

## Lampiran 1

### KUESIONER PENELITIAN

Kepada  
Responden Penelitian  
Di tempat

Dengan Hormat,

Dengan segala ke rendahannya perkenankanlah saya pada kesempatan ini memohon kepada Saudara/i agar bersedia meluangkan waktu untuk menjawab pertanyaan yang saya ajukan seperti yang terlampir dalam kuisiner ini.

Tujuan pemberian kuisiner ini semata-mata untuk tujuan ilmiah dimana pendapat Saudara/i dijamin kerahasiaannya dan akan saya pergunakan dalam rangka penyusunan skripsi dengan judul ***“Pengaruh Kualitas Pelayanan, Kualitas Produk dan Harga Terhadap Kepuasan Konsumen Pada Jackpot Coffe Shop Salatiga”***

Atas bantuan Saudara/i saya ucapkan terima kasih.

Hormat saya,

Fakhrudin Nur Ghofirin

**Petunjuk:** Berikan jawaban Saudara/i terhadap pertanyaan-pertanyaan di bawah ini dengan memberikan check list (√) pada kolom yang dianggap paling sesuai.

### **Biodata Responden**

1. Nama Responden :
2. Jenis Kelamin :
  - Laki-laki
  - Perempuan
3. Usia anda :
  - < 20 tahun
  - 20 tahun – 35 tahun
  - 36 tahun – 50 tahun
  - > 50 tahun
4. Pendidikan :
  - SD
  - SMP
  - SMA
  - Perguruan Tinggi
  - Lainnya .....
5. Pekerjaan :
  - Pelajar
  - Mahasiswa
  - Pegawai swasta
  - Wiraswasta
  - Pegawai Negeri
6. Pendapatan / Uang saku :
  - RP. 500.000 – RP. 1.000.000
  - RP. 1.000.001 – RP. 1.500.000
  - RP. 1.500.001 – 2.000.000
  - > 2.000.000
7. Mengetahui Jackpot Coffe Shop dari :
  - Teman
  - Iklan
  - Keluarga
  - Langsung mengetahui sendiri
8. Frekuensi kedatangan dalam sebulan :
  - 1 kali
  - 2 kali
  - 3 kali
  - > 3 kali
9. Ke Jackpot Coffe Shop bersama :

- Sendiri
- Keluarga
- Teman

- **Petunjuk:** Berikan penilaian Saudara/i terhadap pertanyaan-pertanyaan di bawah ini dengan memberikan check list (√) pada kolom yang dianggap paling sesuai

1 = Sangat Tidak Setuju (STS)	4 = Setuju (S)
2 = Tidak Setuju (TS)	5 = Sangat Setuju (SS)
3 = Cukup Setuju (CS)	

KUALITAS PELAYANAN						
NO	PERTANYAAN	STS	TS	CS	S	SS
1	TANGIBLES					
1.1	Area parkir jackpot coffe shop luas					
1.2	Tempat yang disediakan jackpot coffe shop nyaman					
1.3	kebersihan ruangan jackpot coffe shop selalu bersih					
1.4	Karyawan jackpot coffe shop berpenampilan rapi					
2	KEHANDALAN					
2.5	Kemampuan karyawan dalam menjelaskan menu dengan baik					
2.6	Karyawan memiliki pengetahuan dalam memberikan informasi yang dibutuhkan konsumen					
2.7	Karyawan terampil dalam menyajikan kopi					
3	RESPONSIVENESS					
3.8	Karyawan tanggap dalam memenuhi kebutuhan konsumen					
3.9	Karyawan melayani konsumen dengan cepat					
4	ASSURANCE					
4.10	Keamanan konsumen terjamin					
4.11	Karyawan melayani konsumen dengan sopan santun					
4.12	Karyawan mampu berkomunikasi dengan baik terhadap konsumen					
5	EMPHATY					
5.13	Karyawan menunjukkan kesungguhan dalam melayani konsumen					

5.14	Karyawan memberikan perhatian penuh sewaktu melayani konsumen					
<b>KUALITAS PRODUK</b>						
<b>NO</b>	<b>PERTANYAAN</b>	<b>STS</b>	<b>TS</b>	<b>CS</b>	<b>S</b>	<b>SS</b>
15	Jackpot coffe shop menawarkan banyak pilihan menu kopi					
16	Jackpot coffe shop menawarkan banyak menu makanan ringan					
17	Menu Jackpot coffe shop memiliki rasa yang enak					
<b>HARGA</b>						
<b>NO</b>	<b>PERTANYAAN</b>	<b>STS</b>	<b>TS</b>	<b>CS</b>	<b>S</b>	<b>SS</b>
18	Harga yang ditawarkan terjangkau					
19	Harga yang ditawarkan sesuai dengan kualitas produk					
<b>KEPUASAN KONSUMEN</b>						
<b>NO</b>	<b>PERTANYAAN</b>	<b>STS</b>	<b>TS</b>	<b>CS</b>	<b>S</b>	<b>SS</b>
20	Saya akan datang lagi ke Jackpot coffe shop					
21	Saya tidak memiliki complain terhadap jackpot coffe shop					
22	Saya akan merekomendasikan Jackpot coffe shop kepada orang lain					

**Lampiran 2**  
**Data Penelitian**

No	P1.1	P1.2	P1.3	P1.4	MEAN T	P2.5	P2.6	P2.7	MEAN K	P3.8	P3.9	MEAN R	P4.10	P4.11	P4.12	MEAN A	P5.13	P5.14	MEAN E	MEAN K.P
1	4	4	5	4	4.25	4	4	5	4.3	3	4	3.5	4	5	4	4.3	5	4	4.5	4.18
2	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	3.5	4.7
3	4	4	3	3	3.5	4	4	4	4	4	3	3.5	3	4	4	3.67	3	3	3	3.53
4	2	3	3	3	2.75	3	3	3	3	3	3	3	3	3	3	3	2	2	2	2.75
5	4	3	4	3	3.5	3	3	3	3	2	4	3	3	5	3	3.67	3	3	3	3.23
6	4	3	3	3	3.25	3	3	4	3.33	3	4	3.5	4	4	4	4	2	2	2	3.22
7	4	3	3	3	3.25	4	4	4	4	5	5	5	4	4	5	4.33	3	3	3	3.92
8	4	4	4	3	3.75	3	3	3	3	4	4	4	3	4	4	3.67	5	5	5	3.88
9	3	5	4	3	3.75	3	4	3	3.33	5	5	5	3	5	3	3.67	5	4	4.5	4.05
10	4	3	4	3	3.5	3	4	4	3.67	3	4	3.5	4	5	5	4.67	3	4	3.5	3.77
11	3	3	3	3	3	4	4	3	3.67	4	4	4	3	4	4	3.67	4	4	4	3.67
12	4	3	4	3	3.5	3	3	4	3.33	4	4	4	4	4	3	3.67	4	4	4	3.7
13	4	4	4	3	3.75	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4.75
14	3	4	4	3	3.5	4	4	5	4.33	5	4	4.5	4	4	4	4	5	4	4.5	4.17
15	4	4	3	4	3.75	3	4	4	3.67	3	4	3.5	4	4	4	4	3	3	3	3.58
16	4	4	4	4	4	5	4	4	4.3	4	4	4	4	4	4	4	5	4	4.5	4.1666 67
17	3	4	3	5	3.75	5	3	5	4.33	5	5	5	5	5	5	5	4	3	3.5	4.32
18	4	2	3	3	3	4	3	5	4	5	4	4.5	3	5	5	4.33	3	3	3	3.77
19	5	3	3	3	3.5	3	3	3	3	4	3	3.5	4	4	3	3.67	2	2	2	3.13
20	4	4	4	4	4	4	5	4	4.33	4	4	4	4	5	5	4.67	3	3	3	4



46	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
47	3	4	4	5	4	4	3	3	3.33	4	4	4	5	5	5	5	5	3	4	4.07
48	3	4	4	4	3.75	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3.95
49	5	5	5	5	5	4	5	5	4.67	4	4	4	5	5	4	4.67	4	3	3.5	4.37
50	4	3	3	2	3	3	3	3	3	3	3	3	3	4	4	3.67	4	3	3.5	3.23
51	4	3	3	2	3	2	4	4	3.33	4	4	4	3	3	3	3	4	3	3.5	3.37
52	4	4	4	4	4	4	4	4	4	4	5	4.5	5	5	4	4.67	5	4	4.5	4.33
53	4	3	1	2	2.5	3	4	3	3.33	3	2	2.5	3	3	2	2.67	3	2	2.5	2.7
54	3	5	5	3	4	5	5	5	5	4	3	3.5	5	5	3	4.33	5	4	4.5	4.27
55	4	4	5	3	4	4	4	5	4.33	5	5	5	4	5	4	4.33	4	5	4.5	4.43
56	5	5	5	4	4.75	4	3	5	4	5	4	4.5	3	4	4	3.67	5	5	5	4.38
57	4	5	5	5	4.75	4	3	3	3.33	3	3	3	4	4	3	3.66	5	4	4.5	3.85
58	4	3	4	2	3.25	3	4	5	4	4	4	4	5	3	3	3.67	5	5	5	3.98
59	3	4	4	4	3.75	3	3	3	3	4	4	4	3	3	3	3	4	3	3.5	3.45
60	4	4	3	2	3.25	4	4	5	4.33	5	5	5	3	4	3	3.33	3	5	4	3.98
61	5	4	5	5	4.75	5	3	5	4.33	5	5	5	4	4	5	4.33	5	5	5	4.68
62	4	5	5	5	4.75	5	4	5	4.67	5	5	5	5	5	5	5	4	3	3.5	4.58
63	3	3	3	5	3.5	3	3	3	3	3	3	3	5	5	4	4.67	4	5	4.5	3.73
64	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
65	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
66	3	3	4	4	3.5	3	3	4	3.33	4	4	4	4	3	3	3.33	4	4	4	3.63
67	3	4	3	3	3.25	4	4	4	4	4	4	4	3	4	4	3.67	4	4	4	3.78
68	5	5	4	3	4.25	3	3	3	3	3	3	3	4	4	4	4	4	4	4	3.65
69	3	4	3	3	3.25	3	3	3	3	4	5	4.5	5	5	5	5	5	4	4.5	4.05
70	4	4	3	3	3.5	3	3	3	3	3	4	3.5	5	5	5	5	5	3	4	3.8



71	3	4	2	3	3	3	3	3	3	3	4	3.5	4	4	4	4	4	4	4	3.5
72	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
73	4	5	3	4	4	3	4	5	4	5	3	4	4	4	5	4.33	4	4	4	4.07
74	4	5	4	4	4.25	4	4	3	3.67	3	4	3.5	4	4	4	4	3	3	3	3.68
75	3	4	4	4	3.75	4	4	4	4	4	4	4	4	4	5	4.33	5	4	4.5	4.12
76	3	3	3	3	3	4	4	5	4.33	5	5	5	5	4	5	4.67	4	5	4.5	4.3
77	3	4	4	4	3.75	3	3	3	3	4	5	4.5	4	5	5	4.67	5	4	4.5	4.08
78	5	5	5	5	5	5	4	4	4.33	4	4	4	4	5	4	4.33	4	4	4	4.33
79	5	4	5	5	4.75	5	4	5	4.67	5	5	5	5	4	5	4.67	5	5	5	4.82
80	4	4	4	4	4	3	3	4	3.33	4	4	4	4	4	4	4	4	4	4	3.87
81	4	4	4	4	4	4	4	4	4	4	3	3.5	4	4	4	4	4	3	3.5	3.8
82	4	3	3	4	3.5	4	4	3	3.67	4	4	4	4	5	4	4.33	4	4	4	3.9
83	3	4	3	3	3.25	3	4	4	3.67	4	3	3.5	4	4	4	4	4	4	4	3.68
84	4	4	5	4	4.25	4	4	4	4	5	5	5	5	4	4	4.33	4	4	4	4.32
85	3	3	4	3	3.25	3	3	3	3	4	4	4	3	4	4	3.67	4	3	3.5	3.48
86	3	4	3	4	3.5	3	3	3	3	4	3	3.5	3	5	4	4	3	3	3	3.4
87	4	5	5	5	4.75	4	3	4	3.67	3	4	3.5	4	4	4	4	5	4	4.5	4.08
88	3	3	3	4	3.25	4	4	3	3.67	5	4	4.5	4	4	3	3.67	3	5	4	3.82
89	4	4	4	3	3.75	5	4	5	4.67	4	5	4.5	4	4	2	3.33	4	5	4.5	4.15
90	4	5	4	4	4.25	4	3	4	3.67	4	4	4	5	4	3	4	5	4	4.5	4.08
91	3	4	3	4	3.5	4	3	3	3.33	3	3	3	3	3	3	3	4	3	3.5	3.27
92	4	4	4	4	4	5	5	5	5	4	5	4.5	3	3	4	3.33	3	4	3.5	4.07
93	4	5	5	5	4.75	5	4	3	4	3	5	4	3	5	5	4.33	4	4	4	4.21
94	4	4	4	4	4	4	4	5	4.33	4	3	3.5	3	3	4	3.33	5	5	5	4.03
95	4	5	5	5	4.75	5	5	5	5	4	3	3.5	3	4	4	3.67	4	5	4.5	4.28

96	3	3	3	4	3.25	4	3	4	3.67	5	4	4.5	5	5	4	4.67	4	4	4	4.02
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P15	P16	P17	MEAN K.PR	P18	P19	MEAN HARGA	P20	P21	P22	MEAN K.KON
4	5	4	4.33	4	5	4.5	4	3	4	3.67
5	5	5	5	5	5	5	5	5	5	5
3	4	4	3.67	3	3	3	5	4	4	4.33
3	3	3	3	1	1	1	3	3	3	3
3	5	3	3.67	2	4	3	3	4	2	3
4	4	4	4	4	3	3.5	3	3	3	3
4	4	5	4.33	4	4	4	4	3	4	3.67
3	4	4	3.67	4	4	4	4	4	4	4
3	5	3	3.67	5	5	5	5	4	4	4.33
4	5	5	4.67	5	3	4	5	5	5	5
3	4	4	3.67	4	4	4	4	2	3	3
4	4	3	3.67	3	4	3.5	3	3	3	3
5	5	5	5	5	5	5	5	5	5	5
4	4	4	4	3	4	3.5	3	4	5	4
4	4	4	4	3	4	3.5	3	4	5	4
4	4	4	4	4	4	4	5	4	4	4.33
5	5	5	5	3	5	4	5	5	5	5
3	5	5	4.33	3	3	3	4	4	4	4
4	4	3	3.67	3	3	3	4	3	3	3.33
4	5	5	4.67	4	5	4.5	5	5	5	5



4	4	4	4	4	4	4	4	4	4	4
5	5	5	5	5	5	5	5	5	5	5
4	4	4	4	5	4	4.5	4	3	4	3.67
5	5	4	4.67	4	3	3.5	4	3	4	3.67
3	4	4	3.67	3	3	3	4	4	3	3.67
3	3	3	3	3	3	3	4	4	3	3.67
5	5	4	4.67	4	5	4.5	5	5	4	4.67
3	3	2	2.67	3	3	3	3	2	3	2.67
5	5	3	4.33	4	4	4	4	4	5	4.33
4	5	4	4.33	4	5	4.5	4	4	5	4.33
3	4	4	3.67	4	4	4	4	4	4	4
4	4	3	3.67	5	4	4.5	3	4	4	3.67
5	3	3	3.67	5	4	4.5	5	5	5	5
3	3	3	3	4	4	4	4	4	4	4
3	4	3	3.33	5	5	5	4	5	5	4.67
4	4	5	4.33	5	5	5	4	3	3	3.33
5	5	5	5	4	3	3.5	5	5	4	4.67
5	5	4	4.67	4	4	4	5	5	5	5
3	3	3	3	3	3	3	4	3	3	3.33
4	4	4	4	4	4	4	4	4	4	4
4	3	3	3.33	3	3	3	4	3	3	3.33
3	4	4	3.67	3	3	3	4	4	4	4
4	4	4	4	3	4	3.5	4	3	4	3.67
5	5	5	5	3	3	3	4	3	4	3.67
5	5	5	5	5	4	4.5	5	5	4	4.67

4	4	4	4	5	5	5	5	5	5	5
4	4	4	4	3	3	3	3	3	4	3.33
4	4	5	4.33	3	4	3.5	4	4	5	4.33
4	4	4	4	3	3	3	5	5	4	4.67
4	4	5	4.33	5	5	5	5	4	5	4.67
5	4	5	4.67	5	5	5	4	4	5	4.33
4	5	5	4.67	4	4	4	4	4	4	4
4	5	4	4.33	5	5	5	5	5	5	5
5	4	5	4.67	5	5	5	5	5	5	5
4	4	4	4	4	4	4	4	4	4	4
1	3	2	2	3	3	3	3	4	3	3.33
3	4	1	2.67	4	3	3.5	4	4	4	4
5	4	1	3.33	4	4	4	4	4	4	4
2	2	2	2	5	5	5	5	5	5	5
1	1	2	1.33	3	3	3	3	3	3	3
3	3	3	3	4	4	4	3	4	4	3.67
2	4	5	3.67	5	5	5	5	3	3	3.67
2	4	3	3	4	5	4.5	4	4	5	4.33
2	2	4	2.67	5	5	5	4	3	3	3.33
4	4	4	4	3	4	3.5	3	5	5	4.33
2	2	2	2	4	4	4	3	4	4	3.67
2	2	3	2.33	3	4	3.5	3	4	4	3.67
2	3	4	3	4	5	4.5	4	4	5	4.33
4	5	3	4	3	4	3.5	4	3	3	3.33
4	5	4	4.33	5	4	4.5	3	4	3	3.33

4	4	2	3.33	4	4	4	4	3	4	3.67
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### Lampiran 3

## HASIL UJI VALIDITAS DAN RELIABILITAS

### Uji validitas kualitas pelayanan

#### b. Dimensi Tangibles

		Correlations				
		P1.1	P1.2	P1.3	P1.4	MEAN_T
MEAN_T	Pearson Correlation	.599**	.801**	.850**	.769**	1
	Sig. (1-tailed)	.000	.000	.000	.000	
	Sum of Squares and Cross-products	26.503	37.826	46.180	39.990	37.624
	Covariance	.279	.398	.486	.421	.396
	N	96	96	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

#### c. Dimensi Reliability

		Correlations			
		P2.5	P2.6	P2.7	MEAN_K
MEAN_K	Pearson Correlation	.809**	.813**	.814**	1
	Sig. (1-tailed)	.000	.000	.000	
	Sum of Squares and Cross-products	34.906	31.757	40.000	35.554
	Covariance	.367	.334	.421	.374
	N	96	96	96	96

#### d. Dimensi Responsiveness

		Correlations		
		P3.8	P3.9	MEAN_R
MEAN_R	Pearson Correlation	.887**	.870**	1
	Sig. (1-tailed)	.000	.000	
	Sum of Squares and Cross-products	42.870	39.500	41.185
	Covariance	.451	.416	.434
	N	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

e. Dimensi Assurance

**Correlations**

		P4.10	P4.11	P4.12	MEAN_A
MEAN_A	Pearson Correlation	.816**	.859**	.836**	1
	Sig. (1-tailed)	.000	.000	.000	
	Sum of Squares and Cross-products	38.792	38.125	39.694	38.870
	Covariance	.408	.401	.418	.409
	N	96	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

f. Dimensi Emphaty

**Correlations**

		P5.13	P5.14	MEAN_E
MEAN_E	Pearson Correlation	.892**	.902**	1
	Sig. (1-tailed)	.000	.000	
	Sum of Squares and Cross-products	54.875	58.125	56.500
	Covariance	.578	.612	.595
	N	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

**Uji validitas kualitas produk**

**Correlations**

		p15	p16	p17	mean_K.pr
mean_K.pr	Pearson Correlation	.867**	.886**	.826**	1
	Sig. (1-tailed)	.000	.000	.000	
	Sum of Squares and Cross-products	65.632	61.285	62.247	63.054
	Covariance	.691	.645	.655	.664
	N	96	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).



## Uji validitas harga

### Correlations

		P18	P19	MEAN_HARGA
MEAN_HARGA	Pearson Correlation	.926**	.913**	1
	Sig. (1-tailed)	.000	.000	
	Sum of Squares and Cross-products	58.062	52.854	55.458
	Covariance	.611	.556	.584
	N	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

## Uji validitas kepuasan konsumen

### Correlations

		P20	P21	P22	MEAN_K.KON
MEAN_K.KON	Pearson Correlation	.769**	.863	.863	1
	Sig. (1-tailed)	.000	.000	.000	
	Sum of Squares and Cross-products	33.420	44.635	42.024	40.027
	Covariance	.352	.470	.442	.421
	N	96	96	96	96

\*\* . Correlation is significant at the 0.01 level (1-tailed).

## Uji reliability kualitas pelayanan

### a. Dimensi Tangible

#### Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.754	.749	4

### b. Dimensi Reliability

#### Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.734	.743	3

c. Dimensi Responsiveness

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.704	.705	2

d. Dimensi Assurance

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.785	.787	3

e. Dimensi Emphaty

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.757	.757	2

**Uji reliability kualitas produk**

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.821	.823	3

**Uji reliability harga**

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.815	.817	2

**Uji reliability kepuasan konsumen**

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.778	.778	3

## Lampiran 4

### HASIL OLAH DATA

**Model Summary<sup>b</sup>**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.627 <sup>a</sup>	.393	.374	.51372	1.777

a. Predictors: (Constant), Mean\_harga, mean\_K.pr, mean\_Kp

b. Dependent Variable: Mean\_K.kon

**ANOVA<sup>a</sup>**

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	15.747	3	5.249	19.889	.000 <sup>b</sup>
	Residual	24.280	92	.264		
	Total	40.027	95			

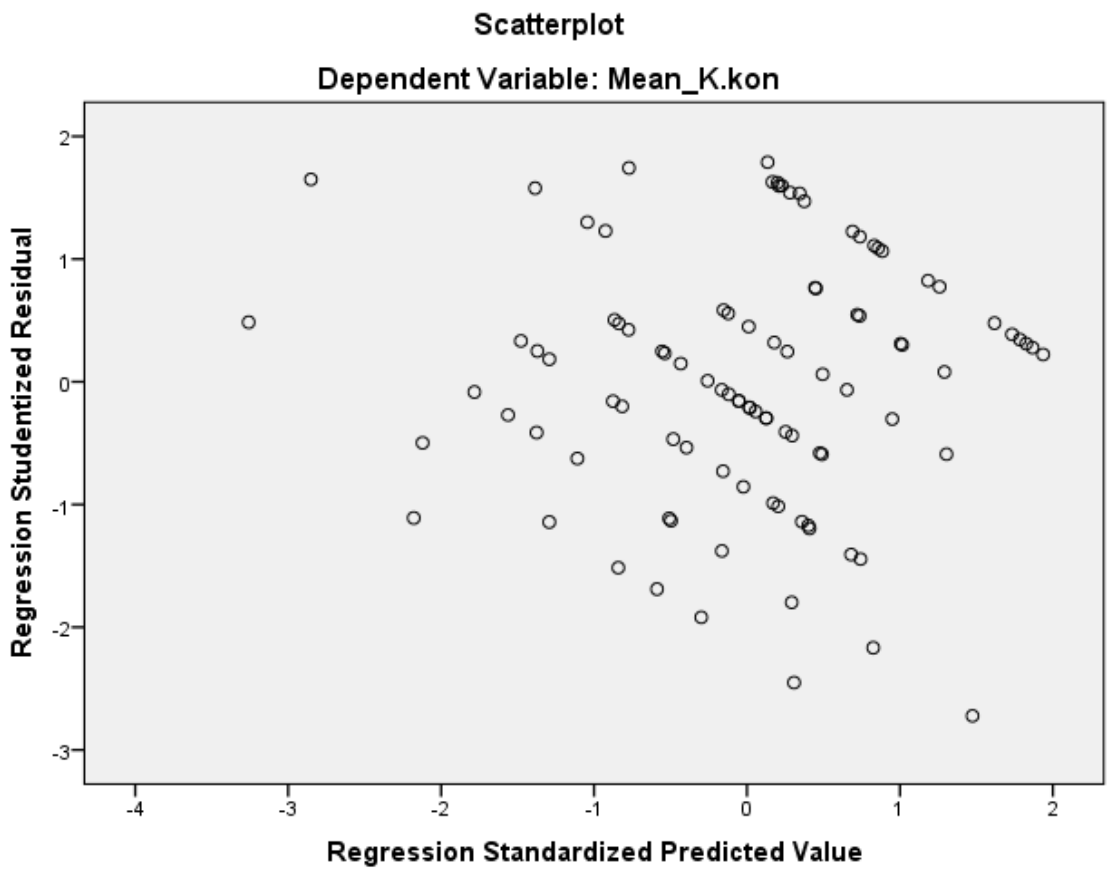
a. Dependent Variable: Mean\_K.kon

b. Predictors: (Constant), Mean\_harga, mean\_K.pr, mean\_Kp

**Coefficients<sup>a</sup>**

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
	B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1 (Constant)	1.045	.443		2.360	.020					
mean_Kp	.338	.158	.246	2.144	.035	.545	.218	.174	.502	1.990
mean_K.pr	.181	.081	.227	2.232	.028	.468	.227	.181	.639	1.566
Mean_harga	.258	.082	.304	3.160	.002	.505	.313	.257	.712	1.404

a. Dependent Variable: Mean\_K.kon



**Model Summary<sup>b</sup>**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.039 <sup>a</sup>	.002	-.031	.51333482	1.770

a. Predictors: (Constant), harga2, kpr2, kp2

b. Dependent Variable: Unstandardized Residual

### One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		96
Normal Parameters <sup>a,b</sup>	Mean	.0000000
	Std. Deviation	.50554391
Most Extreme Differences	Absolute	.057
	Positive	.051
	Negative	-.057
Test Statistic		.057
Asymp. Sig. (2-tailed)		.200 <sup>c,d</sup>

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

d. This is a lower bound of the true significance.