DAFTAR PUSTAKA

Aguillo, I. F., Bar-Ilan, J., Levene, M., & Ortega, J. L. (2010). Comparing university rankings. *Scientometrics*, *85*(1), 243–256. https://doi.org/10.1007/s11192-010-0190-z

Annett, J. (2003). Hierarchical Task Analysis. In *Handbook of Cognitive Task Design*. https://doi.org/10.1016/j.apergo.2005.06.003

Aprilia, I. H. N., Santoso, P. I., & Ferdiana, R. (2015). Pengujian Usability Website Menggunakan System Usability Scale Website Usability Testing using System Usability Scale. *Jurnal IPTEK-KOM*, *17*(1), 31–38. Retrieved from https://jurnal.kominfo.go.id/index.php/iptekkom/article/view/428

Ardito, C., Buono, P., Caivano, D., Costabile, M. F., Lanzilotti, R., Bruun, A., & Stage, J. (2011). Usability evaluation: A survey of software development organizations. In *Proceedings of the 23rd International Conference on Software Engineering and Knowledge Engineering (SEKE 2011)*.

Bangor, A., Kortum, P., & Miller, J. (2009). Determining What Individual SUS Scores Mean: Adding an Adjective Rating Scale. *Journal of Usability Studies*, *4*(3), 114–123. https://doi.org/66.39.39.113

Belanche, D., Casaló, L. V., & Guinalíu, M. (2012). Website usability, consumer satisfaction and the intention to use a website: The moderating effect of perceived risk. *Journal of Retailing and Consumer Services*, *19*(1), 124–132. https://doi.org/10.1016/j.jretconser.2011.11.001

Bennett, S., Bishop, A., Dalgarno, B., Waycott, J., & Kennedy, G. (2012). Implementing Web 2.0 technologies in higher education: A collective case study. *Computers and Education*, *59*(2), 524–534. https://doi.org/10.1016/j.compedu.2011.12.022

Bentley, J., Fisher, J., & Turner, R. (2005). *SME Myths : If We Put Up a Website Customers Will Come to Us - Why Usability Is Important*. Retrieved from http://aisel.aisnet.org/bled2005http://aisel.aisnet.org/bled2005/44

Bernard, M., Lida, B., Riley, S., Hackler, T., & Janzen, K. (2007). A Comparison of Popular Online Fonts: Which Size and Type is Best? *Usability News*.

Bevan, N. (1999). Quality in use: Meeting user needs for quality. *Journal of Systems and Software*. https://doi.org/10.1016/S0164-1212(99)00070-9

Bhatia, S. K., Samal, A., Rajan, N., & Kiviniemi, M. T. (2011). Effect of font size, italics, and colour count on web usability. *International Journal of Computational Vision and Robotics*, *2*(2), 156. https://doi.org/10.1504/IJCVR.2011.042271

Brooke, J. (1996). SUS - A quick and dirty usability scale. *Usability Evaluation in Industry*. https://doi.org/10.1002/hbm.20701

Cappel, J. J., & Huang, Z. (2007). A Usability analysis of company websites. *The Journal of Computer Information Systems*. https://doi.org/10.1080/08874417.2007.11646000

Chiew, T. K., & Salim, S. S. (2003). Webuse: Website usability evaluation tool. *Malaysian Journal of Computer Science*.

Eccles, C. (2002). The Use of University Rankings in the United Kingdom. *Higher Education in Europe*, *27*(4), 423–432. https://doi.org/10.1080/0379772022000071904

Greenberg, S., & Buxton, B. (2008). Usability evaluation considered harmful (some of the time). In *Proceeding of the twenty-sixth annual CHI conference on Human factors in computing systems - CHI '08*. https://doi.org/10.1145/1357054.1357074

Hasan, L. (2013). Using university ranking systems to predict usability of University websites. *Journal of Information Systems and Technology Management*, *10*(2), 235–250. https://doi.org/10.4301/S1807-17752013000200003

Ivory, M. Y., Sinha, R. R., & Hearst, M. A. (2003). Empirically validated web page design metrics. https://doi.org/10.1145/365024.365035

Karat, C.-M., Campbell, R., & Fiegel, T. (1992). Comparison of empirical testing and walkthrough methods in user interface evaluation. In *Proceedings of the SIGCHI conference on Human factors in computing systems - CHI '92*. https://doi.org/10.1145/142750.142873

Karat, C. (1997). Cost-Justifying Usability Engineering in the Software Life Cycle. In *Handbook of Human-Computer Interaction*. https://doi.org/10.1016/B978-044481862-1/50098-4

Karat, C. M. (2005). A Business Case Approach to Usability Cost Justification for the Web. In *Cost-Justifying Usability*. https://doi.org/10.1016/B978-012095811-5/50004-3

Keevil, B. (1998). Measuring the usability index of your web site. *Proceedings of the 16th Annual International Conference on Computer Documentation*. https://doi.org/10.1145/296336.296394

Lazar, J., Feng, J. H., & Hochheiser, H. (2017). *Research Methods in Human-Computer Interaction*. https://doi.org/10.1002/9781118241455.fmatter

Maristella, M., Rizzo, F., & Toffetti Carughi, G. (2006). Web Usabilty: Principles and Evaluation Methods. *Web Engineering*, 143–180. https://doi.org/10.1007/3-540-28218-1_5

Nielsen, J. (1993). Usability Engineering. *Morgan Kaufmann Pietquin O and Beaufort R*, *44*(1/2002), 362. https://doi.org/10.1145/1508044.1508050

Nielsen, J. (2012). Usability 101: Introduction to Usability. Retrieved October 9, 2018, from https://www.nngroup.com/articles/usability-101-introduction-to-usability/

Nielsen, J., & Landauer, T. K. (2003). A mathematical model of the finding of usability problems. https://doi.org/10.1145/169059.169166

Nielsen, J., & Loranger, H. (2006). Prioritizing Your Usability Problems. *Prioritizing Web Usability*.

Ojugo, A. A., & Otakore, D. O. (2018). Redesigning Academic Website for Better Visibility and Footprint: A Case of the Federal University of Petroleum Resources Effurun Website. *Network and Communication Technologies*, *3*(1), 33. https://doi.org/10.5539/nct.v3n1p33

Ortega, J. L., & Aguillo, I. F. (2009). Mapping world-class universities on the web. *Information Processing & Management*, *45*(2), 272–279. https://doi.org/10.1016/j.ipm.2008.10.001

Peker, S., Kucukozer-Cavdar, S., & Cagiltay, K. (2016). Exploring the relationship between web presence and web usability for universities. *Program*, *50*(2), 157–174. https://doi.org/10.1108/PROG-04-2014-0024

Polisena, J. (n.d.). Life Cycle of a Website. Retrieved September 24, 2018, from https://smallbusiness.chron.com/life-cycle-website-70361.html

Preece, J., Rogers, Y., & Sharp, H. (2002). Interaction Design: Beyond Human-Computer Interaction. *Design*. https://doi.org/10.1016/S0010-4485(86)80021-5

Rezaeean, A., Bairamzadeh, S., & Bolhari, A. (2012). The importance of website innovation on students' Satisfaction of University websites. *World Applied Sciences Journal*, *18*(8), 1023–1029. https://doi.org/10.5829/idosi.wasj.2012.18.08.1643

Roscoe, J. T. (1975). *Fundamental research statistics for the behavioural sciences (2nd Edition)*. *Holt Rinehart & Winston, New York*.

Rubin, J., & Chisnell, D. (2008). *Handbook of Usability Testing, second edition*. Retrieved from http://scholar.google.com/scholar?hl=en&btnG=Search&q=intitle:Handbook+of+u sability+testing#3%5Cnhttp://scholar.google.com/scholar?hl=en&btnG=Search&q =intitle:Handbook+of+Usability+Testing,+1994%231

Shahzad, B., & Alwagait, E. (2013). Utilizing technology in education environment: A case study. *Proceedings of the 2013 10th International Conference on Information Technology: New Generations, ITNG 2013*, 299–302. https://doi.org/10.1109/ITNG.2013.48

Sharfina, Z., & Santoso, H. B. (2017). An Indonesian adaptation of the System Usability Scale (SUS). *2016 International Conference on Advanced Computer Science and Information Systems, ICACSIS 2016*, 145–148. https://doi.org/10.1109/ICACSIS.2016.7872776

Soejono, A. W., Setyanto, A., Sofyan, A. F., & Anova, W. (2018). Evaluasi Usability Website UNRIYO Menggunakan S ystem Usability Scale (Studi Kasus : Website UNRIYO). *Jurnal Teknologi Informasi, XIII*(1), 29–37. Retrieved from http://jti.respati.ac.id/index.php/jurnaljti/article/view/213

Stanton, N. A., Salmon, P. M., Walker, G. H., Baber, C., & Jenkins, D. P. (2018). *Human Factors Methods: A Practical Guide for Engineering and Design*.

Stanton, N., & Young, M. S. (1999). *A guide to methodology in ergonomics : desiging for human use*.

Taub, A. E. (2006). How to Make Your Web Site Sing for You - The New York Times. Retrieved September 24, 2018, from https://www.nytimes.com/2006/11/15/business/smallbusiness/15web.html?ex=132 1246800

Virzi, R. A. (1992). Refining the test phase of usability evaluation: How many subjects is enough? *Human Factors*. https://doi.org/10.1177/001872089203400407

Wahyuningrum, T. (2015). Strategi Peningkatan Visibility Dalam Upaya Peningkatan Ranking Webometrics, *2015*(Sentika).