

DAFTAR PUSTAKA

- A.S. Bedi, J.H.Y. Edwards. 2002. *The impact of school quality on earnings and educational returns—evidence from a low-income country* *Journal of Development Economics*, pp. 157-185
- Bloom, D. E., Canning, D., Chan, K., & Luca, D. L. 2006, *Higher education and economic growth in Africa*. World Bank working paper, Africa Region, Human Development Sector.
- Cohen, L. 1995. *Quality Function Deployment: how to make QFD work for you*. Addison Wesley Publishing Co.
- D. Bloom, D. Canning, K. Chan. 2006. *Higher Education and Economic Development in Africa* Massachusetts Harvard University (2006)
- Devani, Vera, & Kartikasari, Dwi. (2012). Usulan Perbaikan Kualitas Pelayanan Administrasi Mahasiswa Menggunakan Metode *Quality Function Deployment* (QFD).
- E.A. Hanushek, L. Woessmann. 2008. *The role of cognitive skills in economic development* *Journal of Economic Literature*, pp. 607-668
- E.A. Hanushek. 2013. *Economic growth in developing countries: The role of human capital* *Economics of Education Review*, pp. 204-212.
- Ekananda, Reza Dinar. (2015). Peningkatan Kualitas Layanan *E-Commerce* Esgotado di Indonesia dengan Menggunakan Metode *Quality Function Deployment*.
- H. Zhong. 2011. *Returns to higher education in China: What is the role of college quality?* *China Economic Review*, 22 (2) (2011), pp. 260-275
- Hanushek, E. A, Woessmann, L, & Zhang, L, 2011. *General education, vocational education, and labor-market outcomes over the life-cycle*. NBER working paper no. 17504.
- Hartanti, Triana., & Hariastuti, Putu. (2015). Integrasi *Servqual* dan QFD untuk Meningkatkan Kualitas Pelayanan di Tempat Rekreasi Kenjeran Baru Surabaya. Teknik Industri, Institut Teknologi Adhi Tama Surabaya (ITATS).

- Hermaini, Lusi. (2014). Analisis Kualitas Pelayanan Perpustakaan Perguruan Tinggi dengan Metode *Quality Function Deployment (QFD)*. Fakultas Ekonomi, Universitas Negeri Padang.
- Irene, Yanne, & Ruswandi, Bambang. (2015). Analisis Peningkatan Kualitas Pelayanan dengan *Quality Function Deployment (QFD)* pada Laboratorium Matematika Pusat Laboratorium Terpadu.
- K. Kinser, D. Levy, J.C.S. Casillas, A. Bernasconi, S. Slantcheva Durst, W. Otieno, J.Lane, P. Praphamontriping, W. Zumeta, R. La Sota. 2010. *The Global Growth of Private Higher Education*, ASHE Higher Education Report Series Wiley San Francisco
- K. Pauw, M. Oosthuizen, C. van der Westhuizen. 2008. *Graduate unemployment in the face of skills shortages: A labour market paradox* South African Journal of Economics, 76 (1) (2008), pp. 45-57
- Kotler, Philip. 2002. *Marketing Management*, Milenium Edition North Western University New Jersey, Prentice Hall Inc.
- L. Guarcello, M. Manacorda, F. Rosati, J. Farès, S. Lyon, C. Valdivia. 2008. *School to work transitions: Regional overview* M. Garcia, J. Farès (Eds.), Youth in Africa's labor market, World Bank Publications (2008), pp. 107-148
- L. Pritchett. 2001. *Where has all the education gone?* World Bank Economic Review, 15 (3) (2001), pp. 367-391
- M. Trow. 2006. *Reflections on the transition from elite to mass to universal access: forms and phases of higher education in modern societies since WWII* J.J.F. Forest, P.G. Altbach (Eds.), International Handbook of Higher Education. Part One: Global Themes and Contemporary Challenges, Springer, Dordrecht.
- Magdalena, Marito. (2013). Peningkatan Kualitas Pelayanan dengan Menggunakan Metode *Quality Function Deployment (QFD)* di Rumah Sakit XYZ.

- Marginson. 2016. *The worldwide trend to high participation higher education: dynamics of social stratification in inclusive systems* Higher Educ, pp. 413-434
- P. Ordine, G. Rose. 2011. *Inefficient self-selection into education and wage inequality* *Economics of Education Review*, 30 (4) (2011), pp. 582-597
- R.E. Manuelli, A. Seshadri. 2014. *Human capital and the wealth of nations* *American Economic Review*, pp. 2736-2762
- R.J. Barro, J.-W. Lee. 2013. *A new data set of educational attainment in the world, 1950–2010*. *Journal of Development Economics*, 104, pp. 184-198
- T. Schoellman. 2012. *Education quality and development accounting* *Review of Economic Studies*, pp. 388-417
- Tyasdela, Cahaya. (2015). Penerapan Metode *Quality Function Deployment* dalam Upaya Memenuhi Kepuasan Pelanggan Terhadap Layanan Pesan Antar Pizza.
- UIS (UNESCO Institute for Statistics). 2016. Statistical Tables. Education: Gross Enrolment Ratio by Level of Education.
<http://data.uis.unesco.org/index.aspx?queryid=142&lang=en>