

DAFTAR PUSTAKA

- Bolino, M. 1999. **Citizenship and impresison management: Good soldiers or good actors?.** Academy Of management Review.
- Burns, mary B., & Collins, Rosann ,1988, Webb., **Organizational citizenship behavior In The Is Context: A Research Agenda**, melalui World Wide Web: <http://hsb.baylor.edu/ramsower/acis/papers/burns.htm>.
- Cascio, Wayne E., 1992., **Managing Human Resources: Productivitty, Quality of Work Life, And Profits.**,Second Edition, McGraw Hill, Inc.,New York.
- Dyne, et.Al, 1994., **Organizational citizenship behavior: Construct Redefinition, Measurement, And Validation**, Academy of Managemen Journal, Vol. 37, No. 4.
- Dessler Gerry, **Manajement Personalia, Tekhnik dan Konsep Modern**, Erlangga, Edisi Ketiga, Jakarta 1992
- Flippo Edwin, **Manajemen Personall, (terjemahan) Mas'ud** , Edisi Keenam, Penerbit Erlangga, Jakarta, 1993
- Gibson,et.al., **Organisasi, Perilaku, Struktur, Proses**, Binarupa Aksara, Edisi kedelapan, jakarta, 1995
- Lovell, Sharon E., 1999., **Does Gender Affect The Link Between Organizational Citizenship Behavior And Performance Evaluation ?**, melalui World Wide Web:http://www.findarticles.com/cf_0/m2294/1999_Sept/58469481/print.jhtml.
- Organ, Dennis W., & Konovsky, Mary., 1988., **Cognitive Versusu Affective Determinants of Organizational Citizenship Behavior**, Journal of Applied Psychology, Vol. 74, No. 1
- Robbins, Stephens P, **Perilaku Organisasi, Jilid 1 dan 2**, Prehallindo, Jakarta, 1996.
- Simamora, Henry., 1997., **Manajemen Sumber Daya Manusia**, Penerbit STIE YKPN, Yogyakarta.
- Soeprihanto, John. **Penilaian Kinerja dan Pengembangan Karyawan**, BPFE, Edisi Pertama, cetakan kedua, Yogyakarta 1996.

Santoso Singgih., 2000.,**SPSS: Mengolah DATA Statistik Secara Profesional**, PT.Elex Media Komputindo, Jakarta, 2000.

Sloat, Kim C. M., 1999, **Organizational Citizenship : Does Your Firm Inspire Employees To Be " Good Citizens"?**, Profesional Safety, April .

Sritua Arief, 1993, **Metodelogi Penelitian Ekonomi**, Edisi Ketiga, Penerbit Universitas Indonesia , Jakata.

Zaenal Mustafa EQ, **Pengantar Statistik Terapan Untuk Ekonomi**, BPFE UII, Edisi kedua, Yogyakarta, 1995.

