AUTHENCITY STATEMENT

In the name of Allah, I hereby certify that this research is based on my own work and studies, except for the citations and summaries in which of those is explicitly knowledge. If in the future this statement is proved not right and violates the legal regulation of papers and intellectual property rights, I agree Universitas Islam Indonesia to revoke my bachelor certificate.

Yogyakarta, October 2018

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THESIS APPROVAL OF SUPERVISOR

ANALYSIS OF WASTE IN LAUNDRY SERVICES TO PROPOSE THE IMPROVEMENT METHOD BASED ON LEAN CONCEPT

THESIS

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DEDICATION PAGE

This thesis dedicated to all of my beloved person in my life,

To my beloved parents, Father & Mother, Mr. Yuswantoro and Mrs. Rosana for infinity support, care, love, and pray

My brothers and sister, Gian, Bagus & Farah

My thesis supervisor,

All of my friends and family of, IP TI UII batch 2013 for colorful life during my bachelor degree, life lesson, and never ending love. Infinity Solidarity

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Thank you for everything.

MOTIVATION PAGE

"For each one are successive [angels] before and behind him who protect him by the decree of Allah. Indeed, Allah will not change the condition of a people until they change what is in themselves. And when God intends for a people ill, there is no repelling it. And any is not for them besides Him any patron."

— Qs. Ar-Ra'du: 11

"For indeed, with hardship will be ease. Indeed, with hardship will be ease."

— QS. Al-Insyirah: 5-6

"Success is not final, failure is not fatal: it is the courage to continue that counts."

- Winston Churchill

"Genius is 1% inspiration, and 99% perspiration."

— Thomas Edison

"What makes us the most normal," said Reiko, "is knowing that we're not normal."

— Haruki Murakami, Norwegian Wood

PREFACE



Assalamualaikum Wr. Wb.

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The Author realized that this report is not perfect. Thus suggestions and critics are fully expected.

Wassalamualaikum Wr. Wb.

Yogyakarta, October 2018

Arzinar Yoga Rusdyantoro