

DAFTAR PUSTAKA

- Ahmed, N. O. A. (2016). Impact of human resource management practices on organizational citizenship behavior: an empirical investigation from banking sector of sudan. *International Review of Management and Marketing*, 6 (4). 964-973
- Alamsyah, H. (2012). Perkembangan dan prospek perbankan syariah Indonesia: Tantangan dalam menyongsong MEA 2015. *Makalah disampaikan pada Ceramah Ilmiah Ikatan Ahli Ekonomi Islam (IAEI), Milad ke-18 IAEI,(13 April 2012)*.
- Anam, K., Fairuzzabadi. (2016). Pengaruh job embeddedness terhadap kualitas kehidupan kerja dan perilaku kewarganegaraan organisasional (studi pada kantor administrasi biro universitas syiah kuala. *Jurnal Ilmiah Mahasiswa Ekonomi Manajemen*, 1 (2). 294-303.
- Allen, D. G., & Shanock, L. R. (2013). Perceived organizational support and embeddedness as key mechanisms connecting socialization tactics to commitment and turnover among new employees. *Journal of Organizational Behavior*, 34 (3). 350–369.
- Apriyanti, H. W. (2017). Perkembangan industri perbankan syariah di indonesia: analisis peluang dan tantangan. *Jurnal Maksimum*, 1 (1). 16-23
- Ariani, D. W. (2013). The relationship between employee engagement, organizational citizenship behavior, and counterproductive work behavior. *International Journal of Business Administration*, 4 (2). 46-56.
- Asfar, B & Badir, Y., F. (2016). Person-Organizationa fit, perceived organizational support, and organizational citizenship behavior: The Role of Job Embeddedness. *Journal of Human Resources in Hospitality & Tourism*, 15 (3). 252-278
- Chiang, C. F., & Hsieh, T. S. (2012). The impacts of perceived organizational support and psychological empowerment on job performance: The mediating effects of organizational citizenship behavior. *International journal of hospitality management*, 31(1), 180-190.
- Cho, Y., & Ryu, J. (2009). Organizational citizenship behaviors in relation to job embeddedness, organizational identification, job performance,vouluntary turnover intention in korea. *International Bussiness & Economics Research Journal*, 8 (7). 51-68
- Dewi, R. M., & Perdhana, M.S. (2016). Peran gender, usia, dan tingkat pendidikan terhadap ocb. *Diponegoro Journal of Management*, 5 (2). 1-9

- Holtom, B. C., Burton, J. P., & Crossley, C. D. (2012). How negative affectivity moderates the relationship between shocks, embeddedness and worker behaviors. *Journal of Vocational Behavior*, 80 (2), 434-443.
- Kaur, R., & Singh, R. (2014). Human resource management in banks-need for a new perspective. *ZENITH International Journal of Business Economics & Management Research*. 4(12), 56-62.
- Kiazad, K., Holtom, B.C., Hom, P.W., Newman, A. (2015). Job embeddedness: A multifoci theoretical extension. *Journal of Applied Psychology*, 100 (3), 641-659.
- Knippenberg, D.V., & Sleenbos A.E. (2006). Organizational identification versus organizational commitment: Self-definition, social exchange, and job attitudes. *Journal of Organizational Behavior*, 27 (1), 571-584
- Kusumajati, D.A. (2014). Organizational citizenship behavior (ocb) karyawan pada perusahaan. *Jurnal Humaniora*, 5 (1), 62-70.
- Madanat, H. G., & Khasawneh, A. S. (2018). Level of effectiveness of human resource management practices and its impact on employees'satisfaction in the banking sector of jordan. *Journal of Organizational Culture, Communications and Conflict*, 22 (1), 1-19.
- Mitchell, T.R., Lee, T.W., Sablynksi., C.J., Burton, J.P., Holtom, B.C. (2004). The effects of job embeddedness on organizational citizenship, job performance, volitional absences, and voluntary turnover. *Academy of Management Journal*, 47 (5), 711-722.
- Motowidlo, S. J. (2000). Some Basic Issues Related to Contextual Performance and Organizational Citizenship Behavior in Human Resources Management. *Human Resource Management Review*, 10 (1), 115-126.
- Muthuraman, S., & Haziozi, M. (2017). Examining factors of organizational citizenship behavior with reference to corporate sectors in sultanate of oman. *International Review of Management and Marketing*, 7 (1), 413-422.
- Nafei, W. (2015). The effects of job embeddedness on organizational cynicism and employee performance: a study on Sadat City University. *International Journal of Business Administration*. 6(1). 8-25. University of Sadat City, Egypt
- Nafi, C. & Indrawati, E.S. (2017). Hubungan antara kepuasan kerja dengan organizational citizenship behavior (ocb) pada karyawan CV. *Jurnal Empati*, 7(3), 134-145.

- Novliadi, F. (2006). *Organizational citizenship behavior* karyawan ditinjau dari persepsi terhadap kualitas interaksi atasan-bawahan dan persepsi terhadap dukungan organisasional. *Jurnal Psikologia*, 2 (1), 39-46.
- Organ, D. W., Podsakoff, P. M., & MacKenzie, S. B. (2005). *Organizational citizenship behavior: Its nature, antecedents, and consequences*. Sage Publications.
- Oktapialdi, R., Tarigan, M., & Musthofa, M.A. (2018). Pengembangan skala social desirability. *Jurnal Psikologi Insight*, 2 (1), 33-42
- Pratama, A. (2017). Hubungan kepemimpinan transformasional dengan organizational citizenship behavior (ocb) perawat (studi pada perawat rsia eria bunda pekanbaru). *Jurnal Online Mahasiswa Fakultas Ilmu Sosial Ilmu Politik*, 4(2), 1-13
- Prihatsanti, U., & Dewi, K.S. (2010). Hubungan antara iklim orgaisasi dan organizational citizenship behavior (ocb) pada guru sd negeri di kecamatan mojolaban sukoharjo. *Jurnal Psikologi Undip*, 7(1), 1-17.
- Punia, A.P., & Shyam, R. (2017). Gender difference in of organizational citizenship behavior and motives underlying ocb. *Psychology and Behavioral Science International Journal*, 4(2). 1-5
- Putra, Z. F., Sholeh, M., Widayastuti, N. (2014). Analisis kualitas layanan website btkp-diy menggunakan metode webqual 4.0. *Jurnal Jarkom*, 1(2), 174-184.
- Reitz, O. Ed., & Anderson, M. A. (2011). An overview of job embeddedness. *Journal of professional nursing*. 27 (5). 320-327
- Robinson, R. N., Kralj, A., Solnet, D. J., Goh, E., & Callan, V. (2014). Thinking job embeddedness not turnover: towards a better understanding of frontline hotel worker retention. *International Journal of Hospitality Management*, 36. 101-109.
- Soegandhi, V.M., Sutanto, E.M., Setiawan, R. (2013). Pengaruh kepuasan kerja dan loyalitas kerja terhadap *organizational citizenship behavior* (ocb) pada karyawan pt. Surya timur sakti jatim. *Jurnal Agora*, 1 (1), 1-12
- Sofiah, K.K., Padmashantini, P. & Gengeswari, K. (2014). A sutdy on organizational citizenship behavior in banking industry. *International Journal for Innovation Education and Research*,2 (7). 73-82
- Soo, H.S. & Ali, H. (2017). Can stressed employess perform organizational citizenship behavior?. *Journal of Advanced Management Science*, 5 (2). 121-126.

- Sudarma, K. (2011). Analisis kesejahteraan berbasis kinerja melalui *competency* dan *organizational citizenship behavior* (ocb) pada tenaga administrasi studi kasus pada Universitas Negeri Semarang. *Jurnal Dinamika Sosial Ekonom*, 7 (1). 35-46.
- Sugiyono. (2010). Metode penelitian kuantitatif kualitatif dan R&D. Bandung: Alfabeta
- Takawira, N., Coetzee, M., & Schreuder, D. (2014). Job embeddedness, work engagement and turnover intention of staff in a Higher Education Institution: An exploratory study. *SA Journal of Human Resource Management*, 12(1). 1-10.
- Wijayanto, B. R., & Kismono, G. (2004). The effect of job embeddedness on organizational citizenship behavior the mediating role of sense of responsibility. *Gadjah Mada International Journal of Business*, 6(3). 335-354.
- Yuniasanti, R. (2014). *Organizational citizenship behavior* (ocb) ditinjau dari persepsi karyawan tetap instansi pemerintah terhadap gaya kepemimpinan transformasional atasan. *Jurnal Psikologi Tabularasa*, 9(2). 86-98.