

**AN ANALYSIS OF HEALTH CARE SERVICE PERFORMANCE
TOWARD THE CUSTOMER SATISFACTION
AT P.K.U. MUHAMMADIYAH HOSPITAL
IN YOGYAKARTA**

A THESIS

**Presented as Partial Fulfillment of the Requirements
to Obtain the Bachelor Degree in Management Department**



By

MIRZA MONANDA

Student Number : 97311408

Student Registration Number : 970051011302120381

**DEPARTMENT OF MANAGEMENT
INTERNATIONAL PROGRAM
FACULTY OF ECONOMICS
ISLAMIC UNIVERSITY OF INDONESIA
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