	Pearson Correlation	.899**
Z1.2	Sig. (2-tailed)	.000
	N	100
Z1.3	Pearson Correlation	.886**

	Sig. (2-tailed)	.000
	N	100
	Pearson Correlation	.900**
Z1.4	Sig. (2-tailed)	.000
	N	100
	Pearson Correlation	.832**
Z1.5	Sig. (2-tailed)	.000
	N	100
	Pearson Correlation	.827**
Z1.6	Sig. (2-tailed)	.000
	N	100
	Pearson Correlation	1**
TOTAL	Sig. (2-tailed)	
	N	100

**. Correlation is significant at the 0.01 level (2-tailed).

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.928	6

Correlations

		y1	y2	y3	y4	total
y1	Pearson Correlation	1	.534**	.661**	.583**	.828**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	100	100	100	100	100
y2	Pearson Correlation	.534**	1	.586**	.512**	.784**
	Sig. (2-tailed)	.000		.000	.000	.000

	N	100	100	100	100	100
	Pearson Correlation	.661**	.586**	1	.725**	.886**
y3	Sig. (2-tailed)	.000	.000		.000	.000
	N	100	100	100	100	100
	Pearson Correlation	.583**	.512**	.725**	1	.848**
y4	Sig. (2-tailed)	.000	.000	.000		.000
	N	100	100	100	100	100
	Pearson Correlation	.828**	.784**	.886**	.848**	1
total	Sig. (2-tailed)	.000	.000	.000	.000	
	N	100	100	100	100	100

**. Correlation is significant at the 0.01 level (2-tailed).

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded[a]	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.857	4

LAMPIRAN 4

HASIL OLAH DATA

Variables Entered/Removed[a]

Model	Variables Entered	Variables Removed	Method
1	X[b]	.	Enter

a. Dependent Variable: Z

b. All requested variables entered.

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.921[a]	.849	.848	.36513

a. Predictors: (Constant), X

b. Dependent Variable: Z

ANOVA[a]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	73.511	1	73.511	551.376	.000[b]

	Residual	13.066	98	.133		
	Total	86.576	99			

a. Dependent Variable: Z

b. Predictors: (Constant), X

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	.091	.159		.573	.568
	X	.971	.041	.921	23.481	.000

a. Dependent Variable: Z

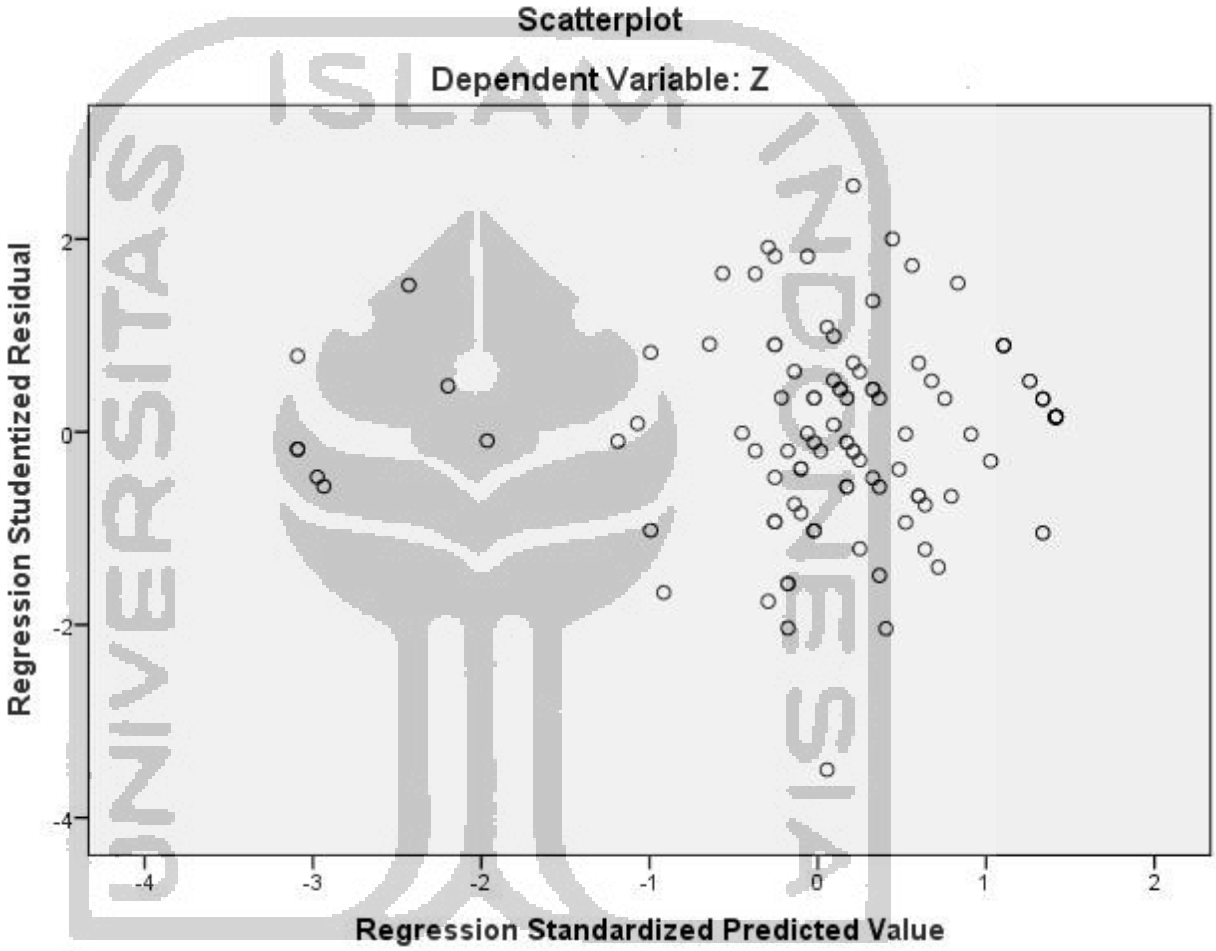
Residuals Statistics[a]

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	1.0616	4.9439	3.7250	.86170	100
Std. Predicted Value	-3.091	1.415	.000	1.000	100

Standard Error of Predicted Value	.037	.119	.048	.020	100
Adjusted Predicted Value	1.0292	4.9422	3.7247	.86200	100
Residual	-1.27252	.92694	.00000	.36328	100
Std. Residual	-3.485	2.539	.000	.995	100
Stud. Residual	-3.503	2.552	.000	1.002	100
Deleted Residual	-1.28542	.93672	.00034	.36875	100
Stud. Deleted Residual	-3.726	2.628	-.001	1.018	100
Mahal. Distance	.000	9.553	.990	2.136	100
Cook's Distance	.000	.087	.008	.013	100
Centered Leverage Value	.000	.096	.010	.022	100

a. Dependent Variable: Z

Charts


Scatterplot
Dependent Variable: Z
Regression Studentized Residual
Regression Standardized Predicted Value
2
0
-2
-4
-4
-3
-2
-1
0
1
2

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		100
Normal Parameters[a,b]	Mean	.0000000
	Std. Deviation	.36328466
Most Extreme Differences	Absolute	.060
	Positive	.057
	Negative	-.060
Kolmogorov-Smirnov Z		.603
Asymp. Sig. (2-tailed)		.860

a. Test distribution is Normal.

b. Calculated from data.

Variables Entered/Removed[a]

Model	Variables Entered	Variables Removed	Method
1	Z, X[b]	.	Enter

a. Dependent Variable: Y

b. All requested variables entered.

Model Summary[b]

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.921[a]	.849	.846	.36825

a. Predictors: (Constant), Z, X

b. Dependent Variable: Y

ANOVA[a]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	73.784	2	36.892	272.055	.000[b]
	Residual	13.154	97	.136		
	Total	86.938	99			

a. Dependent Variable: Y

b. Predictors: (Constant), Z, X

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics
		B	Std. Error	Beta			Tolerance
1	(Constant)	.084	.161		.523	.602	
	X	.696	.107	.660	6.488	.000	.151
	Z	.278	.102	.277	2.726	.008	.151

Coefficients[a]

Model		Collinearity Statistics
		VIF
1	(Constant)	
	X	6.626
	Z	6.626

a. Dependent Variable: Y

Collinearity Diagnostics[a]

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions		
				(Constant)	X	Z
1	1	2.959	1.000	.01	.00	.00
	2	.036	9.034	.97	.03	.05
	3	.004	26.067	.03	.97	.95

a. Dependent Variable: Y

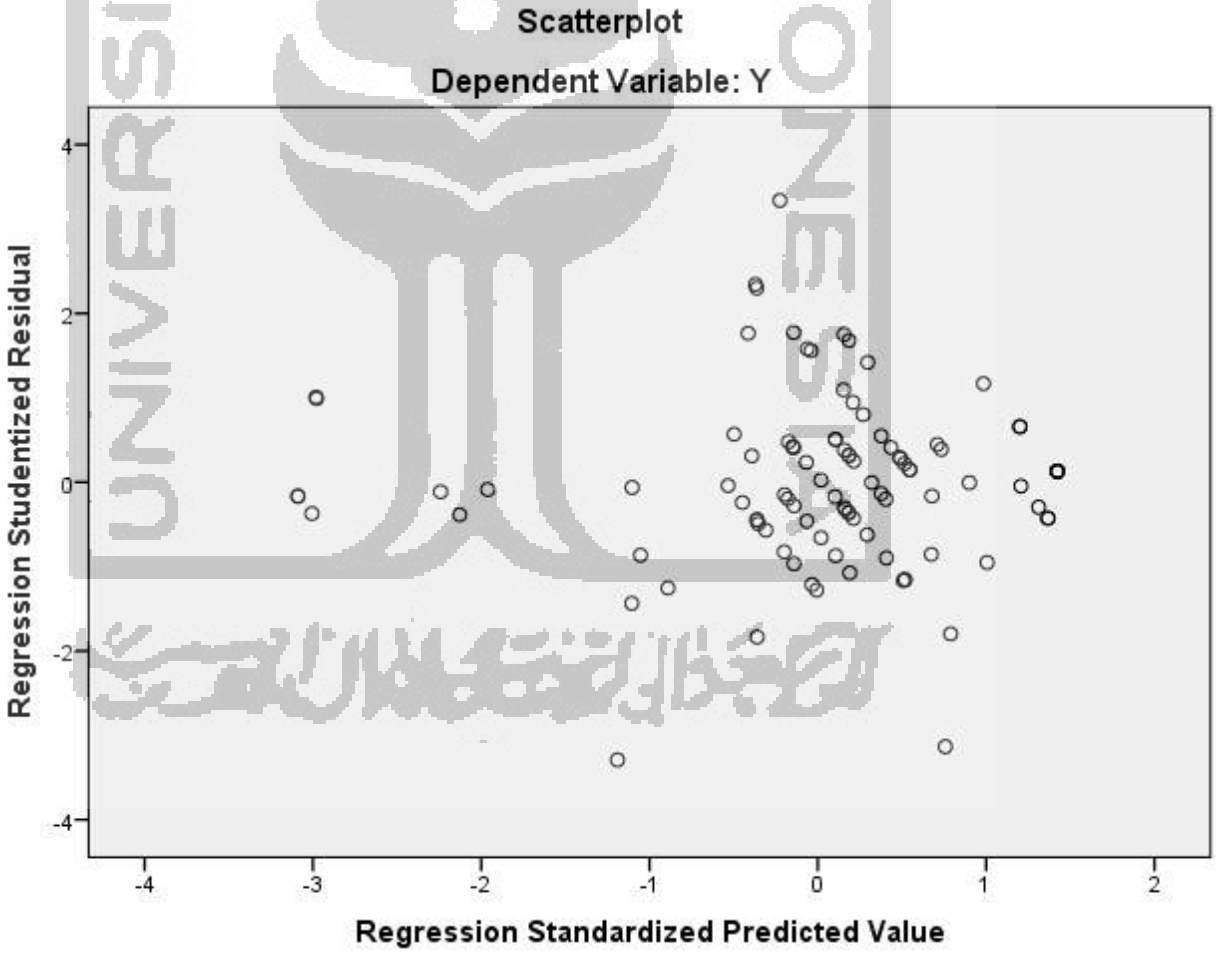
Residuals Statistics[a]

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	1.0578	4.9534	3.7250	.86330	100
Std. Predicted Value	-3.089	1.423	.000	1.000	100
Standard Error of Predicted Value	.037	.135	.060	.022	100
Adjusted Predicted Value	1.0648	4.9519	3.7254	.86483	100
Residual	-1.19699	1.21971	.00000	.36451	100

Std. Residual	-3.251	3.312	.000	.990	100
Stud. Residual	-3.291	3.339	-.001	1.004	100
Deleted Residual	-1.22685	1.23935	-.00043	.37514	100
Stud. Deleted Residual	-3.473	3.531	.000	1.027	100
Mahal. Distance	.004	12.273	1.980	2.505	100
Cook's Distance	.000	.148	.010	.021	100
Centered Leverage Value	.000	.124	.020	.025	100

a. Dependent Variable: Y

Charts


Scatterplot
Dependent Variable: Y
Regression Studentized Residual
Regression Standardized Predicted Value
4
2
0
-2
-4
-4
-3
-2
-1
0
1
2

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		100
Normal Parameters[a,b]	Mean	.0000000
	Std. Deviation	.36450670
Most Extreme Differences	Absolute	.107
	Positive	.107
	Negative	-.101
Kolmogorov-Smirnov Z		1.073
Asymp. Sig. (2-tailed)		.200

a. Test distribution is Normal.

b. Calculated from data.