

## DAFTAR PUSTAKA

- Abraham, N., Hema,P.S., Saritha, E.K., (2000). Irrigation Automation Based on Electrical Conductivity and Leaf Temperature. *Agricultural Water Management*. 45 145-157.
- Alima Aktar, Faizuniah Pangil., (2018). Mediating role of organizational commitment in the relationship between human resource management practices and employee engagement: Does black box stage exist? *International Journal of Sociology and Social Policy*.
- Ali M.A., (2019). "The mediating role of work atmosphere in the relationship between supervisor cooperation, career growth and job satisfaction", *Journal of Workplace Learning*, <https://doi.org/10.1108/JWL-12-2017-0113>
- Alborz Gheitani, Saheb Imani, Nader Seyyedamiri, Pantea Foroudi. (2018). "Mediating effect of intrinsic motivation on the relationship between Islamic work ethic, job satisfaction, and organizational commitment in banking sector", *International Journal of Islamic and Middle Eastern Finance and Management*, <https://doi.org/10.1108/IMEFM-01-2018-0029>
- Albrecht, W. Steve., (2012). *Fraud Examination*. South Western: Cengage Learning. E-Book
- Armstrong, Michael, & Stephen Taylor. (2014). Armstrong's Handbook of Human Resource Management Practice Thirteenth Edition. United Kingdom.
- Anastasia, A. Katou., (2017). How does human resource management influence organisational performance? An integrative approach-based analysis *International Journal of Productivity and Performance Management* Vol. 66 No. 6
- Anastasios, Palaiologos. (2011). Organizational justice and employee satisfaction in performance appraisal *Journal of European Industrial Training* Vol. 35 No. 8, DOI 10.1108/03090591111168348
- Anthony, A. dan James, A. R., (2008). *Neuromuscular Disorder*. United States of America: The McGraw-Hill Companies, Inc.
- Arjun Chaudhuri, Morris B. Holbrook. (2001). “The Chain of Effect from Brand Trust and Brand Effect to brand preformance : The Role of Brand Loyalty”. *Journal of Market Focused Management*,
- Alwi, Syafaruddin. (2001). Manajemen Sumber Daya Manusia, Strategi. Keunggulan Kompetitif. BPFE UGM, Yogyakarta
- Avinandan, Mukherjee, Neeru, Malhotra. (2006). Does role clarity explain employee-perceived service quality? A study of antecedents and consequences in call centres *International Journal of Service Industry Management* Vol. 17 No. 5, DOI 10.1108/09564230610689777

- Bahri, Syaiful. (2016). Analisis Prediksi Kebangkrutan pada Perusahaan yang Didelisting di Bursa Efek Indonesia. *Jurnal Ilmu dan Riset Manajemen* Volume 4 Nomor 8
- Badriyah, M. (2015). Manajemen Sumber Daya Manusia, Cetakan 1. Bandung : CV Pustaka Setia.
- Budisantoso, Totok & Sigit Triandaru. (2006) . *Sumber Daya Manusia; Jakarta :Salemba empat.*
- Buchanan, J.B.O. and Boswell, W.R. (2002). The Role of Employee Loyalty and Formality in Voicing Discontent. *Journal of Applied Psychology*. Vol. 87: 1167 - 1174.
- Carolina, Machado Dias, Ramalho Luz, Sílvio Luiz de Paula, Lúcia Maria Barbosa de Oliveira., (2018). *Organizational commitment, job satisfaction and their possible influences on intent to turnover Revista de Gestão*. DOI 10.1108/REGE-12-2017-008
- Cook, J. D., dan T. D. Wall. (1980). New Work Attitude Measures of Trust, Organizations Commitment, and Personal Need Nonfulfillment. *Journal of Occupational Psychology*. pp. 39-52.
- Coetzer, C., & Rothmann, S. (2007). Job demands, job resources, and work engagement of employees in a manufacturing organization. *Journal of Southern African Business Review*, 11 (1), 17-32.
- Creswell, J.W. (2013) Pendekatan Kualitatif, Kuantitatif, dan mixed, Edisi ketiga, *Research Design*, Pustaka Pelajar, Yogyakarta
- David, J., Cherrington, (1995). *The Management of Human Resources (4th Edition)*.New Jersey: Prentice Hall Inc
- Dessler, G. (1994). *Human Resource Management*. Printice Hall. International Edition Engewood Cliffs NY.
- Dessler, Gary, (2011). *Manajemen sumber daya manusia*. Penerbit Indeks, Jakarta.
- Deborah, F., Deckner dkk. (2006). Child And Maternal Contributions To Shared Reading: Effect On Language And Literacy Development. US: Georgia State University
- Duan, -Rung Chen, Robert Myrtle, Caroline Liu, Daniel Fahey (2011), "Job and career influences on the career commitment of health care executives", *Journal of Health Organization and Management*, Vol. 25 Iss 6  
<http://dx.doi.org/10.1108/1477726111178565>
- Dunham, Randall B., Jean A. Grube dan Maria B. Castaneda. (1994). Organizational Commitment: The Utility of an Integrative Definition. *Journal of Applied Psychology*, Vol. 79. No. 3, 370-380.
- Emery, P., Salmon, M & Gooi, J. (1996). *Relation between fractional urpojkhbn m,./ate excretion and serum triglyceride concentrations*. Ann Rheum Dis 55:934-936.

Eileen, Z., Taylor, (2018). "Developmental mentoring, affective organizational commitment, and knowledge sharing in public accounting firms", *Journal of Knowledge Management*, <https://doi.org/10.1108/JKM-03-2017-0097>

Edward, Ocen, Kasekende Francis, Gladies Angundaru, (2016). "*The role of training in building employee commitment: the mediating effect of job satisfaction.*", *European Journal of Training and Development*, <https://doi.org/10.1108/EJTD-11-2016-0084>

Federica, B., Andrea C., Chiara F., Viviana L., Riccardo S., (2017). "Career adaptability as a strategic competence for career development An exploratory study of its key predictors ", *European Journal of Training and Development*, Vol. 41 Iss 1 pp. 67 – 82

Griffin, W. R., dan Moorhead, G. (2010). *Organizational Behavior managing people and organizations. USA. South-Western.*

Ghozali, Imam. (2011). Aplikasi Analisis Multivariate dengan program IBM SPSS19 (Edisi 5). Badan Penerbit Universitas Dipenogoro. Semarang

Gibson, Ivancevich., Donnelly., & Konopaske. (2003). *Organizational behavior structure process. Fourteenth edition McGraw-Hill Higher Education.* 130\*.

Gibson. (2012). Organizational behavior structure process. *Fourteenth edition McGraw-Hill Higher Education.* 91-130\*

Hackman, J.R. & Oldham, G.R. (1976). Motivation through the Design of Work: Test of a theory. *Organizational Behavior and Human Performance*, 16, 250-279. Diambil dari: <http://www.proquest.com>.

Hanggraeni, Dewi. 2012. *Manajemen Sumber Daya Manusia*, Jakarta. Lembaga Penerbit Fakultas Ekonomi Universitas Indonesia.

Hasibuan, M.S.P. (2005). Organisasi dan Motivasi: Dasar Peningkatan Produktivitas. Jakarta: PT. Bumi Aksara.

Hal, J., Whiting (2008). The performance appraisal congruency scale: an assessment of person-environment fit International *Journal of Productivity and Performance Management* Vol. 57 No. 3, DOI 10.1108/17410400810857239

Herald, Monis, T.N. Sreedhara., (2010). *Correlates of Employee Satisfaction with Performance Appraisal System in Foreign MNC BPOs Operating in India*, Annals of the University of Petrosani, Economics Vol. 10 (4), pp. 215-214.

Hyejin, Bang, Stephen Ross, Thomas G. Reio, Jr.,(2013). *From motivation to organizational commitment of volunteers in non-profit sport organizations The role of job satisfaction.* Journal of Management Development Vol. 2 No. 1, DOI 10.1108/02621711311287044

Janet, Chew Christopher C.A. Chan (2008). Human resource practices, organizational commitment and intention to stay *International Journal of Manpower* Vol. 29 No. 6, DOI 10.1108/01437720810904194

Kelvin, Pang, Chin-Shan Lu, (2018). "Organizational motivation, employee job satisfaction and organizational performance: An empirical study of container shipping companies in Taiwan", *Maritime Business Review*, <https://doi.org/10.1108/MABR-03-2018-0007>

Kathleen, Herbohn, (2005), "Job Satisfaction Dimensions in Public Accounting Practice", *Accounting Research Journal*, Vol. 18 Iss 2 pp. 63 – 82 Permanent link to this document: <http://dx.doi.org/10.1108/10309610580000676>

Kreitner, Kinicki. 2010. *Organizational Behavior*. New York: McGraw-Hill

Kuntjoro, Z.S. (2002). *Komitmen Organisasi*. Diperoleh dari : <http://www.epsikologi.com/masalah/250702.htm>

Keeping, L. M., & Levy, P. E. (2000). Performance appraisal reactions: Measurement, modeling, and method bias. *Journal of Applied Psychology*, 85(5), 708-723.

Latumaerissa, Julius R. (2011) . *bank dan lembaga keuangan lainLAIN* .Jakarta:Salemba Empat.

Lewis, J., W. Lim Florence Y., Y. Ling (2012). "Human resource practices of contractors that lead to jobsatisfaction of professional staff", *Engineering, Construction and Architectural Management*, Vol. 19 Iss 1 pp. 101 – 118 Permanent link to this document: <http://dx.doi.org/10.1108/09699981211192599>

Luthans, F., (2017). *Perilaku organisasi* edisi 10. (Terjemahan Yusron).Yogyakarta: Andi Offset.

Marwansyah., (2010). *Manajemen Sumber Daya Manusia* Edisi Kedua. Bandung: Alfabeta.

Matthew, S., Crow., Chang-Bae Lee., Jae-Jin Joo (2012) Organizational justice and organizational commitment amongSouth Korean police officers An investigation of job satisfaction as a Mediator Policing: An *International Journal of Police Strategies & Management* Vol. 35 No. 2, pp. 402-423. DOI 10.1108/136395112111230156

Mathis, L., Robert, Jackson, H., John. (2001). *Manajemen Sumber Daya Manusia*, Jakarta : Buku kedua.

Mathis, R & Jackson, W. (2006). Human Resources Development (Track MBA Series/Terjemahan). Jakarta:Prestasi Pustaka.

Mangkunegara, A.P. (2001). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung : PT Remaja Rosdakarya.

- \_\_\_\_\_. (2003), *Manajemen Sumber Daya Manusia Perusahaan*, Bandung : Remaja Rosdakarya
- \_\_\_\_\_. (2013) *Manajemen Sumber Daya Manusia Perusahaan*, Remaja Rosdakarya, Bandung
- Mundung, Martinus, (2007). *Pengaruh Karakteristik Kerja, Iklim Kerja dan Kompensasi terhadap Kepuasan Kerja Karyawan* (Studi pada Perusahaan Ikan Kaleng “Joint Venture” di Kota Bitung). Jurnal Ekonomi dan Manajemen, Volume 8 Nomor 1, Februari.
- Meryem, Aybas1, Ahmet (2017) The Effect of Human Resource Management Practices on Employees’ Work Engagement and the Mediating and Moderating Role of Positive Psychological Capital, *International Review of Management and Marketing*, , 7(1), 363-372.
- Meyer and Allen. (2013). The Measurement and Antecedents of Affective, Contintinuance and Normative Commitment to Organitazion. PT Elex Media Komputindo, Jakarta.
- Meyer, J. and Allen, N. 1997. *Commitment in the Workplace*. SAGE Publications, Thousand Oaks, CA.
- Meyer, J. P., Becker, T. E., & Van Dick, R. (2006). *Social Identities and Commitments at Work: Toward an Integrative Model*. *Journal of Organizational Behavior*, 27,665-683.
- McClelland, D. 1987. *Human Motivation* . New York : Cambridge University Press.
- Murad, Moqbel, Saggi Nevo, Ned Kock (2013) Organizational members’ use of social networking sites and job performance An exploratory study. *Information Technology & People* Vol. 26 No. 3, pp. 240-264
- Moenir, (2006). Manajemen Pelayanan Umum di Indosensia , Jakarta. PT bumi aksara
- Mowday, Steers, R., dan Porter, L.W. 1983. *Motivation and Work Behavior*, New York: Academic Press.
- Nahid, Naderi Anari (2012) Teachers: emotional intelligence, job satisfaction, and organizational commitment *Journal of Workplace Learning* Vol. 24 No. 4, pp. 256-269. DOI 10.1108/ 13665621211223379
- Naser, Valaei, Sajad Rezaei , (2016). "Job satisfaction and organizational commitment: an empirical investigation among ICTSMEs", *Management Research Review*, Vol. 39 Iss 12, <http://dx.doi.org/10.1108/MRR-09-2015-0216>
- Panggabean, S., Mutiara. (2004). *Manajemen Sumber Daya Manusia*. Bogor: Ghalia Indonesia.

Parvin, MM., Kabir, MN. (2011). Factors Affecting Employee Job Satisfaction of Pharmaceutical Sector. *Australian Journal of Business and Management Research*. 1(9):113-23.

Paola, Spagnoli, Antonio Caetano, (2012), "Personality and organisational commitment: The mediating role of job satisfaction during socialisation", *Career Development International*, Vol. 17 Iss: 3 pp. 255 – 275

Rajesh, Srivastava., et. all. (2008). Understanding the salespeople's "feedback-satisfaction" linkage: what role does job perceptions play? *Journal of Business & Industrial Marketing* 23/3 151–160. DOI 10.1108/08858620810858418

Rania, El Haddad (2018). The impact of 360 feedback appraisal system on organizational justice and sustainability The mediating roles of gender and managerial levels *International Journal of Organizational Analysis*

Rivai, Veithzal dan Sagala, Ella Jauvani. (2010). *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktik*. Jakarta: PT Raja Grafindo

Revans. (1986). Pemasaran Jasa dan Kualitas Pelayanan. Jakarta : Balai Buku Indonesia

Rhoades, Linda dan Robert Eisenberger. (2002). "Perceived Organizational Support: A Review of the Literature". *Jurnal of Applied Psychology*. Vol 87. No 4: 698-714

Rui, -Ting Huang, Tsung Piao Chou, Chia-Pin Chen (2017). "Examine the roles of shared vision and career growth opportunity in developing new employees", *Journal of Organizational Change Management*, Vol. 30 Issue: 4, doi: 10.1108/JOCM-10-2016-0218 Permanent link to this document: <http://dx.doi.org/10.1108/JOCM-10-2016-0218>

Robbins, Stephen P. (2003). *Organizational behavior*. Pearson education. New Jersey 07458. 37-39\*.

Robbins, Stephen P. & A. Judge, Timothy. (2008). Perilaku organisasi. Edisi 12. Salemba empat. Jakarta 12160. 63-67\*.

Robbins, Stephen P. & A. Judge, Timothy (2011). *Organizational behavior. Fourteenth Edition*. Pearson education. New Jersey 07458. 77-89\*.

Saari, L.M. & Judge, T.A. (2004). *Employee attitudes and job satisfaction*. Human Resource Management. 43(4), winter, 395-407.

Schnake, 2011, Empirical Assessment of the Effect of Affective Response of the Measurement of Organizational Climate, Personnal Psychology, 36, pp. 371-807

Sergio Mérida-López.(2017).Contributions of Work-Related Stress and Emotional Intelligence to Teacher Engagement: *Additive and Interactive Effects* Int. J. Environ. Res. Public Health, 14, 1156;

Sekaran, & Bougie,. (2013). *Edisi 5, Research Methods for Business: A skill Building Approach*. New York: John wiley& Sons

Shenglan, H., Zhi C., Hefu L., Liying Z., (2016)"Job satisfaction and turnover intention in China: the moderating effects of job alternatives and policy support", Chinese Management Studies, <https://doi.org/10.1108/CMS-12-2016-0263>

Siagian, Sondang. P. (2006). Sistem Informasi Manajemen. Jakarta:PT. Bumi Aksara.

Simamora, Henry (2000). Basis Pengambilan Keputusan Bisnis. Salemba Empat. Jakarta.

Spector. (2000). Job satisfaction: Application, assessment, causes and consequences, Thousand Oaks, CA,Sage Publications, Inc

Sri, Indarti, Solimun, Adji Achmad Rinaldo Fernandes, Wardhani Hakim,(2017)"The effect of OCB in relationship between personality, organizational commitment and job satisfaction to performance", *Journal of Management Development*,<https://doi.org/10.1108/JMD-11-2016-0250>

Shaukat Muhammad Malik, Maria Kanwal, (2018) "Impacts of organizational knowledge sharing practices on employees' job satisfaction: Mediating roles of learning commitment and interpersonal adaptability", *Journal of Workplace Learning*, Vol. 30 Issue: 1, pp.2-17, <https://doi.org/10.1108/JWL-05-2016-0044>

Susan Linz., et all. (2013)*Job satisfaction, expectations, and gender: beyond the European . Union International Journal of Manpower* Vol. 34 No. 6, pp. 584-615. DOI 10.1108/IJM-06-2013-0149

Sucipto CD. Keselamatan dan Kesehatan Kerja. Yogyakarta: Gosyen Publishing; 2014.

Suma'mur, PK. (2009)H igiene Perusahaan dan Kesehatan Kerja (Hiperkes). Jakarta: CV Sagung Seto;

Steers, Richard M. (1977). Efektivitas Organisasi. Seri Manajemen No. 47, Jakarta : Erlangga

Steers, & Porter. (2014). *Motivation and Work Behavior. 5th Ed. USA: McGraw - Hill Book Co.*

Stum, D. L. (1998). *Five Ingredients for an Employee Retention Formula. HR Focus.*

Steensma, H & Visser, E. (2007). Procedural justice and supervisors' personal power bases: effects on employees' perceptions of performance appraisal sessions, commitment, and motivation. *Journal Collective Negotiations*, 31, 101-118.

Strazdins, L., D'Souza, R. M., Lim, L. L.-Y., Broom, D. H., & Rodgers, B. (2004). Job Strain, Job Insecurity, and Health: Rethinking the Relationship. *Journal of Occupational Health Psychology*, 9(4), 296-305.

Kaba, Social Policy, (2017). "Library employment: satisfaction, opportunities, challenges, and future actions as perceived by academic librarians", *Library Management*, <https://doi.org/10.1108/LM-03-2017-0036>.

Taghrid, S. Suifan., et all. (2017). "Does organizational justice affect turnover-intention in a developing country? The mediating role of job satisfaction and organizational commitment", *Journal of Management Development*, Vol. 36 Issue: 9, pp.1137-1148, <https://doi.org/10.1108/JMD-02-2017-0048>

Thomas, Lange Attitudes, (2009). *Attributes and institutions Determining job satisfaction in Central and Eastern Europe Employee Relations* Vol. 31 No. 1, pp. 81-97. DOI

Van, De Voorde. Susanne Beijer. (2015). The role of employee HR attributions in the relationship between high-performance work systems and employee outcomes. Department of Human Resource Studies, School of Social and Behavioral Sciences, Tilburg University *Human Resource Management Journal* 10.1108/01425450910916832

Wei, Z.M., (2012). Performance appraisal process and organizational citizenship behavior *Journal of Managerial Psychology* Vol. 27 No. 7, DOI 10.1108/02683941211259548

Yunsoo, L, Jae Y.L, (2018). "A multilevel analysis of individual and organizational factors that influence the relationship between career development and job-performance improvement", *European Journal of Training and Development*, <https://doi.org/10.1108/EJTD-11-2017-0097>

Zopiatis, A., Constanti, P., dan Theocharous, A.L. (2014). *Job Involvement, Commitment, Satisfaction and Turnover: Evidence from Hotel Employees in Cyprus*. *Tourism Management*, 41, 129–140.