

D-Hasil PASW Statistics Kepentingan Pelanggan

		p1	p2	p3	p4	p5	p6	p7	p8	p9	p10	p11	p12	p13	p14	p15
p1	Pearson Correlation	1	.337	.239	.247	.520	.081	.233	.266	.270	.034	.155	.134	.140	.227	.235
	Sig. (2-tailed)		.001	.017	.013	.000	.425	.020	.007	.007	.738	.124	.185	.165	.023	.019
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p2	Pearson Correlation	.337	1	.179	.307	.126	.117	.146	.204	.187	.158	.147	.219	.063	.251	.152
	Sig. (2-tailed)	.001		.075	.002	.210	.245	.147	.042	.062	.116	.145	.029	.535	.012	.130
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p3	Pearson Correlation	.239	.179	1	.257	.283	.084	.070	.164	.073	.009	.167	.181	.170	.274	.216
	Sig. (2-tailed)	.017	.075		.010	.004	.404	.490	.104	.470	.926	.096	.072	.090	.006	.031
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p4	Pearson Correlation	.247	.307	.257	1	.190	.192	.317	.266	.216	.262	.224	.323	.212	.501	.247
	Sig. (2-tailed)	.013	.002	.010		.058	.056	.001	.008	.031	.009	.025	.001	.034	.000	.013
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p5	Pearson Correlation	.520	.126	.283	.190	1	.290	.241	.261	.276	.178	.246	.287	.195	.127	.149
	Sig. (2-tailed)	.000	.210	.004	.058		.003	.016	.009	.005	.076	.013	.004	.051	.207	.139
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p6	Pearson Correlation	.081	.117	.084	.192	.290	1	.333	.369	.398	.362	.201	.263	.312	-.007	.074
	Sig. (2-tailed)	.425	.245	.404	.056	.003		.001	.000	.000	.000	.045	.008	.002	.945	.463
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p7	Pearson Correlation	.233	.146	.070	.317	.241	.333	1	.331	.432	.431	.370	.289	.240	.197	.212
	Sig. (2-tailed)	.020	.147	.490	.001	.016	.001		.001	.000	.000	.000	.004	.016	.050	.034
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p8	Pearson Correlation	.266	.204	.164	.266	.261	.369	.331	1	.388	.281	.316	.432	.214	.217	.328
	Sig. (2-tailed)	.007	.042	.104	.008	.009	.000	.001		.000	.005	.001	.000	.032	.030	.001
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p9	Pearson Correlation	.270	.187	.073	.216	.276	.398	.432	.388	1	.384	.391	.249	.312	.131	.210

		p1	p2	p3	p4	p5	p6	p7	p8	p9	p10	p11	p12	p13	p14	p15
	Sig. (2-tailed)	.007	.062	.470	.031	.005	.000	.000	.000		.000	.000	.013	.002	.193	.036
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p10	Pearson Correlation	.034	.158	.009	.262	.178	.362	.431	.281	.384	1	.380	.433	.274	.278	.218
	Sig. (2-tailed)	.738	.116	.926	.009	.076	.000	.000	.005	.000		.000	.000	.006	.005	.030
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p11	Pearson Correlation	.155	.147	.167	.224	.246	.201	.370	.316	.391	.380	1	.384	.291	.205	.378
	Sig. (2-tailed)	.124	.145	.096	.025	.013	.045	.000	.001	.000	.000		.000	.003	.040	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p12	Pearson Correlation	.134	.219	.181	.323	.287	.263	.289	.432	.249	.433	.384	1	.286	.378	.195
	Sig. (2-tailed)	.185	.029	.072	.001	.004	.008	.004	.000	.013	.000	.000		.004	.000	.052
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p13	Pearson Correlation	.140	.063	.170	.212	.195	.312	.240	.214	.312	.274	.291	.286	1	.331	.324
	Sig. (2-tailed)	.165	.535	.090	.034	.051	.002	.016	.032	.002	.006	.003	.004		.001	.001
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p14	Pearson Correlation	.227	.251	.274	.501	.127	-.007	.197	.217	.131	.278	.205	.378	.331	1	.511
	Sig. (2-tailed)	.023	.012	.006	.000	.207	.945	.050	.030	.193	.005	.040	.000	.001		.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p15	Pearson Correlation	.235	.152	.216	.247	.149	.074	.212	.328	.210	.218	.378	.195	.324	.511	1
	Sig. (2-tailed)	.019	.130	.031	.013	.139	.463	.034	.001	.036	.030	.000	.052	.001	.000	
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p16	Pearson Correlation	.253	.252	.187	.172	.265	.276	.166	.246	.242	.128	.250	.418	.369	.394	.274
	Sig. (2-tailed)	.011	.011	.063	.088	.008	.005	.099	.014	.015	.206	.012	.000	.000	.000	.006
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p17	Pearson Correlation	.216	.161	.163	.219	.246	.263	.377	.315	.337	.375	.226	.400	.387	.370	.302
	Sig. (2-tailed)	.031	.109	.105	.029	.014	.008	.000	.001	.001	.000	.024	.000	.000	.000	.002
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p18	Pearson Correlation	.159	.062	.156	.265	.144	.103	.239	.183	.167	.247	.248	.260	.215	.331	.196

		p1	p2	p3	p4	p5	p6	p7	p8	p9	p10	p11	p12	p13	p14	p15
	Sig. (2-tailed)	.113	.539	.122	.008	.154	.307	.016	.068	.096	.013	.013	.009	.032	.001	.051
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p19	Pearson Correlation	.104	.152	.292	.382	.227	.283	.388	.250	.125	.318	.233	.305	.231	.334	.287
	Sig. (2-tailed)	.303	.130	.003	.000	.023	.004	.000	.012	.215	.001	.020	.002	.021	.001	.004
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.088	-.066	.057	-.007	.197	.122	.013	.182	.077	.041	.212	.033	.136	-.008	.162
p20	Sig. (2-tailed)	.386	.514	.572	.942	.050	.225	.896	.070	.446	.682	.035	.743	.178	.938	.108
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p21	Pearson Correlation	.176	.011	.093	.205	.226	.202	.314	.315	.380	.271	.320	.383	.369	.183	.199
	Sig. (2-tailed)	.080	.912	.358	.041	.024	.044	.001	.001	.000	.006	.001	.000	.000	.069	.047
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.158	.117	.210	.159	.132	.145	.333	.403	.225	.254	.411	.334	.200	.275	.224
p22	Sig. (2-tailed)	.116	.245	.036	.115	.192	.149	.001	.000	.024	.011	.000	.001	.046	.006	.025
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p23	Pearson Correlation	-.022	.109	.189	.225	.090	.206	.390	.101	.311	.446	.309	.293	.412	.204	.213
	Sig. (2-tailed)	.831	.280	.059	.025	.373	.039	.000	.316	.002	.000	.002	.003	.000	.042	.034
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.189	.217	.227	.234	.254	.148	.317	.215	.170	.387	.433	.321	.319	.284	.337
p24	Sig. (2-tailed)	.060	.030	.023	.019	.011	.142	.001	.032	.090	.000	.000	.001	.001	.004	.001
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p25	Pearson Correlation	.158	.171	.178	.091	.359	.105	.096	.258	.137	.111	.140	.315	.201	.341	.373
	Sig. (2-tailed)	.116	.088	.076	.365	.000	.298	.342	.010	.175	.271	.166	.001	.044	.001	.000
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
	Pearson Correlation	.208	.138	.301	.218	.398	.135	.354	.342	.347	.265	.409	.285	.267	.303	.276
p26	Sig. (2-tailed)	.038	.170	.002	.029	.000	.182	.000	.000	.000	.008	.000	.004	.007	.002	.005
	N	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
p27	Pearson Correlation	.243	.168	.139	.226	.162	.112	.102	.196	.251	.114	.286	.283	.253	.314	.224

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

Reliability Statistics

Cronbach's Alpha	N of Items
.902	29